

Continuous Quality Improvement Plan

1. The Evaluator/CQI Specialist will review quality assurance elements and policies and procedures pertaining to dental health services in the school based program on a quarterly basis. He/she will incorporate findings from program evaluations and disseminate results to staff at both CDS and Edison High School.
2. The Evaluator/CQI Specialist will review all project goals and objectives monthly to ensure completion dates are met and adjusted if necessary. He/she will also analyze whether or not activities are carried out according to plan and if objectives are able to be met.
3. The Evaluator/CQI Specialist will attend advisory committee meetings quarterly to establish action plan based on findings of evaluations so as to improve dental health services and correct potential deficiencies discovered.
4. The Evaluator/CQI Specialist will review that the CDS SBCOHS CQI process parallels the quality improvement process already established by the Edison High School SBHC.

Core Concepts of CDS SBCOHS CQI

- Meeting and/or exceeding the expectations of patients and community is expected to achieve quality.
- Success is achieved through meeting the needs of the patients and community served.
- Processes will be improved if necessary to ensure success.

Core Steps in Continuous Improvement

- Form a team that has knowledge of the system needing improvement.
- Define a clear aim.
- Understand the needs of the people who are served by the system.
- Identify and define measures of success.
- Brainstorm potential change strategies for producing improvement.
- Plan, collect, and use data for facilitating effective decision making.
- Apply the scientific method to test and refine changes.