Oral Health Resource Bulletin

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Introduction

The purpose of the National Maternal and Child Oral Health Resource Center (OHRC) is to respond to the needs of states and communities in addressing current and emerging public oral health issues. OHRC supports health professionals, program administrators, educators, policymakers, researchers, and others with the goal of improving oral health services for infants, children, adolescents, and their families. OHRC collaborates with government agencies, professional associations, foundations, and voluntary organizations to gather, develop, and share high-quality and timely information and materials.

The Oral Health Resource Bulletin is a periodic publication designed to stimulate thinking and creativity within the maternal and child health (MCH) community by providing information about selected materials of interest. Each successive volume is intended to supplement rather than replace previous volumes. The materials listed in the bulletin have been incorporated into the OHRC library. Copies of listed materials can be obtained directly from the contributing party or are available for loan from OHRC to those involved in MCH programs. An electronic version of the publication with clickable links to all the URLs shown is available at http://www.mchoralhealth.org/materials/ResBulletins.html.

OHRC is committed to continuing to provide effective mechanisms for sharing information about materials that enhance oral health programs and services. If you have materials that you feel would be useful for program development, implementation, or evaluation, please become part of this process. Materials such as standards, guidelines, curricula, conference proceedings, policies, and reports are especially welcome. If you have any materials that you think might be of interest, please send two copies to

National Maternal and Child Oral Health Resource Center
Georgetown University
Box 571272
Washington, DC 20057-1272
Telephone: (202) 784-9771
Fax: (202) 784-9777
E-mail: OHRCinfo@georgetown.edu
Website: http://www.mchoralhealth.org
Materials

DATA AND SURVEILLANCE

2013 PLAN

This document outlines a plan to promote and improve oral health in Ohio. Contents include goals, strategies, population targets, and annual program targets. Topics include access to community oral-disease-prevention programs, access to oral health care, and oral health policy as an essential component of public health policy.

Contact: Ohio Department of Health, Oral Health Program, 246 North High Street, Columbus, OH 43215. Telephone: (614) 466-4180; fax: (614) 564-2421; e-mail: BCHS@odh.ohio.gov; website: http://www.odh.ohio.gov/odhPrograms/ohs/oral/oral1.aspx. Available at http://www.odh.ohio.gov/~/media/ODH/ASSETS/Files/ohs/oral%20health/2013%20OHS%20Plan%20FINAL%203_14.ashx.

THE BURDEN OF ORAL DISEASE IN ARKANSAS

This report provides information about the oral disease burden in Arkansas and highlights groups and regions in the state at highest risk for oral health problems. It discusses strategies to prevent these problems and to provide access to oral health care. Comparisons are made between data for Arkansas and national data. Healthy People 2020 objectives that relate to oral health in Arkansas are also discussed.


CHILDREN’S DENTAL CARE: ADVICE AND VISITS, AGES 2–17, 2011

This brief provides estimates of the percentages of children and adolescents ages 2–17, by age, whose health professionals advised that they have a dental checkup. The brief also presents estimates of the frequency of children's and adolescents’ dental visits. Percentages of children and adolescents with at least one dental visit are stratified by race, insurance status, poverty status, and parents’ education level.


CHILDREN’S USE OF DENTAL CARE IN MEDICAID: FEDERAL FISCAL YEARS 2000–2012

This report presents national and state-specific analyses about oral health services received by children and adolescents ages 1–20 under Medicaid’s Early and Periodic Screening, Diagnostic and Treatment (EPSDT) benefit in federal fiscal years (FFY) 2000–2012. The report focuses on the number of children and adolescents who received any service, any preventive service, and any treatment service. Contents include national trends for children and adolescents over the 12-year period and state-specific data for FFY 2012.

Contact: George Washington University Milken Institute School of Public Health, Department of Health Policy, 950 New Hampshire Avenue, N.W., Sixth Floor, Washington, DC 20052. Telephone: (202) 994-4100; website: http://publichealth.gwu.edu/departments/health-policy. Available at http://www.medicaid.gov/
and strategies to improve the oral health of children in Delaware. The appendices contain information about survey methods, data tables, the consent form, the screening form, and the parent questionnaire.


### DIVERTING EMERGENCY DEPARTMENT DENTAL VISITS COULD SAVE MARYLAND’S MEDICAID PROGRAM $4 MILLION PER YEAR


This brief presents an analysis of trends in outpatient oral health–related emergency department use in Maryland. Topics include dental expenditures, dental visits by age and payer, and estimates of how much the state could save by diverting emergency department visits to dental offices.

**Contact:** American Dental Association, 211 East Chicago Avenue, Chicago, IL 60611-2678. Telephone: (312) 440-2500; fax: (312) 440-7494; e-mail: info@ada.org; website: http://www.ada.org. Available at http://www.ada.org/~/media/ADA/Science%20and%20Research/HPI/Files/HPIBrief_1114_2.ashx.

### EMERGENCY DEPARTMENT VISITS FOR NON-TRAUMATIC DENTAL PROBLEMS IN OREGON STATE


This report summarizes data on oral-health–related emergency department use in Oregon and describes findings from qualitative analyses of oral health community stakeholder interviews. Topics include factors related to emergency department use for nontraumatic
conditions, potential solutions that could be implemented to reduce non-traumatic-related emergency department use, and prevention-oriented policy solutions.

**Contact:** Oregon Community Foundation, Children's Dental Health Initiatives, 1221 S.W. Yamhill Street, Suite 100, Portland, OR 97205. Telephone: (503) 227-6846; fax: (503) 274-7771; e-mail: mfreeman@oregoncf.org; website: http://www.oregoncf.org/ocf-initiatives/children-and-families. Available at http://www.oregoncf.org/Templates/media/files/oral_health_funders_collaborative/dental-report-final.pdf.

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**FLORIDA PEDIATRIC EMERGENCY DEPARTMENT VISITS FOR PREVENTABLE ORAL HEALTH CONDITIONS: 2012**


This fact sheet provides data on pediatric emergency department use for preventable oral conditions in Florida. Contents include data on visits and charges by payer and by age, the percentage of visits by payer, the top five reasons for oral health-related visits by infants and toddlers, and the top five primary diagnoses for oral health visits by infants and toddlers. Policy recommendations are included.


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**MAJORITY OF DENTAL-RELATED EMERGENCY DEPARTMENT VISITS LACK URGENCY AND CAN BE DIVERTED TO DENTAL OFFICES**


This brief examines the urgency of emergency department visits for dental conditions in the United States. Topics include the percentage of dental and nondental emergency department visits by triage status (immediate, urgent, semi-urgent, and nonurgent), primary payer (private health insurance, Medicare, Medicaid, Children’s Health Insurance Program, and self-pay), and time of arrival (during and outside business hours). Policy implications are included.

**Contact:** American Dental Association, 211 East Chicago Avenue, Chicago, IL 60611-2678. Telephone: (312) 440-2500; fax: (312) 440-7494; e-mail: info@ada.org; website: http://www.ada.org. Available at http://www.ada.org/~/media/ADA/Science%20and%20Research/HPI/Files/HPIBrief_0814_1.ashx.

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**THE NEW HAMPSHIRE 2013–14 HEALTHY SMILES-HEALTHY GROWTH THIRD GRADE SURVEY: AN ORAL HEALTH AND BODY MASS INDEX ASSESSMENT OF NEW HAMPSHIRE THIRD GRADE STUDENTS**


This report presents findings from a statewide survey on the oral health, height, and weight status of students in third grade in New Hampshire. Contents include the survey background, methods, results, and a description of children participating in the oral health screening and height and weight measurements. It includes data on children participating in the survey by county and statewide prevalence of tooth decay experience, dental sealants, treatment urgency, and overweight and obesity. Data are presented by sex and National School Lunch Program participation at the school and region levels.

OFFICE OF ORAL HEALTH SURVEILLANCE PLAN


This report provides information about the Arkansas Office of Oral Health surveillance system, which drives the objectives and activities within the Arkansas Office of Oral Health and is used to measure the prevalence of selected indicators that determine the state of oral health in Arkansas. The report discusses the purpose, objectives, and activities of the surveillance system; oral health data sources and indicators, data-security procedures, and population; and Healthy People 2020 indicators.


OHIO ORAL HEALTH SURVEILLANCE PLAN, 2014–2018


This document describes the Ohio Department of Health's oral health surveillance system, components of other oral health surveillance efforts in the state, and surveillance activities for the period 2014–2018. Topics include goals and objectives, indicators, data and dissemination, privacy and confidentiality practices, operating resources, components of the plan that are required by the Council of State and Territorial Epidemiologists, and components that are elective.

Contact: Ohio Department of Health, Oral Health Program, 246 North High Street, Columbus, OH 43215. Telephone: (614) 466-4180; fax: (614) 564-2421; e-mail: BCHS@odh.ohio.gov; website: http://www.odh.ohio.gov/odhPrograms/ooh/CDHPages/default.aspx. Available at http://www.odh.ohio.gov/~media/ODH/ASSETS/Files/ooh/oral%20health/Ohio%20Oral%20Health%20Surveillance%20Plan%20FINAL%202.pdf.

ORAL HEALTH CONCERNS AND DENTAL CARE AMONG RHODE ISLAND MIDDLE AND HIGH SCHOOL STUDENTS, 2013


This report presents data for students in public middle and high schools (grades 6–12) in Rhode Island on self-reported oral health concerns and receipt of oral health care. Topics include the percentage of students who reported tooth or mouth pain or soreness, self-consciousness or embarrassment because of the teeth or mouth, and a dental visit during the past 12 months.


ORAL HEALTH SURVEILLANCE PLAN 2013 TO 2018


This document describes a 6-year plan to estimate the prevalence of oral disease in Michigan. The purpose of the plan is to identify vulnerable population groups, monitor trends in oral health indicators, evaluate the effectiveness of programs and policy changes, and communicate information for decision-making. Topics include oral health indicators, data sources, the data-collection schedule, dissemination, privacy and confidentiality, and evaluation.

OREGON ORAL HEALTH SURVEILLANCE SYSTEM
2002–2013


This document provides data on key indicators of oral health in Oregon for the period 2002 through 2013. Contents include a description of each indicator and the source and frequency of data available by year. Topics include preventive oral health services for pregnant women, toddlers, children, adolescents, and adults. Data on work force, Medicaid, cancer, cleft lip/palate, and water fluoridation are included.

**Contact:** Oregon Health Authority, Oral Health Unit, 800 N.E. Oregon Street, Suite 850, Portland, OR 97232. Telephone: (971) 673-0348, (971) 673-0372; fax: (971) 673-0240; e-mail: oral.health@state.or.us; website: [http://public.health.oregon.gov/PreventionWellness/oralhealth/Pages/index.aspx](http://public.health.oregon.gov/PreventionWellness/oralhealth/Pages/index.aspx). Available at [https://public.health.oregon.gov/PreventionWellness/oralhealth/Documents/oralhealthsurveillance.pdf](https://public.health.oregon.gov/PreventionWellness/oralhealth/Documents/oralhealthsurveillance.pdf).

RHODE ISLAND DENTAL SAFETY NET REPORT, 2013


This report provides baseline data on the dental safety net in Rhode Island at the end of 2013, before expanded Medicaid coverage and additional dental insurance options available through the Affordable Care Act went into effect in January 2014. Topics include the role of the dental safety net, an overview of the *Dental Safety Net Survey,* and clients served by dental safety net providers in Rhode Island. Other topics include increases in the number of clients since 2009, dental safety net capacity, the dental hygiene clinic at the Community College of Rhode Island, and the Wisdom Tooth mobile dental program.


STRATEGIC PLAN FOR ORAL HEALTH IN OREGON:
2014–2020


This document outlines a plan for implementing cost-effective strategies to improve oral health while reducing disparities in access and quality in Oregon. The plan includes three priority areas: infrastructure, prevention and systems of care, and work force capacity. Contents include information about the burden of oral disease; the need for a strategic plan; and objectives, strategies, and outcome measures for each priority area.


SUMMARY REPORT: SYNOPTES OF STATE DENTAL PUBLIC HEALTH PROGRAMS—DATA FOR FY 2012–2013


This report summarizes the results of a study examining the status of state oral health programs. Topics include demographic, infrastructure, work force, and administrative factors that impact the state’s oral health program, as well as services that states provide.

SURVEY OF SCHOOL-BASED ORAL HEALTH PROGRAMS OPERATED BY HEALTH CENTERS: DESCRIPTIVE FINDINGS


This paper presents findings from a national survey and follow-up focus groups on oral health programs located in school-based health centers and operated by health centers. Topics include integrated services, schools and students served, delivery model, months and days of operation, program services and staff, referrals, client sources, financial report frequency, billing, and payers. Additional topics include starting a school-based oral health program, funding start-up capital expenses, promising practices, and future directions.


TRENDS IN THE SUPPLY OF DENTISTS IN CALIFORNIA


This policy brief provides an overview of changes in demographic and practice characteristics of dentists in California from 2008 to 2012, as well as in the distribution of dentists in California regions. Topics include migration of dentists from California, an aging work force, and low dentist-to-population ratios in some regions of California.


MCHB-FUNDED PROJECT FINAL REPORTS

FINAL REPORT: DEVELOPMENT AND DISSEMINATION OF PRIORITY ORAL HEALTH RISK ASSESSMENT AND REFERRAL (PORRT) GUIDELINES


This report describes a project to increase the number of children enrolled in Medicaid who have a dental home by age 1 by disseminating risk-assessment and referral guidelines to pediatricians and family physicians. The report describes the project’s objectives to refine and pilot test the Priority Risk Assessment and Referral Tool (PORRT), develop an educational intervention and provide training, and conduct an evaluation of the...
intervention’s impact on referral performance. Contents include a discussion of the activities accomplished within each of the objectives, lessons learned, and the significance of the results. [Funded by the Maternal and Child Health Bureau]


POLICY

ACCESS TO DENTAL CARE AND THE ORAL HEALTH SAFETY NET: IMPACT OF THE ACA AND HEALTH SYSTEM CHANGE ON THE IOWA SAFETY NET


This report describes the major components of the oral health safety net in Iowa and the impact of the Affordable Care Act (ACA) on dentistry. Topics include population demographics; oral health objectives; private dental providers, public and nonprofit sources of care, federally qualified health centers (FQHCs), and non-FQHCs; school-based programs; financing of oral health care in Iowa; and access to and use of oral health services. Additional topics include oral health status of children, adolescents, adults, and older adults; state oral-health-promotion and disease-prevention programs; and the ACA’s impact on insurance coverage, work force and infrastructure, prevention, and surveillance and research.

Contact: University of Iowa, Public Policy Center, 227 South Quadrangle, Iowa City, IA 52242. Telephone: (319) 335-6800; fax: (319) 335-6801; e-mail: peterdamiano@uiowa.edu; website: http://ppc.uiowa.edu. Available at http://ppc.uiowa.edu/sites/default/files/oral_health.pdf.

ADEA STATE ADVOCACY TOOLKIT


This toolkit is designed to help oral health professionals communicate with state legislators about funding and programs that affect academic dentistry and oral health and craniofacial research. Contents include an overview of state legislatures and information on how a bill becomes a law, identifying and building relationships with state legislators, monitoring bills, and communicating with and hosting site visits for state legislators at academic institutions.


ADEA UNITED STATES INTERACTIVE LEGISLATIVE TRACKING MAP


This map provides information on state legislation of interest to academic dentistry for all 50 states and the District of Columbia. Users can view the status of bills, upcoming hearing dates, and bill text and author and sponsor information. Users can also view state legislation on topics such as health coverage and financing, fluoride, oral health programs, teledentistry, regulations, and work force.

DIRECT ACCESS STATES (UPD. ED.)


This document provides an overview of states with direct-access programs whereby a dental hygienist can initiate treatment based on his or her assessment of a client's needs without the authorization of a dentist, provide treatment services without the presence of a dentist, and maintain a provider-client relationship. Each state entry includes an authorizing code section, a brief description of methods and services, and special requirements and notes.


EVIDENCE-BASED APPROACHES FOR PROMOTING ORAL HEALTH


This document describes state options, opportunities, and resources for implementing evidence-based oral health interventions. Contents include a summary of select recommendations from the Community Preventive Services Task Force; information about partnerships, issues and considerations, and actions steps for translating the recommendations into public health practice and policy; and state experiences.


FACTORS AFFECTING IOWA DENTIST PARTICIPATION IN MEDICAID: CAPACITY OF THE PRIVATE ORAL HEALTH SAFETY NET


This report describes findings from a survey of private practice dentists in Iowa to assess their attitudes about Medicaid and vulnerable populations. Contents include information about the survey process, data analysis, and response rate and dentists' demographic characteristics, participation in Medicaid, use of computers, and comments about Medicaid. The appendices contain the survey materials, all dentists' comments, and categorization of comments by survey question.


HOW DO PROVIDERS RESPOND TO PUBLIC HEALTH INSURANCE EXPANSIONS? EVIDENCE FROM ADULT MEDICAID DENTAL BENEFITS


This paper presents findings from an analysis of oral health services to evaluate how increases in public coverage affect provider behavior and patient wait times. Topics include background and research on coverage expansions, oral health care, Medicaid dental coverage, and a model of provider behavior. Other topics include data and empirical strategy; results related to participation, visits, labor supply, employment practices, and income; wait times; and effects by poverty rates and scope of practice laws.

Contact: National Bureau of Economic Research, 1050 Massachusetts Avenue, Cambridge, MA 02138-5398. Telephone: (617) 868-3900; fax: (617) 868-2742; e-mail: info@nber.org; website: http://www.nber.org. Available at http://www.nber.org/papers/w20053.pdf.
LESSONS FROM CALIFORNIA: PEDIATRIC DENTAL COVERAGE IN THE EXCHANGE


This document examines pediatric oral health services as an essential health benefit, state options for implementing the requirement, and policy and information-technology decisions in California. Topics include strategies and actions to prioritize inclusion of dental benefits and consumer protections in model health plan contracts.


POLICY OPTIONS FOR REDUCING EARLY CHILDHOOD TOOTH DECAY: LESSONS LEARNED FROM A NEW YORK STATE SIMULATION MODEL


This brief presents findings of the New York State early childhood caries system dynamics model as they relate to cost-effective care delivery and reducing risk for disease. It discusses policy options to align the oral-health-care-delivery system with established caries-management science. Topics include focusing care on an individual child’s level of risk for disease, approaches for crafting dental benefits in a cost-effective manner, community water fluoridation, and motivational interviewing.


REPORT ON PEDIATRIC RESTORATIVE DENTAL SURGERY AND ANALYSIS OF RATES FOR ANESTHESIA SERVICES


This report provides information about pediatric dental surgery and payment rates for related anesthesia services in Maryland. The report discusses the use of pediatric restorative dental surgery for fiscal years 2006–2013 by facility and analyzes rates of anesthesia services performed in connection to pediatric restorative dental surgery compared to rates paid by Medicare and commercial payors. Also included is a justification for why Medicare rates should be considered the benchmark for Medicaid anesthesia rates.


THE STATE OF LITTLE TEETH


This report examines tooth decay among young children. Topics include who is most likely to have tooth decay; the short- and long-term health, social, and economic effects of tooth decay; why tooth decay occurs; and how to halt increases in tooth decay rates among young children. The report also looks at implications of the Affordable Care Act for pediatric oral health.

A SUMMARY OF THE 2013 MICHIGAN PERINATAL ORAL HEALTH CONFERENCE


This report summarizes a conference held on August 7–8, 2013, in Okemos, MI, to address the oral health needs of pregnant women and infants. Contents include an overview of the conference presentations and discussions and a draft action plan. Presentation topics include the Michigan landscape, federal priorities, and state efforts to develop perinatal oral health care guidelines. The draft action plan outlines objectives identified by conference participants as the guiding principles for program planning and policy development.


PROFESSIONAL-CLIENT TOOLS

BRUSH UP ON ORAL HEALTH


This newsletter provides Head Start staff with information on current practice, practical tips for staff to share with parents for promoting good oral health, and recipes for healthy snacks that children can make with Head Start staff or at home with their parents. Health and social service professionals interested in improving the oral health of pregnant women, infants, and children enrolled in Head Start and their families may also find the newsletter helpful. The October 2014 issue identifies supplies to include in a first aid kit for treating oral injuries. It also explains how to give first aid for common oral injuries that happen to young children.


COOK'S CORNER: RECIPES FOR HEALTHY SNACKS


This cookbook for Head Start staff and parents contains recipes for healthy snacks that children can make with Head Start staff or at home with their parents. Each recipe contains a list of ingredients, directions for preparing the snack, and safety tips. The cookbook is available in English and Spanish.


ORAL HEALTH ICEBREAKER QUIZ


This series of three quizzes for caregivers and educators, oral health professionals, and other health professionals offers an interactive way to increase awareness about oral health topics during meetings. Each quiz is available in a question-and-answer format and a questions-only format. Users can customize the quizzes by eliminating some questions. An administrator’s guide is also available.

ORDER FORM: CARIES PREVENTION MATERIAL


This poster series provides evidence-based messages about preventing tooth decay in infants and young children. The posters can be used in well-child clinics, preschool programs, WIC, Head Start programs, dental clinics, and health centers to introduce key oral health messages to parents and other caregivers and to reinforce previously delivered educational messages. Topics include dental sealants, fluorides, and oral hygiene. The posters are available in English and Spanish.

Contact: University of Maryland School of Public Health, Herschel S. Horowitz Center for Health Literacy, Dean's Office, SPH Building, Room 2367, College Park, MD 20742. Telephone: (301) 405-2356; e-mail: HealthLiteracy@umd.edu; website: http://www.healthliteracy.umd.edu. Available at http://www.healthliteracy.umd.edu/wp-content/uploads/2012/03/Order-Form-Caries-Prevention-Material.pdf.

SCHOOL DENTAL SCREENINGS


These resources are intended for use by health professionals who conduct oral health screenings of students enrolled in elementary or high schools in Iowa. Contents include frequently asked questions, a screening certificate, and an exemption form. Information on rules and reporting is provided. A flyer for parents or guardians (in English and Spanish) is also included.


TOOTH TALK


These videos for Head Start and other child care and early education professionals address oral health care for pregnant women, infants, and young children. Topics include the importance of oral health care, toothbrushing, weaning from a bottle, and motivational interviewing. Many of the videos are appropriate for sharing with parents.

Contact: University of North Carolina at Chapel Hill, Gillings School of Global Public Health, 135 Dauer Drive, 170 Rosenau Hall, CB #5400, Chapel Hill, NC 27599-7400. E-mail: sphcomm@listserv.unc.edu; website: http://www.sph.unc.edu. Available at http://toothtalk.web.unc.edu/vide.

PROFESSIONAL EDUCATION AND PRACTICE

ACTION FOR DENTAL HEALTH: DENTISTS MAKING A DIFFERENCE


This report outlines key initiatives aimed at preventing oral disease and reducing the proportion of children and adults with untreated oral disease. Contents include an overview of each initiative and related goals. Topics include preventing oral disease, providing oral health education and care, and strengthening and expanding the public/private oral health safety net.

Contact: American Dental Association, 211 East Chicago Avenue, Chicago, IL 60611-2678. Telephone: (312) 440-2500; fax: (312) 440-7494; e-mail: info@ada.org; website: http://www.ada.org. Available at http://www.ada.org/~media/ADA/Public%20Programs/Files/action_for_dental_health_goals.ashx.
BRIGHT FUTURES IN PRACTICE: ORAL HEALTH—POCKET GUIDE (2ND ED.)


This pocket guide offers health professionals an overview of preventive oral health supervision for five periods—pregnancy and postpartum, infancy, early childhood, middle childhood, and adolescence. The pocket guide is designed to help health professionals implement specific oral health guidelines during these periods. For each period, information about family preparation, risk assessment, screening, examination, and anticipatory guidance are discussed, and sample interview questions and desired outcomes are provided. [Funded by the Maternal and Child Health Bureau]

Contact: National Maternal and Child Oral Health Resource Center, Georgetown University, Box 571272, Washington, DC 20057-1272. Telephone: (202) 784-9771; fax: (202) 784-9777; e-mail: OHRCinfo@georgetown.edu; website: http://www.mchoralhealth.org. Available at no charge and can be ordered at http://www.mchoralhealth.org/order/index.html. The pocket guide is also available at http://www.mchoralhealth.org/pocket.html.

CULTURAL COMPETENCY PROGRAM FOR ORAL HEALTH PROFESSIONALS


This course is designed to provide oral health professionals and other health professionals with the knowledge and skills they need to promote cultural and linguistic competence in oral health care. The program consists of three modules that address the fundamentals of culturally and linguistically appropriate oral health care, providing culturally and linguistically appropriate oral health care, and culturally and linguistically appropriate communication and messaging.


DENTAL CARIES IN CHILDREN FROM BIRTH THROUGH AGE 5 YEARS: SCREENING


These resources for health professionals provide recommendations for preventing dental caries in infants and children from birth through age 5. Contents include a recommendation statement, an evidence report, a research plan, a clinical summary, a consumer fact sheet, and an evidence synthesis. Topics include recommendations for prescribing oral fluoride supplements and applying fluoride varnish.


FACILITATING PARTNERSHIPS AND COLLABORATIONS BETWEEN STATE ORAL HEALTH PROGRAMS AND PRIMARY CARE ASSOCIATIONS: FINAL PROJECT REPORT


This report describes a national initiative to provide guidance to oral health programs, primary care associations, and community health centers in identifying and planning collaborative state-level oral-health-improvement projects. Contents include information about the state application process; coaches who provide guidance to the project; resource materials; the launch webcast; team work plans in Colorado, Hawaii, Illinois, Kentucky, Ohio, and Oklahoma; responses to a follow-up survey; and recommendations.
Other topics include the impact of the marketplace and emerging concepts on dental practice and an interprofessional model for dental and nursing education. This is the first of three issues dedicated to interprofessional education and practice.

**Contact:** California Dental Association, 1201 K Street, 14th Floor, Sacramento, CA 95814. Telephone: (800) 232-7645; e-mail: contactcda@cda.org; website: http://www.cda.org. Available at http://www.cda.org/Portals/0/journal/journal_012014.pdf.

**INTERPROFESSIONAL EDUCATION AND PRACTICE: MOVING TOWARD COLLABORATIVE PATIENT-CENTERED CARE—PART THREE**


This issue summarizes the major drivers bringing dentistry and medicine closer together, the consequences of the separation of the two professions, and progress toward their integration. The issue also discusses the importance of health profession leadership in advancing...
oral health care within the evolving health care system. This is the third of three issues dedicated to interprofessional education and practice.

**Contact:** California Dental Association, 1201 K Street, 14th Floor, Sacramento, CA 95814. Telephone: (800) 232-7645; e-mail: contactcda@cda.org; website: http://www.cda.org. Available at http://www.cda.org/Portals/0/journal/journal_102014.pdf.

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**MEDICAID COMPLIANCE AND YOUR DENTAL PRACTICE**


This document for oral health professionals provides guidance on establishing and maintaining an internal Medicaid compliance program. Topics include the value and core elements of a compliance program, seven steps to establishing a compliance program, the role of documentation and compliance, reporting suspect practices, and resources. A presentation and handout, resource guide, and fact sheet are also available.


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**MOTIVATIONAL INTERVIEWING**


This presentation describes techniques to communicate the importance of prevention and good oral health. Contents include a description of motivational interviewing, including what it is, when it can be used, and reasons to use it. Topics include stages of change and why they are important, developing a relationship and understanding client frame of reference, and presenting new information and positive action steps. Other topics include presenting a menu of options, determining action steps and making a plan, discussing potential challenges and solutions, and providing ongoing support. Cultural competence, beliefs that may impact oral health, and strategies for overcoming resistance are also addressed.

**Contact:** Virginia Oral Health Coalition, 4200 Innslake Drive, Suite 103, Glen Allen, VA 23060. Telephone: (804) 269-8720; e-mail: info@vaoralhealth.org; website: http://www.vaoralhealth.org. Available at http://www.vaoralhealth.org/Portals/0/Motivational%20Interviewing%20-%20Holland%20May%203.pdf.

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**OPPORTUNITIES FOR COLLABORATION BETWEEN STATE ORAL HEALTH PROGRAMS AND STATE DENTAL HYGIENISTS’ ASSOCIATIONS TO IMPROVE ORAL HEALTH**


This document describes how state oral health programs and state dental hygienists' associations can work together to address oral health needs and reduce oral health disparities in the United States. Sample topics include partnering to increase access to preventive care by delivering school-based dental sealant programs and promoting prevention strategies in communities.

**Contact:** Association of State and Territorial Dental Directors, 3858 Cashill Boulevard, Reno, NV 89509. Telephone: (775) 626-5008; fax: (775) 626-9268; e-mail: info@astdd.org; website: http://www.astdd.org. Available at http://www.astdd.org/docs/sohp-adha-collaboration-8-20-2014.pdf.

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**ORAL HEALTH FOR CHILDREN AND ADOLESCENTS WITH SPECIAL HEALTH CARE NEEDS: CHALLENGES AND OPPORTUNITIES**


This fact sheet focuses on the challenges to and opportunities for providing oral health care to children with special health care needs. Topics include factors that
contribute to oral health problems in this population, unmet oral health care needs, barriers to oral health care, care coordination, work force development, and federal and national programs. [Funded by the Maternal and Child Health Bureau]

**Contact:** National Maternal and Child Oral Health Resource Center, Georgetown University, Box 571272, Washington, DC 20057-1272. Telephone: (202) 784-9771; fax: (202) 784-9777; e-mail: OHRCinfo@georgetown.edu; website: http://www.mchoralhealth.org. Available at no charge and can be ordered at http://www.mchoralhealth.org/order/index.html. The fact sheet is also available at http://www.mchoralhealth.org/PDFs/SHCNfactsheet.pdf.

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### ORAL HEALTH MATTERS


This newsletter provides information on national, state, and local oral health activities as well as on educational materials and other resources. Contents include a message from the Association of State and Territorial Dental Directors’ (ASTDD’s) president and cooperative agreement manager; a partner, member, associate member, and state program snapshot; and summaries of ASTDD projects. The fall 2014 issue also features summaries of recent ASTDD needs-assessment and evaluation surveys and a map of states with new dental directors.

**Contact:** Association of State and Territorial Dental Directors, 3858 Cashill Boulevard, Reno, NV 89509. Telephone: (775) 626-5008; fax: (775) 626-9268; e-mail: info@astdd.org; website: http://www.astdd.org. Available at http://www.astdd.org/docs/ohm-fall-2014-oct-2014.pdf.

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### PRENATAL ORAL HEALTH


This issue brief discusses the roles of prenatal care professionals and oral health care professionals in educating women to seek oral health care during pregnancy. Topics include national guidelines and key research findings on control of oral disease in pregnant women and opportunities to coordinate care to ensure that oral health is an integral part of prenatal care for all pregnant women.


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### PREVENTING TOBACCO USE AMONG YOUTH AND YOUNG ADULTS: A REPORT OF THE SURGEON GENERAL


This report provides information about the scientific evidence on smoking among adolescents and young adults. Topics include research on diseases caused by early tobacco use, the addiction process, epidemiology, risk factors, the tobacco industry's influence, and prevention. The report discusses the oral health consequences of smokeless tobacco use and the impact of oral health screening on cessation, as well as opportunities for oral health professionals to prevent tobacco use. The executive summary is available in English and Spanish.

PUBLIC HEALTH LEARNING MODULES: 15—ORAL HEALTH ACROSS THE LIFESPAN


This module introduces health professions students and other learners to Healthy People 2020 oral health goals and objectives, as well as strategies for achieving them. Topics include oral–systemic health; oral health in pregnant women, infants, children, and older adults; and oral health literacy. Contents include lecture materials, class activities, supplemental learning resources, and additional tools for instructors.

Contact: Association for Prevention Teaching and Research, 1001 Connecticut Avenue, N.W., Suite 610, Washington, DC 20036. Telephone: (202) 463-0550; (866) 474-APTR (474-2787); fax: (202) 463-0555; e-mail: info@aptrweb.org; website: http://www.aptrweb.org. Available at http://www.aptrweb.org/?PHLM_15.

SCHOOL-BASED DENTAL SEALANT PROGRAM: REFERENCE GUIDE FOR TOOTH SURFACE ASSESSMENT AND SELECTION


This guide for professionals participating in Ohio’s dental sealant program provides information about the criteria and methods for deciding sealant placement. Topics include visual assessment to detect surface cavitation and/or signs of dentinal involvement before sealant placement, differences between noncavitated and cavitated dental caries lesions, and selecting sealants for repair or replacement. Photographs are included.

Contact: Ohio Department of Health, Oral Health Program, 246 North High Street, Columbus, OH 43215. Telephone: (614) 466-4180; fax: (614) 564-2421; e-mail: BCHS@odh.ohio.gov; website: http://www.odh.ohio.gov/odhPrograms/ohs/oral/oral1.aspx. Available at http://www.odh.ohio.gov/~/media/ODH/ASSETS/Files/ohs/oral%20health/SBS%20Tooth%20Selection%20Pocket%20Guide.ashx.

SUMMARY OF THE SIXTH LEADERSHIP COLLOQUIUM: STRENGTHENING THE DENTAL CARE DELIVERY SYSTEM—U.S. NATIONAL ORAL HEALTH ALLIANCE, JUNE 17–18, 2013, WASHINGTON, DC


This report summarizes the National Oral Health Alliance Leadership Colloquium held on June 17–18, 2013, in Washington, DC, to examine how to strengthen the oral-health-care-delivery system. The report provides an overview of key areas of focus, shared ideas, and next steps envisioned by colloquium participants. Topics include focusing oral health care on prevention and wellness; work force models and care-delivery systems; and team-based oral health and medical care. Other topics include educating the public about the importance of oral health care and aligning payment and systems approaches to promote and support wellness.

Contact: U.S. National Oral Health Alliance, 465 Medford Street, Boston, MA 02129. Telephone: (617) 886-1466; e-mail: info@usalliancefororalhealth.org; website: http://www.usalliancefororalhealth.org. Available at http://www.usalliancefororalhealth.org/sites/default/files/Summary%20of%20the%206th%20Leadership%20Colloquium_web.pdf.

WEST VIRGINIA FLUORIDE MOUTHRINSE PROJECT INSTRUCTION MANUAL


This manual for school personnel and volunteers describes procedures and requirements for administering and implementing a school-based fluoride mouthrinse (FMR) project in West Virginia. Contents include information about roles and responsibilities, operation, administration guidelines, recommendations for FMR coordinators and teachers, and implementation and site visits. The manual also contains forms and related materials on topics such as procedural options, student involvement, and adaptations for students with special health care needs.

WORKING TOGETHER TO MANAGE DIABETES:
A GUIDE FOR PHARMACY, PODIATRY, OPTOMETRY, AND DENTISTRY


This guide shows how pharmacists, podiatrists, optometrists, and dentists can work collaboratively with each other, as well as with other members of the health care team, to prevent or treat diabetes. Contents include an introduction to team care; tips on communicating with clients; sections about the optometry, podiatry, dentistry, and diabetes professions; and links to related resources.


WORKING WITH DENTAL THERAPISTS


This video series describes the role of dental therapists in helping to lower costs and increase access to oral health care in Alaska and Minnesota. Topics include oral health status, increasing costs and declining demand for services, dental therapy education and training, and how dental therapists are working with other oral health professionals in both urban and rural settings.

Contact: Pew Charitable Trusts, One Commerce Square, 2005 Market Street, Suite 1700, Philadelphia, PA 19103-7077. Telephone: (215) 575-9050; fax: (215) 575-4939; e-mail: info@pewtrusts.org; website: http://www.pewtrusts.org. Available at https://www.youtube.com/watch?v=CBhlukuWSsM&index=2&list=UGERPnPMUkIrDIN7XMm8Vg.

PROGRAM DEVELOPMENT

ACTION FOR DENTAL HEALTH: BRINGING DISEASE PREVENTION INTO COMMUNITIES


This paper focuses on patterns of oral disease and the importance of prevention. Topics include national average costs of common preventive and restorative oral health services, funding prevention programs, federal and state collaboration, educating parents, school-based screenings, and the role of community oral health coordinators.

Contact: American Dental Association, 211 East Chicago Avenue, Chicago, IL 60611-2678. Telephone: (312) 440-2500; fax: (312) 440-7494; e-mail: info@ada.org; website: http://www.ada.org. Available at http://www.ada.org/~/media/ADA/Public%20Programs/Files/bringing-disease-prevention-to-communities_adh.ashx.

ACTION FOR DENTAL HEALTH: YEAR ONE—2014:
A REPORT TO CONGRESS


This report describes progress toward meeting the goals of the American Dental Association’s Action for Dental Health, an initiative to remove barriers to good oral health in communities. Programmatic descriptions include providing care to people with untreated oral disease, strengthening and expanding the public/private safety net, and bringing disease prevention and education into communities.

Contact: American Dental Association, 211 East Chicago Avenue, Chicago, IL 60611-2678. Telephone: (312) 440-2500; fax: (312) 440-7494; e-mail: info@ada.org; website: http://www.ada.org. Available at http://www.ada.org/~/media/ADA/Public%20Programs/Files/Report_to_Congress_ADA-Action-for-Dental-Health-1.ashx.
ASTDD ANNUAL REPORT 2013: CHANGING WITH THE TIMES


This report summarizes activities of the American Association for State and Territorial Dental Directors. It addresses the association's efforts to build on proven models, advocate for policies and resources, help states improve their programs and collaborations, plan strategic communications, and assess and evaluate partnerships and collaborations. In addition, it focuses on efforts to increase visibility and appreciation for state oral health programs and transitions to new models and funding for oral health care.

Contact: Association of State and Territorial Dental Directors, 3858 Cashill Boulevard, Reno, NV 89509. Telephone: (775) 626-5008; fax: (775) 626-9268; e-mail: info@astdd.org; website: http://www.astdd.org. Available at http://www.astdd.org/docs/astdd-annual-report-2013.pdf.

DENTAL SEALANTS: PROVEN TO PREVENT TOOTH DECAY—A LOOK AT ISSUES IMPACTING THE DELIVERY OF STATE AND LOCAL SCHOOL-BASED SEALANT PROGRAMS

Children's Dental Health Project. 2014. Dental Sealants: Proven to Prevent Tooth Decay—A Look at Issues Impacting the Delivery of State and Local School-Based Sealant Programs. Washington, DC: Children's Dental Health Project. 2 v.

This report provides an overview of program designs and key issues in school-based dental sealant programs in the United States. Topics include factors that may facilitate or hinder program financing, impact, and sustainability. The report features the efforts of five states (Illinois, New York, Ohio, South Carolina, and Wisconsin) with longstanding school-based sealant programs and provides recommendations for promoting children's oral health through school-based sealant programs. Appendices include survey forms of pre-tested questions for state and local oral health and sealant programs.

Contact: Children's Dental Health Project, 1020 19th Street, N.W., Suite 400, Washington, DC 20036. Telephone: (202) 833-8288; fax: (202) 331-1432; e-mail: info@cdhp.org; website: http://www.cdhp.org. Available at https://www.cdhp.org/resources/314-dental-sealants-proven-to-prevent-tooth-decay.

EARLIER IS BETTER: FREQUENTLY ASKED QUESTIONS


This document describes an oral-health-education program for pregnant women and parents of infants and children under age 3 enrolled in Early Head Start in Wisconsin. Topics include Head Start partners and funding, access to oral health care, training for home visitors/parent educators, and use of the Parent Oral Health Education Toolkit to inform and guide families' oral health decision-making. Information about the program's evaluation design and methodology is also included.


INSIDE I-SMILE 2013


This report documents the progress of Iowa's initiative to ensure that children have good oral health from birth. Contents include information about the program's successes, challenges, and next steps; data on the number of children enrolled in Medicaid who received an oral health service from dentists, dental hygienists, and nurses by age; and stories and testimonials.

MISSOURI PREVENTIVE SERVICES PROGRAM:
A REPORT FROM THE 2012–2013 SCHOOL YEAR


This report summarizes findings from oral health screenings of infants, children, and adolescents (from birth to age 18) in Missouri. Data are presented by gender, age, county, and race and ethnicity. Topics include poor oral hygiene, dental sealants, treated tooth decay, untreated tooth decay, and treatment urgency.


PARTNERING WITH ACADEMIC INSTITUTIONS AND RESIDENCY PROGRAMS TO DEVELOP SERVICE LEARNING PROGRAMS


This paper provides information on how health centers can partner with academic institutions or dental residency programs to offer service learning programs at health centers and thereby foster interest in health center careers among future health professionals. The paper explores different collaboration models and provides suggestions about issues for health centers to consider when deciding whether to launch service learning programs. Topics include the benefits of partnership, educational models such as dental hygiene and allied dental professional program collaborations, planning considerations, successful partnerships, challenges, and recommendations.


PREVENTION FIRST: MAKING SURE NEW YORK SMILES


This issue brief describes the status of oral health in New York state and opportunities for preventing oral disease in adults, pregnant women, and children. Topics include the costs associated with oral disease and solutions at the individual level (e.g., brushing and flossing, eating healthy foods, drinking fluoridated tap water) and at the community level (e.g., increasing access to fluoridated water, fluoride varnish, and school-based dental sealant programs).


WISCONSIN SEAL-A-SMILE


This video for school administrators and staff describes dental sealants and school-based and school-linked dental sealant programs in Wisconsin. Topics include program components, administration, costs, and results.

PUBLIC AWARENESS AND EDUCATION

AFFORDABLE CARE ACT (ACA): WHY ORAL HEALTH IS IMPORTANT FOR CHILDREN WITH SPECIAL HEALTH CARE NEEDS AND HOW TO ACCESS IT


This tip sheet for parents of children with special health care needs provides information about the importance of good oral health care. Topics include the Affordable Care Act, finding dental coverage, and partnering with oral health professionals.


QUALITY ASSURANCE

DENTAL CARIES IN CHILDREN: PREVENTION AND DISEASE MANAGEMENT DQA MEASURE SET


This resource describes a set of measures for evaluating programs to prevent dental caries and manage oral disease in children. Contents include resources on adopting measures, a measure user guide, and frequently asked questions about elevated risk. Additional contents include specifications for measuring use of services, oral evaluation, dental sealants, topical fluoride, preventive services, treatment services, source of services, care continuity, and per-member per-month cost.

Contact: American Dental Association, 211 East Chicago Avenue, Chicago, IL 60611-2678. Telephone: (312) 440-2500; fax: (312) 440-7494; e-mail: info@ada.org; website: http://www.ada.org. Available at http://www.ada.org/en/science-research/dental-quality-alliance/dqa-measure-activities/measure-sets.

ENSURING ADEQUATE MARKETPLACE PROVIDER NETWORKS: WHAT’S NEEDED FOR CHILDREN


This document addresses the adequacy of provider networks in ensuring that all children have access to health services, including oral health services. The document discusses what constitutes adequate provider networks for children and how such networks can be developed and assessed.


IMPROVING INTEGRATION OF DENTAL BENEFITS IN HEALTH INSURANCE MARKETPLACES


This report synthesizes materials compiled from a meeting of state marketplace leaders, dental experts, and health policy experts to discuss the benefits and challenges of various policy approaches to implementing dental benefits in the marketplace held on January 16, 2014, in Washington, DC. The report summarizes key themes and findings from the discussion, describes major issues, and identifies policy solutions for improving the integration of dental benefits in marketplaces. Topics include the dental-coverage landscape, dental coverage under the Affordable Care Act, affordability of dental benefits in the marketplace, and consumers’ experiences with dental benefits.

Contact: National Academy for State Health Policy, 10 Free Street, Second Floor, Portland, ME 04101. Telephone: (207) 874-6524, (207) 903-0101; fax: (207) 874-6527; e-mail: info@nashp.org; website: http://www.nashp.org. Available at http://www.nashp.org/sites/default/files/improving.integration.of_.dental.health.benefits.in_.health.insurance.marketplaces_0.pdf.
KEY DIFFERENCES IN DENTAL CARE SEEKING BEHAVIOR BETWEEN MEDICAID AND NON-MEDICAID ADULTS AND CHILDREN


This brief describes adult Medicaid beneficiaries’ understanding of the dental benefits available to them and, where applicable, to their children. The brief also describes oral health knowledge and oral-health-care-seeking behavior, comparing outcomes among adult Medicaid beneficiaries with outcomes among those enrolled in other health insurance plans.

Contact: American Dental Association, 211 East Chicago Avenue, Chicago, IL 60611-2676. Telephone: (312) 440-2500; fax: (312) 440-7494; e-mail: info@ada.org; website: http://www.ada.org. Available at http://www.ada.org/-/media/ADA/Science%20and%20Research/HPI/Files/HPIBrief_0814_4.ashx.

KEY INSIGHTS ON DENTAL INSURANCE DECISIONS FOLLOWING THE ROLLOUT OF THE AFFORDABLE CARE ACT


This brief describes public awareness about and knowledge of the Affordable Care Act’s pediatric dental insurance provision, the consumer experience when shopping for dental insurance within the health insurance marketplaces, and consumer preferences related to medical and dental insurance. Contents include information about the data source and methods, results, and a discussion.

Contact: American Dental Association, 211 East Chicago Avenue, Chicago, IL 60611-2676. Telephone: (312) 440-2500; fax: (312) 440-7494; e-mail: info@ada.org; website: http://www.ada.org. Available at http://www.ada.org/-/media/ADA/Science%20and%20Research/HPI/Files/HPIBrief_0814_2.ashx.

MEDICAID CONTRACTING STRATEGIES TO IMPROVE CHILDREN’S ORAL HEALTH CARE ACCESS


This brief presents contract-based options for improving access to oral health care for children and adolescents enrolled in Medicaid. It describes how states with managed-care-delivery systems can use contracting mechanisms and incentives to engage plans and health professionals in improving access to children’s oral health care and oral health outcomes.


ORAL HEALTH IMPROVEMENT PLAN FOR CONNECTICUT 2013–2018


This document is designed to help health professionals, policymakers, and other stakeholders promote optimal oral health for all Connecticut residents. The document identifies key priorities. The document also presents goals, objectives, and strategies for increasing oral health literacy, promoting the value of good oral health, ensuring that oral health needs are met by a competent work force, ensuring a strong and sustainable oral health infrastructure, raising awareness and educating the public and decision-makers about the science and efficacy of policies that may improve oral health, and implementing or enforcing existing policies.

Contact: Connecticut Department of Public Health, Office of Oral Health, P.O. Box 340308, Hartford, CT 06134-0308. Telephone: (860) 509-7382; fax: (860) 509-7853; e-mail: linda.ferraro@ct.gov; website: http://www.ct.gov/dph/lib/dph/final_oral_health_book.pdf.
PARTNERING TO IMPROVE ACCESS TO ORAL HEALTH IN OHIO THROUGH STRATEGIC GRANTMAKING AND COLLABORATION


This report summarizes strategies of a partnership comprising three charitable organizations and a state agency with the shared goals of improving oral health and removing barriers to oral health care in Ohio. Topics include interprofessional education and training, clinical care and capacity building, and advocacy.


PATHS TO PREVENTION


This report examines the role of consumers, health professionals, communities, funders, policymakers, and philanthropists in addressing the challenges of making good oral health a priority. Topics include prevention and public health infrastructure, oral health literacy, medical and dental collaboration, metrics for improving oral health, financing models, and strengthening the oral-health-care-delivery system.


PROCEDURE MANUAL FOR PERFORMANCE MEASURE DEVELOPMENT: A VOLUNTARY CONSENSUS PROCESS


This manual documents how the Dental Quality Alliance develops performance measures for oral health care. Topics include the roles of the research and development advisory committee and chair, conflict-of-interest procedures, confidentiality, and copyright. The report describes the measure-development process and measure identification, development, evaluation, dissemination, maintenance, and updates.

Contact: American Dental Association, 211 East Chicago Avenue, Chicago, IL 60611-2678. Telephone: (312) 440-2500; fax: (312) 440-7494; e-mail: info@ada.org; website: http://www.ada.org. Available at http://www.ada.org/~/media/ADA/Science%20and%20Research/Files/042213_Measure_development_Procedure_Manual.ashx.

TITLE V, MEDICAID AND ORAL HEALTH: STRATEGIES FOR QUALITY IMPROVEMENT AND FINANCING CARE


This webinar for program administrators provides information on and strategies for improving oral health care for Title V and Medicaid beneficiaries. The presenters describe how Title V maternal and child health programs can partner with Medicaid to improve oral health care quality, policy, and financing.

USE OF SELECTED CLINICAL PREVENTIVE SERVICES TO IMPROVE THE HEALTH OF INFANTS, CHILDREN, AND ADOLESCENTS: UNITED STATES, 1999–2011


This supplement to *Morbidity and Mortality Weekly Report* examines the use of selected clinical preventive services for infants, children, and adolescents in the United States. Topics include the use of oral health care and effective services for preventing tooth decay. The report describes the percentage of children and adolescents who have visited the dentist and those who have received topical fluoride, dental sealants, or both during the preceding year.

**Contact:** Centers for Disease Control and Prevention, 1600 Clifton Road, Atlanta, GA 30333. Telephone: (800) 232-4636, (888) 232-6348; e-mail: cdc@cdcinfo.gov; website: http://www.cdc.gov. Available at http://www.cdc.gov/mmwr/pdf/other/su6302.pdf.

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USING THE POPULATION HEALTH DRIVER DIAGRAM TO INCREASE USE OF ORAL HEALTH CARE


This document presents a framework for focusing and aligning community efforts to increase the proportion of children, adolescents, and adults who receive oral health education, preventive oral health services, and treatment. Contents include a diagram with goals for improved population health and actions to help achieve these goals.

**Contact:** Public Health Foundation, 1300 L Street, N.W., Suite 800, Washington, DC 20005. Telephone: (202) 218–4400; fax: (202) 218–4409; e-mail: info@phf.org; website: http://www.phf.org. Available at http://www.phf.org/resourcetools/Documents/Driver%20Diagram%20with%20Cover%20Note,%20Final.pdf.