



**Building Partnerships to Improve
Children's Access to Medicaid
Oral Health Services**

National Conference Proceedings

June 2-4, 1998

Lake Tahoe, Nevada

Cosponsors:

Health Care Financing Administration

Health Resources and Services Administration

National Center for Education in Maternal and Child Health





Building Partnerships to Improve Children's Access to Medicaid Oral Health Services

National Conference Proceedings



Building Partnerships to Improve Children's Access to Medicaid Oral Health Services

National Conference Proceedings

June 2–4, 1998
Lake Tahoe, Nevada

Cosponsored by:

Health Care Financing Administration

Health Resources and Services Administration

National Center for Education in Maternal and Child Health

Edited by:

Shelley Spisak, M.H.S., and Katrina Holt, M.P.H., M.S., R.D.

Cite as

Spisak S, Holt K, eds. 1999. *Building Partnerships to Improve Children's Access to Medicaid Oral Health Services: National Conference Proceedings*. Arlington, VA: National Center for Education in Maternal and Child Health.

Building Partnerships to Improve Children's Access to Medicaid Oral Health Services: National Conference Proceedings is not copyrighted. Readers are free to duplicate and use all or part of the information contained in this publication. In accordance with accepted publishing standards, the National Center for Education in Maternal and Child Health (NCEMCH) requests acknowledgment, in print, of any information reproduced in another publication.

The mission of the National Center for Education in Maternal and Child Health is to provide national leadership to the maternal and child health community in three key areas—program development, policy analysis and education, and state-of-the-art knowledge—to improve the health and well-being of the nation's children and families. The Center's multidisciplinary staff work with a broad range of public and private agencies and organizations to develop and improve programs in response to current needs in maternal and child health, address critical and emergent public policy issues in maternal and child health, and produce and provide access to a rich variety of policy and programmatic information. Established in 1982 at Georgetown University, NCEMCH is part of the Georgetown Public Policy Institute. NCEMCH is funded primarily by the U.S. Department of Health and Human Services through the Health Resources and Services Administration's Maternal and Child Health Bureau.

Library of Congress Catalog Card Number 99-70221
ISBN 1-57285-056-6

Published by:

National Center for Education in Maternal and Child Health
2000 15th Street, North, Suite 701
Arlington, VA 22201-2617
(703) 524-7802
(703) 524-9335 fax
Internet: info@ncemch.org
World Wide Web: www.ncemch.org

Single copies of this publication are available at no cost from:

National Maternal and Child Health Clearinghouse
2070 Chain Bridge Road, Suite 450
Vienna, VA 22182-2536
(703) 356-1964
(703) 821-2098 fax

This publication has been produced by the National Center for Education in Maternal and Child Health under its cooperative agreement (MCU-119301) with the Maternal and Child Health Bureau, Health Resources and Services Administration, U.S. Department of Health and Human Services.

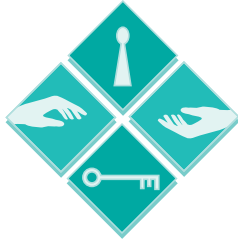


Table of Contents

<i>Preface</i>	v
<i>Introduction and Overview</i>	1
<i>Work Group Summary</i>	5
<i>Appendices</i>	
Conference Agenda	23
Contact Information	27
Building Partnerships Conference Participants	27
Health Care Financing Administration Regional Medicaid Dental Coordinators	51
Health Resources and Services Administration Field Office Dental Consultants	53
State and Territorial Dental Directors	55
State and Territorial Maternal and Child Health Directors	64
State and Territorial Medicaid Directors	73

Preface

despite tremendous advances in prevention, dental caries remains the predominant chronic disease of childhood and continues to take a heavy toll on children's health and well-being. Increasingly, we are witnessing a concentration of dental disease—both in quantity and severity—among children living in poverty and children of racial and ethnic minorities. From all available data and based on many anecdotal reports, it is clear that inadequate access to dental care is commonplace among children of families living in poverty. It is tragic that the children most in need of dental preventive and treatment services are also those least able to adequately access the dental care they need.

One program that offers health services to indigent children is especially critical—the Medicaid program. In Medicaid problems of inadequate access to dental care have been a long-standing concern to beneficiaries and their advocates, including the dental professional community and policymakers at all levels of government. A 1996 report of the

Office of the Inspector General, U.S. Department of Health and Human Services, concluded that only about 20 percent of children who were eligible for Medicaid were receiving recommended dental preventive services. This report increased our collective awareness and concern. The urgency for addressing dental access issues was heightened further by the creation of the State Children's Health Insurance Program (CHIP) in 1997. In almost every state, CHIP offers the promise of increased coverage of needed dental care for thousands of uninsured children from families with modest incomes. Without concerted efforts to enhance dental access, children served by CHIP may face access barriers similar to those experienced by children in the Medicaid program.

As federal agencies with responsibility for addressing the health care needs of the indigent and underserved, the Health Care Financing Administration (HCFA) and the Health Resources and Services Administration (HRSA) are leading efforts to find solutions to oral health access problems for children

enrolled in the Medicaid program. These solutions may eventually benefit children covered under the CHIP program as well. To that end, on June 2–4, 1998, HCFA and HRSA, together with the National Center for Education in Maternal and Child Health, sponsored a historic conference entitled “Building Partnerships to Improve Children’s Access to Medicaid Oral Health Services.”

We believe that the ideas and suggestions developed by participants at the conference and documented in this volume will be of substantial value to individuals and organizations working to improve children’s access to dental care at the state and local levels. We plan to disseminate these proceedings widely.

Clearly, this conference is only a first step in addressing a complex set of issues. We think that many of the barriers and strategies identified by conference participants are universal, but we recognize that specific remedies must be relevant to the particular circumstances in different regions of the country, individual states, and local communities. Innovative and successful improvements in dental care access will arise at the regional, state, and local levels. The agencies that sponsored this conference remain committed to working with each other, the dental professional community, Medicaid beneficiaries, and officials in states and local communities to seek ways to enhance children’s access to Medicaid dental services. We are carefully reviewing the recommendations addressed to our agencies and hope to imple-

ment many of them in the days and months to come.

The conference was designed to recognize the reality that the federal agencies working with states alone cannot resolve the problems of children’s access to oral health care. It is clear that HCFA, HRSA, and the states need to develop a relationship with many of the organizations that participated in the conference.

We believe that as a result of this conference participants more clearly understand the aspirations of and constraints faced by their colleagues in state and local government, practicing dental professionals, and beneficiaries and their families. It is our hope that this understanding will translate into a renewed sense of commitment as participants return with new optimism to their respective states and organizations and work together to seek solutions to common concerns.

Sally K. Richardson

Director

Center for Medicaid and State Operations
Health Care Financing Administration

Claude Earl Fox, M.D., M.P.H.

Administrator

Health Resources and Services Administration

Introduction and Overview

the impetus for convening the conference “Building Partnerships to Improve Children’s Access to Medicaid Oral Health Services” was the recognition of disturbing facts about the oral health status of children in the United States. More than half of all children ages 6–8 and two-thirds of all adolescents age 15 have dental decay.¹ It is estimated that 5–10 percent of young children have a severe form of tooth decay known as early childhood caries or baby bottle tooth decay, and the percentage is even higher for some populations. For example, 20 percent of children from families with low incomes have baby bottle tooth decay.² Among parents asked about their children’s unmet health care needs, 57 percent reported unmet dental needs.³

Dental disease and unmet dental care needs are not trivial matters. Failure to prevent dental disease or provide timely and appropriate treatment can result in expensive treatment, missed school days (52 million school hours annually),⁴ dysfunctional speech, and compromised nutrition, not to mention pain and suffering.

Children from families with low incomes are particularly at risk for dental disease and are less likely to receive dental care than the general population.⁵ Medicaid, the federal-state program to finance health care services for people with low incomes, has the potential to provide important dental health services to millions of children across the country. However, a 1996 report by the Office of Inspector General, U.S. Department of Health and Human Services (DHHS), concluded that only about 20 percent of Medicaid-eligible children received any preventive dental services.

In response to the Office of Inspector General’s report, two DHHS agencies—the Health Care Financing Administration (HCFA), which administers the Medicaid program, and the Health Resources and Services Administration (HRSA), which administers the federal Maternal and Child Health Block Grant Program—decided to act. Believing that primary problem solving should occur at the state and local levels, where the Medicaid program is implemented, HCFA and HRSA decided to convene a national conference of state-level policymakers and experts. The pur-

pose was to bring together state and national leaders in Medicaid, maternal and child health, dentistry, and public health to discuss children's unmet dental needs and the lack of access to dental care. The hope was that the conference would not only document barriers and strategies but also empower attendees to serve as catalysts for developing and implementing action plans in their own states and organizations.

In the fall of 1997, HCFA and HRSA, in collaboration with the National Center for Education in Maternal and Child Health at Georgetown University, held a preconference planning meeting. The 25 participants included state dental directors as well as representatives from dental and dental hygienists' organizations, insurance organizations, and federal and state health agencies. This group provided suggestions for selecting conference speakers and structuring the agenda so that the conference objectives could be achieved.

The Building Partnerships conference was held June 2–4, 1998, at Lake Tahoe, Nevada. Two hundred people participated, including state Medicaid directors and/or staff from 36 states and 2 territories; state dental directors and/or staff from 39 states; and representatives from five federal agencies—the Centers for Disease Control and Prevention, the Indian Health Service, the National Institute of Dental and Craniofacial Research, and HCFA and HRSA. Nineteen national organi-

zations also were represented, including professional associations of dentists, pediatric dentists, dental hygienists, pediatricians, and state health officials; organizations of state maternal and child health programs, community dental programs, dental schools, state legislatures, and governors' offices; and dental insurance companies, managed care organizations, policy centers, advocacy groups, and foundations.

The conference consisted of two types of sessions: a series of plenary session presentations and smaller work groups devoted to identifying barriers and strategies.

Plenary Sessions

The plenary session presentations were intended to inform and prepare the participants for the work group discussions. (A briefing notebook of background materials was also provided.) In a series of four panel presentations, researchers, advocates, policy-makers, consumers, Medicaid program administrators, and providers addressed various aspects of the problem of inadequate dental services for children. (Copies of speaker outlines and handouts may be obtained from the National Center for Education in Maternal and Child Health.⁶)

The first panel addressed the consequences to children of lack of access to dental care. Speakers discussed the range of children's oral diseases and their medical, devel-

opmental, and social consequences, as well as the population distribution of oral disease and risk factors for oral disease.

The second plenary session panel consisted of consumers, administrators, and providers, who gave their perspectives on why Medicaid-eligible children are not getting the dental care they need. The consumers discussed the particular difficulties of obtaining care for special needs children and children in rural areas, and addressed issues such as appointment making and keeping, eligibility criteria, treatment adherence, and respect from the Medicaid patient's point of view. Medicaid administrators outlined the legal and regulatory parameters of the Medicaid program, and discussed financing, reimbursement rates, and managed care. Finally, the providers offered their perspective on managed care, reimbursement rates, administrative hassles, and the particular needs and characteristics of the Medicaid population.

Speakers at the third plenary session were charged with addressing financial and organizational issues related to children's access to dental services. Presenters discussed Medicaid program costs and funding, managed care, the supply of dental services providers, and the differences between the dental and medical care delivery systems.

The fourth and final panel consisted of representatives from seven states, who discussed their experiences in trying to improve access to dental services among low-income

children. Presenters discussed approaches and programs related to managed care, efforts to target specific subsets of children and/or services (i.e., early childhood caries, sealants), and coalition and partnership building.

Work Groups

Participants were assigned to one of seven work groups. All participants from a given state were in the same work group, and for the most part states were grouped by DHHS region. In three sessions totaling 5 hours over the 2-day conference, the groups worked on identifying at least five key barriers to children's access to Medicaid oral health services, specific strategies to address each barrier, and the partners necessary to implement these strategies. The groups also developed recommendations for HCFA and HRSA on how these organizations might support the strategies.

The results of the work groups' deliberations appear in these proceedings. It is important to note that not every participant agreed with every barrier and strategy reported out by his or her work group. The diverse professions, geographic locations, and backgrounds of participants meant that this could not be a consensus conference, but the diversity added to the richness and usefulness of the work group results.

In addition to the results of the work group deliberations, a copy of the conference agenda and a list of conference participants

are included in these proceedings. To further facilitate communication, we have included lists of key regional and state oral health program contacts.

It is hoped that this document will serve as a resource for individuals working across the country to improve access to Medicaid oral health services for children.

-
- 1 U.S. Department of Health and Human Services, National Center for Health Statistics. 1997. *Healthy People 2000 Review 1997*. Hyattsville, MD: U.S. Department of Health and Human Services, National Center for Health Statistics.
 - 2 Bruerd B, Jones C. 1996. Preventing baby bottle tooth decay: Eight-year results. *Public Health Reports* 111:63–65.
 - 3 Simpson G, Bloom B, Cohen RA, Parson RE. 1997. Access to health care. Part I: Children. *Vital Health Statistics* 196:1–46.
 - 4 Gift HC, Relsine ST, Larach DC. 1992. The social impact of dental problems and visits. *American Journal of Public Health* 82(12):1663–1668.
 - 5 Vargas CM, Crall JJ, Schneider DA. 1998. Sociodemographic distribution of pediatric dental caries: NHANES III, 1988–1994. *Journal of the American Dental Association* 129(9): 1229–1238.
 - 6 National Center for Education in Maternal and Child Health, 2000 15th Street, North, Suite 701, Arlington, VA 22201-2617; telephone (703) 524-7802; fax (703) 524-9335; e-mail oralhealth@ncemch.org.

Work Group Summary

as outlined previously, conference participants were assigned to one of seven work groups and were charged with identifying at least five key barriers to children's access to Medicaid oral health services, specific strategies to address each barrier, and the partners necessary to implement these strategies. They were also called upon to make recommendations to HRSA and HCFA on how these agencies could support the strategies. The discussion in the work groups was lively and touched on a wide variety of issues. The result was a rich, varied, and informative list of barriers, strategies, partners, and recommendations.

Barriers and Strategies

Although not every participant agreed on every issue, and some suggestions cannot be implemented unless there is a change in federal and/or state law, a number of common themes did emerge in the work groups. The following summary of the barriers and strategies is organized around these themes:

- Communication and understanding among major players,
- Financing and funding,
- Medicaid policies and administrative procedures,
- Supply and distribution of dental services providers,
- Valuing oral health, and
- Best practices and guidelines.

Communication and Understanding Among Major Players

Barriers

Six of the seven work groups cited barriers related to a lack of understanding, respect, communication, and conflict resolution among families, dentists, Medicaid program staff, and others involved in the Medicaid program. One group specifically mentioned lack of collaboration among those concerned about oral health at the state level.

One set of barriers had to do with Medicaid recipients' lack of understanding about their responsibilities as parents seeking dental care for their children. These responsibilities include recognizing the importance of oral health and the need for dental services, adherence to treatment regimes, and in general meeting the expectations that dental providers have for patients.¹ In particular, participants cited missed appointments as costly and disruptive to dental care providers.

Another set of barriers was related to dental care providers' lack of accommodation and understanding of the Medicaid population. Providers need to demonstrate greater cultural competency and sensitivity to the special needs of this at-risk population. Two work groups also cited as problematic the reluctance of many dentists to participate in managed care arrangements.

Strategies

Several work groups proposed providing forums for discussion, education, and action as a way to address misunderstandings.

Specific ideas were to:

- Provide grants to support state-level team building to develop and implement action plans;
- Hold meetings in which people come together in a partnership atmosphere that is informal, nonthreatening, and focused on problem solving;

- Provide assistance to develop community partnerships among families; policymakers; dentists; local leaders; churches; businesses; schools; the Special Supplemental Nutrition Program for Women, Infants and Children (WIC); practice management advisors; pediatricians; hygienists; etc.;
- Develop local and state Medicaid consumer advisory groups with broad representation, provide transportation and child care to facilitate consumer participation, and bring in state and local dental societies to work with the advisory groups after they are established; and
- Provide opportunities for dental students to become more familiar with the experiences of Medicaid families.

Participants also suggested focusing on the needs of children and families when problem solving, and working to solve problems at the local community level to encourage local ownership of the problems and solutions.

Strategies Related to the Medicaid-eligible Population

Work groups proposed a number of strategies to address barriers related to lack of information and understanding among the Medicaid population. Most of these strategies

¹ Although the word "compliance" is often used in the dental literature, the editors are using "adherence" instead because it implies a therapeutic alliance in which both the provider and the patient have responsibilities.

related to providing education and outreach services.

The most frequently cited strategies involved providing education to Medicaid recipients about the importance of oral health for children and the parent's role in achieving it, how to access dental services, expectations and appropriate behavior in a dental office, and the importance of keeping scheduled appointments. Participants suggested using both printed and video materials and involving peers, community advocates, and former enrollees in providing the education. Other ideas included increasing funding to provide these education services, using welfare-to-work programs as a possible resource for education funds, and using other programs and professionals who come in contact with the Medicaid population (e.g., social workers, welfare workers, and WIC clinics) to provide information about these issues.

A number of strategies addressed outreach to the Medicaid-eligible population to raise awareness about the importance of oral health and how to access services. Two work groups recommended a public awareness multimedia campaign (using television, billboards, and brochures) that would be culturally sensitive, incorporate social marketing techniques, and include a positive view of dental services providers. Other ideas includ-

ed involving peers, community advocates, and former enrollees in the outreach activities and training social workers and others to give basic information about accessing dental care. One group specified that state outreach funded under the new State Children's Health Insurance Program (CHIP) should include a dental focus.²

To encourage patients to access dental care, several work groups recommended providing enabling services such as transportation and case management and coordination services. Other strategies to promote adherence to preventive treatment regimes among Medicaid patients were to:

- Require graduated copayments for noncompliance with preventive visits;³
- Have clients sign written agreements promising to keep appointments; and
- Explore integrating dental preventive services into school health programs.

Strategies Related to Dental Services Providers

Most of the strategies related to dental care providers also involved education. In particular, work groups recommended that efforts be made to enhance dental care providers' understanding of the oral health needs of Medicaid-eligible children. Providers should have the cultural awareness and sensi-

2 The Children's Health Insurance Program was established by Title XXI of the Social Security Act, passed in 1997. It provides \$24 billion in federal matching funds over the next 5 years to assist states in providing coverage for an estimated 10 million uninsured children. States have the option of expanding the Medicaid coverage population; establishing a separate, non-Medicaid CHIP; or combining both models.

3 Editor's note: Copayments are permitted under Medicaid in very limited circumstances.

tivity necessary to effectively treat this population, and they need to understand the broad spectrum of options states are exercising in administering their Medicaid programs, including managed care contracting. The work groups also suggested educating providers about the details of each state's Medicaid program (including information about rate increases and student loan repayment programs) and the ethical and social aspects of the disjunction between dental providers and children in need of dental services. One group suggested that dentists could learn from the experiences of other health care disciplines that serve the Medicaid population. Another group recommended providing education for dentists through a partnership with the state dental associations, the Medicaid program, and other health disciplines. One group recommended that dental associations (American Dental Association, National Dental Association, Hispanic Dental Association, and others) take a leadership role in education through their regular communications with members.

Several work groups developed strategies to reduce the stigma many Medicaid clients feel in dentists' offices. These strategies included treating Medicaid patients the same as paying patients, using "transparent" insurance cards that resemble private insurance cards, and urging dental health workers to respect and maintain the dignity of Medicaid patients.

Finally, work groups recommended providing convenient appointment times to Medicaid patients and establishing a provider network that will accept Medicaid patients as ways dental services providers could make dental care more accessible.

Financing and Funding Issues

Barriers

Inadequate reimbursement for dental services was the most commonly mentioned obstacle to increasing the number of Medicaid-eligible children receiving dental services. But dentists and Medicaid officials tend to perceive the solutions differently. The dentists strongly believe that raising reimbursement rates is necessary. Medicaid officials are concerned that they may raise reimbursement rates only to find that few or no additional dentists will participate in the Medicaid program. This kind of concern highlights the need to form partnerships between states and the dental community so that the needs of both the dentists and the Medicaid programs can be addressed.

Participants pointed out that current reimbursement levels frequently do not even cover the cost of providing the services. Reimbursement rates that do not adjust for inflation over time contribute to the poor perception that many dentists have of the Medicaid program. The work groups discussed the impact of differences between

medical care delivery and dental care delivery on reimbursement issues. For example, unlike physicians, dentists are usually in solo practices with high overhead and may have little ability to “cost shift” to reduce the financial burden of uncompensated care.

It was noted that dentists need to make a fair profit in their practices and reimbursement rates are disproportionately low compared to rates for medical services. Unlike physicians delivering medical and surgical services in hospitals, dentists who provide care in privately owned offices bear the entire cost of personnel and facilities, including the cost of all infection controls recommended by the Centers for Disease Control and Prevention (CDC) and protections mandated by the Occupational Safety and Health Administration. These responsibilities place greater cost demands on dental providers than medical providers and make missed appointments particularly problematic.

Some work groups expanded their discussion beyond Medicaid reimbursement rates to lack of funding for dental health programs in general. Many of the strategies they identified related to this aspect of the funding barrier.

Strategies

Several work groups recommended undertaking a process to determine what

level of reimbursement would be appropriate and attract sufficient numbers of providers. Suggestions included using the American Dental Association’s survey on usual, customary, and reasonable (UCR) fees; evaluating actual costs, including cost-benefit and cost-effectiveness issues; and conducting a valid evaluation that looks at how compensation impacts utilization.⁴

A number of work groups listed issues that should be taken into consideration when setting fee levels, including problems associated with using UCR fees as the baseline, adjusting compensation to reflect the more severe disease levels and treatment needs of the Medicaid population, recognizing that dentists’ fees are market driven and dentists cannot easily make up for poorly compensated care, and requiring states to report whether they have sufficient payment levels to ensure adequate access.

Several work groups had very specific suggestions for changing the fee schedule:

- Target fee changes based on UCR fee percentiles in order to predict the percentage of dentists who find a given fee acceptable and might participate in Medicaid;
- Adopt market fees that are linked to current fees charged to non-Medicaid patients;
- Issue a federal “directive” that states must pay 80 percent of the UCR;

⁴ Usual, customary, and reasonable (UCR) fees: The use of dental fee data to determine the lowest value of dental service reimbursement based on: (1) the dentist’s usual charge for a given procedure, (2) the amount customarily charged for the service by other dentists in the area (often defined as a specific percentile of all charges in the community), and (3) the reasonable cost of services for a given patient after review of the case. (Source: Adapted from Alpha Center.)

- Weight benefits and fees toward procedures documented to be effective;
- Develop a minimum benefits package that reimburses selected services at 100 percent of UCR with no preauthorization and meets nationally established standards;
- Build cost-of-living increases into Medicaid payment formulas;
- Reimburse for parent education and case management services;
- Target early childhood caries/baby bottle tooth decay prevention services for higher reimbursement;
- Increase reimbursement for dentists who have higher participation in the Medicaid program, or pay providers a higher fee or bonus if a certain proportion or number of their patients are Medicaid clients; and
- Consider bundling related services under a unified fee, allowing dentists discretion to provide flexible care delivery while following reasonable guidelines and appropriate safeguards.

Discussion was not limited to reimbursement rates for dental services, but also included ways other than fee increases to compensate dentists for providing care to Medicaid patients. These included offering repayment of student loans and continuing education units and providing federal and state tax benefits. (A number of work groups

also included these and similar strategies in their discussions of how to overcome barriers related to insufficient dental work force supply and distribution.) Other suggested incentives were to provide training to providers on making program improvements, maximizing profitability, and managing Medicaid in the dental office, and education on the culture of poverty.

Additional strategies addressed more funding for the oral health component of Medicaid. These strategies included:

- Providing a higher federal match rate for Medicaid dental services (e.g., 90 percent federal/10 percent state);⁵
- Increasing the proportion of the Medicaid budget that goes to dental care to allow for provider and patient education, policy development, advocacy, and higher reimbursement rates for children's services;
- Redistributing Medicaid funds so that the proportion spent on dental services is increased to more closely reflect the national average for children's dental care expenditures;
- Decreasing program and provider administrative costs by using American Dental Association standard forms and codes, limiting the number of procedures requiring preauthorization, and using electronic "swipe" cards to a greater extent; and

⁵ The federal match rate is the number of federal dollars available to a state for each dollar the state spends on Medicaid services. The Federal Medical Assistance Percentage (FMAP) varies from 50 to 83 percent depending upon the state's per capita income.

-
- Legislating required levels of compensation and authorizing and appropriating funds at the state and federal levels.

Some work groups also developed strategies for increasing pediatric dental services through government programs other than Medicaid. Strategies included:

- Increasing funding for public health clinics in areas that cannot attract private dental practices;
- Using the new CHIP program as a model for Medicaid by providing an enhanced federal match rate for CHIP oral health services (e.g., up to 85 percent federal/15 percent state);
- Requiring dental services in community and migrant health centers (sites defined under section 330 of the Public Health Service Act);
- Deploying military reserve units to provide services in underserved areas; and
- Exploring how the dental components of the migrant and community health centers and the National Health Service Corps (NHSC) can be expanded and improved through closer collaboration with state planning processes and state dental societies.

A final set of strategies was related to advocacy and collaboration. A number of work groups recommended developing state- and national-level coalitions that could advocate and educate at all levels of government.

Strategies included collaboration among the American Dental Association, state dental programs, and the Medicaid program in gathering data on access to Medicaid services, developing a strong and consistent message (e.g., about the current disparity between Medicaid reimbursement rates for medicine and dentistry), and preparing budget justifications for increasing dental services reimbursement. The work groups proposed specific strategies for developing communication and education between the state Medicaid agency, the governor's office, and the state legislature. These strategies involved identifying a core group that includes both dental societies and consumers, providing for regular and ongoing communication, and designating a state Medicaid staff person to track efforts.

Medicaid Policies and Administrative Procedures

Barriers

Five work groups cited barriers related to problematic Medicaid policies and difficult or cumbersome administrative processes that affect both providers and patients. Barriers included:

- Complicated claims handling processes,
- Burdensome eligibility and eligibility-verification processes,
- Burdensome preauthorization requirements,

- Burdensome and nonuniform provider enrollment processes,
- Overly strict interpretations of state antidiscrimination policies that serve to restrict dentists' ability to limit appointment times for Medicaid patients and limit the number of Medicaid patients they will see,
- Cumbersome Medicaid-specific policies and processes,
- Antifraud and antiabuse processes that are not always in balance with other program objectives, and
- Instability of the Medicaid reimbursement and coverage policy.

Strategies

Most of the strategies related to improving claims handling and eligibility/enrollment processes in the Medicaid program. Participants also made recommendations for implementing other changes in the administration of the Medicaid program, providing more information and more accountability, and interfacing with CHIP.

The most commonly cited strategy to improve claims handling was for Medicaid to move to computerized billing through online claims submission. One group also specified that dentists should upgrade their software to enable electronic claims submissions. Several groups recommended that Medicaid use standard claims forms and eliminate inconsistent federal requirements so that Medicaid claims processing is similar to that of private insurance. Two groups also stressed the impor-

tance of making timely payments to providers. Another group recommended providing customer-friendly technical assistance for providers on preparing claims.

Most of the strategies addressing enrollment and eligibility issues for Medicaid recipients focused on simplifying the process so that it is less cumbersome and recipients can receive more complete, continuous care. Recommendations included not requiring monthly eligibility certification, enrolling recipients in 1-year time periods, allowing other continuous eligibility policies, allowing presumptive eligibility, and developing an abbreviated enrollment form. Several work groups also recommended developing the capacity to obtain eligibility verification and coverage limits information electronically.

A majority of the work groups recommended other changes to Medicaid program administration, including adopting standard American Dental Association forms and codes, reducing or eliminating the need for prior authorization, and simplifying the provider enrollment process. One work group noted that if a state minimizes its prior approval requirements, dentists will need to know that it is legitimate for a state to question a claim when the utilization review suggests there may be a problem. Other suggested changes to the Medicaid program were to align federal policy with commercial dental insurance; use "primary care case management" models to assign beneficiaries to specific practices, enabling dentists to limit the number of Medicaid participants they see; work with state antidiscrimination laws to

allow limits on the number of Medicaid patients per practice; and use local public health agencies to provide care coordination and enabling services and identify, enroll, and educate beneficiaries.

Other suggested strategies were to:

- Provide more information and education (establish a hotline to assist providers on administrative problems, educate providers and recipients on administrative procedures, and use focus groups to provide feedback on the content of the education and on the administrative procedures);
- Develop accountability (institute quality management, establish/enhance state consumer grievance hotlines to monitor and validate access status, and establish accountability indicators and mechanisms to ensure quality, access, and value, and promote quality improvement); and
- Make the Medicaid program provider network, fee structure, and copays seamless with CHIP.

Supply and Distribution of Providers

Barriers

Five work groups cited barriers related to the supply and distribution of dental care providers. Participants perceived that an

inadequate supply of dentists (i.e., a decreasing ratio of dentists to consumers) existed in many states and perhaps nationally. The increasingly inadequate supply relative to population was attributed in part to a long-term decline in the number of dental school graduates and an aging dentist population, resulting in a “sellers’ market.” Another factor is the elastic nature of dental demand: More dental services are purchased when the economy improves and people have greater discretionary income, and fewer services are purchased when the economy takes a downturn and people have less discretionary income. The work groups also cited a lack of population-based services to preschoolers and an insufficient number of dentists trained in pediatric dental care and the care of children with special health needs. Several work groups highlighted the geographic distribution of providers as problematic, and two mentioned state practice act restrictions on licensure, utilization of auxiliaries, practice ownership, and the ability to deal with dental disease as an infectious disease (e.g., practice acts that restrict nondental health professionals from applying fluoride treatments).⁶

Strategies

Work groups developed strategies related to increasing the use of alternative delivery systems, increasing the number of general and pediatric dentists and dental hygienists,

⁶ State practice acts are state laws that govern licensing for health professionals; they specify which types of professionals can provide what kinds of services.

expanding the role of dental auxiliaries, providing incentives to providers, improving the ethnic and geographic distribution of providers, and using nondental health professionals to provide some education and preventive services.

Four work groups developed strategies to increase the use of alternative delivery systems as a response to the shortage of private sector providers. Suggestions included:

- Providing school-based and/or school-linked oral health services;
- Increasing dental services in migrant and community health centers, in collaboration with state dental associations and based on a statewide access strategy;
- Enhancing the effectiveness of safety net providers, such as dental schools, school health programs, migrant and community health centers, the NHSC, hospitals, etc.;
- Developing additional safety net providers and facilities through public-private partnerships, by augmenting the public sector directly, or by recruiting new private sector providers through plans that contract with states to administer dental benefits for eligible children (e.g., the American Dental Association Access Program); and
- Having state legislatures reexamine regulations related to ownership of practices, since nondentist-owned community health centers are currently prohibited from employing dentists in some states.

Several work groups recommended expanding and improving NHSC and Health Provider Shortage Area (HPSA) programs by:

- Working with dental schools and regions in counties and states to identify provider shortage areas;
- Improving the identification of HPSAs so that the process is not dependent on someone from communities with provider shortages to come forward;
- Strengthening the NHSC scholarship and loan repayment programs to place new graduates in high-need areas as part of an overall state-planned program; and
- Increasing the use of Public Health Service commissioned officers within the NHSC to create an experienced dental work force that is able to develop new practices and support state health agency dental infrastructure development.

In addition to recommending expanding dental school enrollment and reinstating NHSC scholarships, work groups recommended increasing the number of dental schools, increasing the number of pediatric and general practice dental residencies, dedicating state resources to training dentists, and providing stipends for graduate students in pediatric dentistry who see Medicaid patients in clinics and make a commitment to serving Medicaid patients in their practices. One group also recommended increas-

ing the number of dental hygienist training programs.

Several groups developed strategies for increasing the use of dental hygienists and dental assistants and expanding or enhancing their functions. Suggestions included improving the education of dental hygienists in caries prevention and allowing general supervision of hygienists (i.e., a dentist authorizes a procedure, which can then be performed by a hygienist without the dentist being physically present on-site.)

Some work groups recommended providing incentives to providers who participate in the Medicaid program. Suggested incentives included tax credits, student loan repayments, bonuses for providers who see a certain number of Medicaid patients, and recognition for exemplary participation and performance in Medicaid programs. Another incentive strategy was to develop a mentoring program for dentists who go into underserved areas, to help them with Medicaid practice management and administration, treatment planning, cultural sensitivity, and the politics of being a dental professional in an interdisciplinary setting.

To improve the ethnic and geographic distribution of providers, work groups recommended:

- Recruiting students for dental and hygiene programs from areas and cultures that are underserved;

- Recruiting socially conscious individuals;
- Conducting recruitment outreach to rural and inner-city populations;
- Increasing the cultural sensitivity of providers, office staff, and training programs;
- Promoting Dental Enterprise Zones™;⁷ and
- Exploring the use of telemedicine for continuing education, especially in rural areas.

Work groups recommended using non-dental health professionals to educate pediatric caregivers about the infectious nature of dental disease, train early childhood professionals (pediatricians, pediatric nurse practitioners, family practitioners, nutritionists, etc.) in preventive dental practices and interventions, and define and expand the role of community-based lay educators to increase health promotion activities and programs.

Other strategies to address the inadequate supply and distribution of providers were to:

- Improve the dental public health infrastructure in states;
- Solve reimbursement problems;
- Eliminate statutes in states that prevent licensure by credentials (e.g., a dentist licensed in one state should be able to move to another state and practice without extensive licensing examinations);

7 Dental Enterprise Zones™ are community-generated public-private partnerships promoted by Oral Health America.

- Endorse the Bright Futures initiative;⁸
- Fully implement the dental opportunities in the Health Professionals Training Act (Title VII), including training of general dentists, public health dentists, and pediatric dentists;
- Require foreign-trained dentists who want to practice in the United States to perform 2 years of community service; and
- Have conference participants go back to their states and form state-level coalitions that will address the implications of the conference for dental schools.

Valuing Oral Health

Barriers

Five work groups cited a lack of value placed on oral health and dental services as an important barrier. Participants felt that many consumers, providers, and policymakers have the perception that dental care is elective, and there is little recognition that oral health is an important and integral part of overall health.

Strategies

Strategies focused on educating the public, nondental and dental health professionals, and policymakers on topics such as:

- The infectious and transmissible

- nature of pediatric dental diseases (tooth decay and gum disease);
- The importance of oral health in overall health;
- The possible links between oral disease and low birthweight births, coronary disease, stroke, etc., as the scientific evidence warrants; and
- The insufficient amount of dental services available to the Medicaid population.

Work groups also recommended that nondental health professionals be trained to screen for oral health problems and refer patients for appropriate care. Dental schools should take responsibility for educating dental students and graduate dentists in caring for very young children.

To educate the general public, work groups recommended emphasizing the connection between prevention and immunization on the one hand and prevention and fluoride and dental sealants on the other. Work groups also recommended raising expectations for a higher standard of oral health, developing public service announcements using celebrity spokespersons, and incorporating oral health education, prevention, and treatment programs into school health programs. For policymakers, it was recommended that unified and coordinated communication instruments (e.g., short fact

⁸ Bright Futures is an initiative sponsored by the Maternal and Child Health Bureau, HRSA, and the Center for Medicaid and State Operations (formerly the Medicaid Bureau), HCFA, to develop and implement health supervision guidelines for infancy, early childhood, middle childhood, and adolescence.

sheets with photographs) be developed to educate legislators and state and federal agency leaders.

Recommendations for developing an education and public awareness campaign included:

- Building a coalition/collaboration with dental leadership;
- Developing tools and strategies for policy change;
- Translating information for policymakers, the public, and the media and developing an action agenda with policy options and alternatives;
- Using strong messengers such as dental leaders, child advocates, other policymakers, and consumers;
- Identifying opportunities to educate, and then delivering the message;
- Tracking and reporting on changes in opinions and attitudes about oral health;
- Training Medicaid recipients as advocates for oral health;
- Including this conference's results in the upcoming Surgeon General's report on oral health;
- Clarifying that oral health is more than just having fillings placed—oral health means to be healthy and free of disease;
- Communicating the message that oral health is an important part of total health;
- Piggybacking on other advocacy and lobbying efforts;

- Developing data and marketing issues based on that data; and
- Developing the political will to make oral health a national priority.

Additional work group strategies included adding appropriate dental coverage to the CHIP program and providing direct funding by the National Institute of Dental and Craniofacial Research to reflect the role of dental etiology in systemic disease.

Best Practices and Guidelines

Barriers

Three work groups cited barriers related to a lack of awareness about and underutilization of guidelines for oral health care, service delivery, and practice, including guidelines developed by relevant professional organizations (the American Academy of Pediatric Dentistry, Bright Futures). Other identified barriers were uncertainty about best practices related to prevention, early intervention for childhood caries, periodicity of dental visits, and lack of clarity under managed care programs about how to best manage dental care and identify inappropriate care.

Strategies

Participants had several strategies for defining best practices and guidelines:

- Research projects supported by HCFA and HRSA to examine preventive strategies,

- A technical assistance/best practices work group for the Medicaid pediatric dental program, and
- Demonstration projects on issues related to the implementation and evaluation of best practices (e.g., pilot programs that have all the players at the table and work to improve communication among them).

Strategies were also suggested that would help ensure that providers have access to the most up-to-date information. Work groups proposed a partnership between HCFA and HRSA and the American Association of Dental Schools, the American Dental Association, the American Academy of Pediatric Dentistry, the American Pediatric Association, the National Institute of Dental and Craniofacial Research, and other federal agencies (CDC, Agency for Health Care Policy and Research) to develop and implement science-based curriculum guidelines for dental training and continuing education. These guidelines would reflect current understandings of caries pathogenesis and management to ensure that modern treatment of dental disease is taught.

Work groups recommended developing an infrastructure for sharing information and data sets and determining what works and what does not work. Standard definitions of access, utilization, and other terms should be developed. Also, Bright Futures should be promoted throughout HRSA and U.S. Department of Health and Human Services (DHHS) programs.

To encourage the adaptation of best practices, one work group recommended that American Dental Association codes and Medicaid fee schedules include new preventive services and techniques so that providers can receive reimbursement.

Partners

As time permitted, work groups were asked to identify partners whose involvement would be essential in implementing the recommended strategies. Two work groups were not able to get to this step, and the other groups identified partners for only some of their strategies; thus, this is not a comprehensive list. However, the number and variety of the identified partners illustrate how much a broad-based, cooperative effort is needed to address the problem of children's lack of access to Medicaid dental services.

Partners were identified among dental and other health professionals; federal, state, and local governments; the public health community; all levels of the education system; funders; charities and service organizations; consumers; and local communities. The identified partners are detailed below:

- **Dental professionals.** State dental associations; local dental societies; national professional organizations such as the American Academy of Pediatric Dentistry, American Association of Dental Examiners, American Association of Public Health Dentistry,

-
- American Dental Association, American Dental Hygienists' Association, Association of State and Territorial Dental Directors, Hispanic Dental Association, and National Dental Association; organizations dealing with the oral health of children with special health needs; and individual dentists in the private and public sectors.
- **Other health professionals.** Pediatricians, nurses, public health nurses, family physicians, emergency room physicians, hospitals, and the state and national organizations that represent them.
 - **Government—legislatures and policymakers.** Congress, state legislatures, the National Conference of State Legislatures, governors' and budget offices, the National Governors' Association, local governments, policymakers, and politicians.
 - **Government—federal agencies.** Agency for Health Care Policy and Research, CDC, Health Care Financing Administration, Health Resources and Services Administration (including the Bureau of Health Professions and NHSC), and the Surgeon General.
 - **State and local agencies and programs.** State Medicaid agencies, state and local health departments, state and local maternal and child health programs, state and local welfare departments, the Child and Adult Care Food Program, Head Start, and the Special Supplemental Nutrition Program for Women, Infants and Children (WIC).
 - **The public health community.** The American Public Health Association, Association of Maternal and Child Health Programs, Association of Schools of Public Health, Association of State and Territorial Health Officials, and the National Association of Community Health Centers.
 - **Education—higher education/academics.** Postgraduate programs, general practice residencies, advanced education in general dentistry residencies, pediatric dentistry programs, boards of regents, dental hygiene schools, state commissions on higher education, health services researchers, American Association of Community Colleges, American Association of Dental Research, American Association of Dental Schools, American Student Dental Association, Association of Schools of Public Health, and the Western Interstate Commission on Higher Education.
 - **Education—primary and secondary education.** Elementary, middle, and high schools; parent-teacher associations; school teachers; comprehensive school health education programs; American Federation of Teachers; and the National Education Association.

-
- **Funders.** The insurance industry, other payers, philanthropists, and foundations (W.K. Kellogg Foundation, Kaiser Family Foundation, The Robert Wood Johnson Foundation).
 - **Charities and service organizations.** The Ad Council, Special Olympics, United Way, service organizations, and social and fraternal organizations.
 - **Consumers.** Families, consumers, consumer advocates, child advocates, Children's Defense Fund, Families USA Foundation, and Family Voices.
 - **Communities.** Religious organizations, community leaders, members of the business community, chambers of commerce, local health and oral health coalitions, and community-based organizations.
 - **Other players.** Association of Daycare Centers, the media, practice management advisors, and fiscal intermediaries (e.g., middlemen who handle claims).

Recommendations to the Health Care Financing Administration and the Health Resources and Services Administration

Many work groups developed strategies that would require specific action on the part of HRSA and/or HCFA, as described in the previous sections. However, work groups were also asked to make general recommendations to HRSA and HCFA, and these are listed below.

Strategic Activities

- Initiate a DHHS interdepartmental oral health initiative.
- Inform the Administration and Congress of oral health access problems for children.
- Continue the HRSA/HCFA leadership role. Develop a 5-year strategic plan that is outcome oriented.
- Develop a broad-based HRSA team to coordinate HRSA dental health initiatives.
- Ensure that all states have a state dental director.
- Support state demonstration projects that use work group-recommended strategies (e.g., incentives).

-
- Support research or demonstration projects to determine the costs and effectiveness of implementing new strategies, and develop and assess preventive strategies.
 - Develop reporting measures for the Government Performance and Results Act regarding dental access.⁹

Technical Assistance

- Disseminate conference proceedings to all members of national dental associations (e.g., American Association of Dental Schools, American Academy of Pediatric Dentistry, American Academy of Pediatrics, American Dental Association, National Dental Association, and state dental associations).
- Include conference recommendations in the upcoming Surgeon General's Report on Oral Health.
- Inform national organizations named by the work groups that they have been identified as partners.
- Reconvene this conference as a national group within 18 months.
- Support regional and state continuation of this process leading to outcome-oriented action, and support state-level team-building efforts to develop and implement action plans.

Develop an infrastructure to plan and follow up on conference recommendations on national and regional levels.

- Establish a technical assistance/best practices work group for Medicaid pediatric dental programs. Recognize models that work and best practices. Enhance infrastructure (e.g., promote sharing of information among states, including data sets, data standards, standard definitions of access, utilization, what works/what doesn't, and promising practices).

Policy Actions

- Emphasize oral health in the Maternal and Child Health Block Grant guidance (e.g., a fixed percentage targeted for oral health).
- Promote the Bright Futures initiative throughout programs.
- Recognize in policy issuances that the dental delivery system is a unique and essential component of overall health and health care.
- Provide a higher match rate for Medicaid dental services and for all children's services. Use a different match formula or mechanism—such as a 90 percent federal/10 percent state match—and tie it to the President's Initiative to Eliminate Racial and

⁹ The Government Performance and Results Act of 1993 (GPRA) requires that federal agencies plan, budget, and be accountable for program results.

Ethnic Disparities in Health. Allow for a more flexible payment formula (e.g., eliminate dental services from the Medicaid “upper payment limit” requirement).

- Provide flexibility in implementing any new fraud and abuse policies so that these policies are based on each state’s rate of/experience with fraud and abuse.
- Enforce existing Early and Periodic Screening, Diagnostic and Treatment (EPSDT) requirements regarding state efforts to increase provider participation.
- Change Medicaid policies to conform to those of commercial dental insurance.
- Clarify Medicaid rules and regulations at the federal and state levels.
- Clarify the responsibilities of federal and state health departments.
- Recognize—particularly in HRSA programs—that a full-time equivalent (FTE) for a dentist is 30 hours or less.
- Review policies on “personal patient responsibility issues” in Medicaid.

Dental Work Force Development Initiatives

- Enhance work force development efforts; support dental graduate medical education training programs (pedi-

atric residencies, general practice residencies, advanced education in general dentistry); and work with dental schools to expand dental graduate medical education.

- Provide for continuing education through partnerships with dental associations (e.g., American Academy of Pediatric Dentistry, American Dental Association, American Dental Hygienist Association, Ambulatory Pediatric Association, Hispanic Dental Association, National Dental Association).
- Support the Health Career Opportunities Program. Develop initiatives to promote minorities in the dental work force.
- Support safety net providers, such as city and county programs, community and migrant health centers, and traditional Medicaid providers.
- Enhance HPSA site development and increase funding allocated for loan repayments for dental HPSAs. In collaboration with state agency and dental society planning processes, consider expanding the number of dentists and dental hygienists in the NHSC, especially in rural areas and sites that do not have community health centers.

Conference Agenda

Lake Tahoe, Nevada • June 2–4, 1998

Tuesday, June 2, 1998

12:00–4:00 pm	Conference Registration	<i>Lakeside Lobby</i>
4:00–6:00 pm	Reception Displays Open—Meet the Exhibitors	<i>Lakeside Ballroom</i>
	<i>Welcoming Remarks</i> Sally Richardson, Health Care Financing Administration Doris Barnette, Health Resources and Services Administration	

Wednesday, June 3, 1998

7:00–8:00 am	Conference Registration Buffet Continental Breakfast Displays Open—Meet the Exhibitors	<i>Lakeside Lobby</i> <i>Lakeside Ballroom</i>
8:00–8:30 am	<i>Introductions and Conference Overview</i> William Hickman, Health Care Financing Administration	
8:30–9:15 am	Plenary Session I. What Happens to Children When There Is Inadequate Access to Oral Health Services? Sally Richardson, Health Care Financing Administration (moderator)	

Human Dimension

David Johnsen, University of Iowa

Social Dimension

Gregg Haifley, Children's Defense Fund

Oral Disease Dimension

Burton Edelstein, Children's Dental Health Project

9:15–9:30 am	Break Displays Open—Meet the Exhibitors	<i>Lakeside Ballroom</i>
9:30–11:00 am	Plenary Session II. Inadequate Access: Why Aren't Children Getting Dental Care? Doris Barnette, Health Resources and Services Administration (moderator)	
	<i>Consumer's Perspective</i> Sandra Vandenhoeck, Advocate for Parents Gina Pola-Money, Parent	
	<i>Administrator's Perspective</i> John Searcy, State of Alabama Medicaid Agency Michael Deily, Utah Department of Health	
	<i>Provider's Perspective</i> William (Ken) Rich, American Dental Association Ross Wezmar, American Academy of Pediatric Dentistry	
11:00–12:00 pm	Work Group Session A Work Group 1, William Hickman (facilitator) Work Group 2, Sally Richardson (facilitator) Work Group 3, Doris Barnette (facilitator) Work Group 4, Judy Moore (facilitator)	<i>Salon B</i> <i>Salon C</i> <i>Salon D</i> <i>Salon F</i>

	Work Group 5, M. Ann Drum (facilitator)	<i>Tamarack A</i>
	Work Group 6, Donald Schneider (facilitator)	<i>Tamarack B</i>
	Work Group 7, John Rossetti (facilitator)	<i>Tamarack C</i>
12:00–1:15 pm	<p>Luncheon</p> <p><i>Welcoming Remarks</i></p> <p>David Whiston, American Dental Association</p> <p><i>Along Comes CHIP: CHIP and Medicaid Interaction</i></p> <p>Burton Edelstein, Children’s Dental Health Project</p>	<i>Lakeside Ballroom</i>
1:15–2:15 pm	<p>Plenary Session III. Improving Access: Financial and Organizational Issues</p> <p>Kay Johnson, George Washington University (moderator)</p> <p><i>Benefit and Costs</i></p> <p>James Crall, University of Connecticut Health Center</p> <p><i>The Landscape for Delivery and Financing of Dental Care</i></p> <p>Howard Bailit, University of Connecticut School of Medicine</p> <p><i>Managed Care in the Market Place</i></p> <p>Fred Horowitz, National Association of Dental Plans-Foundation</p>	
2:15–3:45 pm	<p>Plenary Session IV. Improving Access: State Approaches</p> <p>Karen Squarrell, New Jersey Department of Human Services (moderator)</p> <p>David Parrella, Connecticut Department of Social Services</p> <p>Hersh Crawford, Oregon Department of Human Resources</p> <p>Peter Milgrom, University of Washington</p> <p>Robert Isman, The Dental Health Foundation</p> <p>Mark Siegal, Ohio Department of Health</p> <p>Ed Martinez, Community Health Centers of Southern Nevada</p> <p>George “Spin” Richardson, Timberlane Dental Group</p>	
3:45-4:00 pm	Break	

4:00–6:00 pm	Work Group Session B	
	Work Group 1	<i>Salon B</i>
	Work Group 2	<i>Salon C</i>
	Work Group 3	<i>Salon D</i>
	Work Group 4	<i>Salon F</i>
	Work Group 5	<i>Tamarack A</i>
	Work Group 6	<i>Tamarack B</i>
	Work Group 7	<i>Tamarack C</i>

Thursday, June 4, 1998

7:00–8:00 am	Buffet Continental Breakfast Displays Open—Meet the Exhibitors	<i>Lakeside Ballroom</i>
8:00–8:15 am	<i>Charge for the Day</i> William Hickman, Health Care Financing Administration	
8:15–10:15 am	Work Group Session C	
	Work Group 1	<i>Alder A</i>
	Work Group 2	<i>Alder B</i>
	Work Group 3	<i>Lakeside B</i>
	Work Group 4	<i>Lakeside C</i>
	Work Group 5	<i>Tamarack A</i>
	Work Group 6	<i>Tamarack B</i>
	Work Group 7	<i>Tamarack C</i>
10:15–10:30 am	Break	
10:30–11:15 am	Plenary Session V. Work Group Reports William Hickman, Health Care Financing Administration (moderator)	<i>Lakeside Ballroom</i>
11:15–11:30 am	<i>Concluding Remarks and Adjournment</i>	

Contact Information

Building Partnerships Conference Participants

Mary Lou Abbott, R.D.H., M.A.
Dental Health Program Director
Department of Public Health and Human Services
1400 Broadway
Helena, MT 59620-0901
Telephone: (406) 444-0276
Fax: (406) 444-2606

Aji Abraham, J.D.
Director of Government Relations
Pennsylvania Dental Association
P.O. Box 3342
Harrisburg, PA 17105
Telephone: (717) 234-5941
Fax: (717) 232-7169
E-mail: ama@padental.org

Susan Aldous, R.D.H.
Dental Access Consultant
Community and Family Health Service
Utah Department of Health
Box 142001
Salt Lake City, UT 84114-2001
Telephone: (801) 538-6854

Fax: (801) 538-6510
E-mail: saldous@doh.state.ut.us

Anne C. Alexander, D.M.D., B.S., R.N.
Public Health Dentist
Office of Medicaid Management
New York State Department of Health
One Commerce Plaza, Suite 800
Albany, NY 12210
Telephone: (518) 474-8161
Fax: (518) 473-6708
E-mail: annealexander/omm/doh@nysdoh

Richard Allen
Director
Office of Medical Assistance
Department of Health Care Policy and Financing
1575 Sherman Street, Fourth Floor
Denver, CO 80203-1714
Telephone: (303) 866-2859
Fax: (303) 866-2803

Donald Altman, D.D.S., M.P.H.
Chief
Office of Oral Health
Arizona Department of Health
1740 West Adams, #10
Phoenix, AZ 85007-2670
Telephone: (602) 542-1866

Fax: (602) 542-2936
E-mail: daltman@hs.state.az.us

Jay R. Anderson, D.M.D., M.H.S.A.
Chief Dental Officer
Division of Community and Management Health
Bureau of Primary Health Care
4350 East West Highway, Seventh Floor
Bethesda, MD 20814
Telephone: (301) 594-4295
Fax: (301) 594-4983
E-mail: janderson@hrsa.dhhs.gov

Nelson Artiga-Diaz, D.D.S., M.P.H.
Treasurer
Hispanic Dental Association
188 West Randolph Street, Suite 1811
Chicago, IL 60601
Telephone: (312) 577-4013
Fax: (312) 577-0052
E-mail: hdassoc@aol.com

Howard Bailit, D.M.D., Ph.D.
Professor
Department of Community Medicine
University of Connecticut Health Center
263 Farmington Avenue
Farmington, CT 06030-1910
Telephone: (860) 679-4610
Fax: (860) 679-2374
E-mail: bailit@nso1.uchc.edu

Doris Barnette, A.C.S.W.
Principal Advisor to the Administrator
Health Resources and Services Administration
Department of Health and Human Services
5600 Fishers Lane
Parklawn Building, Room 14-15
Rockville, MD 20857

Telephone: (301) 443-2194
Fax: (301) 443-1246
E-mail: dbarnette@hrsa.dhhs.gov

Robert E. Barsley, D.D.S., J.D.
Director
Dental Medicaid Program
Louisiana State University School of Dentistry
1100 Florida Avenue, Box F5-510
New Orleans, LA 70119
Telephone: (504) 619-8589
Fax: (504) 619-8560
E-mail: rbarsl@lsusd.lsumc.edu

Robert Bates, M.D., M.P.H.
Medical Consultant
Maternal and Child Health Branch
California Department of Health Services
714 P Street, Room 750
Sacramento, CA 95814
Telephone: (916) 657-3051
Fax: (916) 657-3069
E-mail: rbates@hw1.cahwnet.gov

Jack W. Baum, D.D.S., M.B.A.
Chief
Bureau of Children's Health
Texas Department of Health
1100 West 49th Street
Austin, TX 78756
Telephone: (512) 458-7700
Fax: (512) 458-7203
E-mail: jack.baum@tdh.state.tx.us

John A. Bogert, D.D.S.
Executive Director
American Academy of Pediatric Dentistry
211 East Chicago Avenue, Suite 700
Chicago, IL 60611

Telephone: (312) 337-2169
Fax: (312) 337-6329

Robert A. Boraz, D.D.S.
President Elect
American Academy of Pediatric Dentistry
200 West County Line Road, #330
Highlands Ranch, CO 80126
Telephone: (303) 791-4400
Fax: (303) 791-6170
E-mail: norbodds@orci.com

James Bramson, D.D.S.
Executive Director
Massachusetts Dental Society
83 Speen Street
Natick, MA 01760
Telephone: (508) 651-7511
Fax: (508) 653-7115

Dennis A. Burns, D.D.S.
Ohio Dental Association
900 South High Street
Columbus, OH 43206
Telephone: (614) 443-1111
Fax: (614) 443-8499

David Cade
Center for Medicaid and State Operations
Health Care Financing Administration
7500 Security Boulevard, Mail Stop C4-25-02
Baltimore, MD 21244-1850
Telephone: (410) 786-5133
Fax: (410) 786-3252

Dale Capurro, L.C.S.W.
Dental Program Manager
Medicaid Program
2527 North Carson Street
Carson City, NV 89706-0113

Telephone: (702) 687-4588
Fax: (702) 687-8724

Deborah Cateora, B.S.N., R.N.
Dental Program Manager
Office of Medical Assistance Programs
500 Summer Street, N.E.
Salem, OR 97310
Telephone: (503) 945-6921
Fax: (503) 373-7689
E-mail: deborah.cateora@state.or.us

James Chase
Director
Purchasing and Service Delivery
Minnesota Department of Human Services
444 LaFayette Road
St. Paul, MN 55155-3854
Telephone: (612) 215-0125
Fax: (612) 297-3230
E-mail: james.chase@state.mn.us

Michelle M. Clark
Project Assistant
National Center for Education in Maternal
and Child Health
Georgetown University
2000 15th Street, North, Suite 701
Arlington, VA 22201-2617
Telephone: (703) 524-7802
Fax: (703) 524-9335
E-mail: michelle_clark@ncemch.org

J. Steven Cline, D.D.S., M.P.H.
Director
Division of Dental Health
NC Department of Environmental Health and
Natural Resources
2728 Capital Boulevard, P.O. Box 29598
Raleigh, NC 27626-0598

Telephone: (919) 733-3853
Fax: (919) 733-4688
E-mail: steve_cline@deh.ehnr.state.nc.us

Robyn Baird Colby
Bureau Chief
Medicaid Policy
Ohio Department of Human Services
30 East Broad Street, 27th Floor
Columbus, OH 43266-0423
Telephone: (614) 466-6420
Fax: (614) 466-2908
E-mail: colbyr@odhs.state.oh.us

Richard Compton, M.P.H.
Administrator
Medical Services Division
Department of Social Services
301 Centennial Mall, South, Fifth Floor
Lincoln, NE 68509-5026
Telephone: (402) 471-9718
Fax: (402) 471-9092
E-mail: ric.compton@hhss.state.ne.us

Stephen B. Corbin, D.D.S., M.P.H.
*Vice President for Professional Relations and
Institutional Advancement*
Oral Health America: America's Fund for Dental
Health
3020 Vandever Street
Brookeville, MD 20833
Telephone: (301) 570-5235
Fax: (301) 570-5265
E-mail: scorbin@bellatlantic.net

Diane Covington, R.D.H, M.P.H.
Director
Oral Health Program
Colorado Department of Public Health and

Environment
4300 Cherry Creek Drive, South
Denver, CO 80222-1530
Telephone: (303) 692-2428
Fax: (303) 782-5576
E-mail: diane.covington@state.co.us

James J. Crall, D.D.S., Sc.D.
Faculty
Department of Pediatric Dentistry-L6082
University of Connecticut Health Center
263 Farmington Avenue
Farmington, CT 06030-1610
Telephone: (860) 679-2180
Fax: (860) 679-4078
E-mail: crall@nso.uhc.edu

Hersh Crawford
Director
Office of Medical Assistance Programs
Department of Human Resources
500 Summer Street, N.E.
Human Resources Building, Third Floor
Salem, OR 97310-1014
Telephone: (503) 945-5767
Fax: (503) 373-7689

Jack Cross
Delta Dental Plan of Massachusetts
465 Medford Street
Boston, MA 02129
Telephone: (617) 886-1016
Fax: (617) 886-1420

Mary Dalton
Medicaid Bureau Chief
Department of Public Health and Human Services
1400 Broadway, P.O. Box 202951
Helena, MT 59620

Telephone: (406) 444-4144
Fax: (406) 444-1861
E-mail: mdalton@mt.gov

A. Conan Davis, D.M.D., M.P.H.
Director
Division of Oral Health
Alabama Department of Public Health
201 Monroe Street
Montgomery, AL 36130
Telephone: (334) 206-5661
Fax: (334) 206-2914

Harry W. Davis, D.D.S., M.P.H.
Dental Executive Director
Public Health Dental Program
1317 Winewood Boulevard, Building 5, Suite 121
Tallahassee, FL 32399-0700
Telephone: (850) 487-1845
Fax: (850) 414-7552
E-mail: Harry_Davis@doh.state.fl.us

Michael Deily
Director
Division of Health Care Financing
Utah Department of Health
P.O. Box 143101
Salt Lake City, UT 84114-3101
Telephone: (801) 538-6406
Fax: (801) 538-6099
E-mail: mdeily@doh.state.ut.us

Neal A. Demby, D.D.S., M.P.H.
Sunset Park Family Health Center
150 55th Street
Brooklyn, NY 11220
Telephone: (718) 630-7177
Fax: (718) 630-6823

Michael W. Donohoo
758 North 27th
Milwaukee, WI 53208
Telephone: (414) 344-4334
Fax: (414) 344-2063
E-mail: mwdonohoo@aol.com

M. Ann Drum, D.D.S., M.P.H.
Associate Director
Division of Science, Education and Analysis
Maternal and Child Health Bureau
Health Resources and Services Administration
5600 Fishers Lane
Parklawn Building, Room 18A-55
Rockville, MD 20857
Telephone: (301) 443-0344
Fax: (301) 443-4842
E-mail: adrum@hrsa.dhhs.gov

Madonna M. Dunn
Assistant Executive Director
Communications
Washington State Dental Association
2033 Sixth Avenue
Seattle, WA 98121
Telephone: (206) 448-1914
Fax: (206) 443-9266

Burton L. Edelstein, D.D.S., M.P.H.
Director
Children's Dental Health Project
c/o American Academy of Pediatrics
601 13th Street, N.W., Suite 400N
Washington, DC 20005
Telephone: (202) 347-8600
Fax: (202) 393-6137
E-mail: Burton_Edelstein@hms.harvard.ed

Howard W. Estes
Deputy Director
Virginia Department of Medical Assistance
Services
600 East Broad Street, Suite 1300
Richmond, VA 23219
Telephone: (804) 786-8099
Fax: (804) 371-4981
E-mail: hestes@dmass.state.va.us

Caswell Evans, D.D.S., M.P.H.
Project Director and Executive Editor
Surgeon General's Report on Oral Health
National Institute of Dental Research
31 Center Drive, MSC 2290
Bethesda, MD 20892-2290
Telephone: (301) 594-3281
Fax: (301) 435-8667
E-mail: evansc@de45.nidr.nih.gov

Christine M. Farrell, R.D.H.
Dental Program Specialist
Department of Community Health
Medical Services Administration
400 South Pine Street, P.O. Box 30479
Lansing, MI 48909-7979
Telephone: (517) 335-5129
Fax: (517) 335-5136
E-mail: farrellc@state.mi.us

Renee Y. Faumuina
Assistant to Medicaid State Director
Medicaid Program
American Samoa Department of Health
LBJ Tropical Medical Center
Pago Pago, AS 96799
Telephone: (684) 633-4590
Fax: (684) 633-1869
E-mail: ryfaumuina@lbj.peacesat.hawaii.edu

Judith A. Feinstein, M.S.P.H.
Manager
Oral Health Program
Bureau of Health
Department of Human Services
11 State House Station
Augusta, ME 04333-0011
Telephone: (207) 287-3267
Fax: (207) 287-4631
E-mail: judith.a.feinstein@state.me.us

Jerry W. Felkner, D.D.S., M.P.H.
State Dental Director
Division of Oral Health
Texas Department of Health
1100 West 49th Street
Austin, TX 78756
Telephone: (512) 458-7323
Fax: (512) 458-7249
E-mail: jerry.felkner@tdh.state.tx.us

Gerald Ferretti, D.D.S., M.S.
Director
Kentucky Clinic Dentistry
2172 Broad Head Place
Lexington, KY 40515
Telephone: (606) 257-3462
Fax: (606) 323-2036
E-mail: gaferr01@pop.uky.edu

Francis T. Finnegan
Director
Department of Human Services
Maine Bureau of Medical Services
249 Western Avenue
State House Station 11
Augusta, ME 04333
Telephone: (207) 287-2093
Fax: (207) 287-2675

Michael Fogarty
State Medicaid Director
Oklahoma Health Care Authority
4545 North Lincoln Boulevard, Suite 124
Oklahoma City, OK 73105
Telephone: (405) 530-3439
Fax: (405) 530-3470

Steven Fradin
Health Insurance Specialist
Health Care Financing Administration
105 West Adams, 15th Floor
Chicago, IL 60603
Telephone: (312) 353-1582
Fax: (312) 353-5927
E-mail: sfradin@hcfa.gov

Teran J. Gall, D.D.S.
Director of Special Projects
California Dental Association
1201 K Street Mall, P.O. Box 13749
Sacramento, CA 95853
Telephone: (916) 443-3382, ext. 4490
Fax: (916) 443-2943
E-mail: terang@mail.cda.org

Jennifer Goff, A.D.N., R.N.
Liaison to Medicaid Dental Subgroup
Department of Social Services
Division of Medical Services
615 Howerton Court, P.O. Box 6500
Jefferson City, MO 65102-6500
Telephone: (573) 751-6926
Fax: (573) 526-4651

Rhonda A. Gonzalez
Research Analyst
National Conference of State Legislatures
1560 Broadway, Suite 700

Denver, CO 80202-5140
Telephone: (303) 830-2200, ext. 275
Fax: (303) 863-8003
E-mail: rhonda.gonzalez@ncsl.org

Barbara Gooch, D.M.D., M.P.H.
Dental Officer
Centers for Disease Control and Prevention
4770 Buford Highway, Mail Stop F10
Chamblee, GA 30341
Telephone: (770) 488-6055
Fax: (770) 488-6080
E-mail: BFG1@cdc.gov

Harry S. Goodman, D.M.D., M.P.H.
Director
Office of Oral Health
Maryland Department of Health and Mental Hygiene
201 West Preston Street, Third Floor
Baltimore, MD 21201
Telephone: (410) 767-5688
Fax: (410) 333-7589
E-mail: goodmanh@dhhm.state.md.us

Elmer Green, D.D.S., M.P.H.
Director
Bureau of Dental Health
New York State Department of Health
194 Washington Avenue
Empire State Plaza, Corning Tower, Fifth Floor
Albany, NY 12237-0619
Telephone: (518) 474-1961
Fax: (518) 474-8985
E-mail: elg01@health.state.ny.us

Mark H. K. Greer, D.M.D., M.P.H.
Chief
Dental Health Division
Med-QUEST Division Dental Consultant
Hawaii Department of Health
1700 Lanakila Avenue, Room 203
Honolulu, HI 96817
Telephone: (808) 832-5700
Fax: (808) 832-5722
E-mail: mhkgreer@mail.health.state.hi.us

Gregg Haifley, J.D.
Senior Health Associate
Health Division
Children's Defense Fund
25 E Street, N.W.
Washington, DC 20001
Telephone: (202) 662-3541
Fax: (202) 662-3560
E-mail: ghaifley@childrensdefense.org

Charles R. Hall, D.D.S.
President
American Academy of Pediatric Dentistry
111 Marsheutz Avenue, S.W.
Huntsville, AL 35801
Telephone: (205) 539-7447
Fax: (205) 534-1233
E-mail: 102256.1537@compuserve.com

Kimberly A. Harms, D.D.S.
First Vice President
Rivers Edge Dental Clinic
Minnesota Dental Association
213 First Street
Farmington, MN 55024
Telephone: (612) 463-7777
Fax: (612) 460-6123

Hazel J. Harper, D.D.S.
Immediate Past President
National Dental Association
3517 16th Street, N.W.
Washington, DC 20010
Telephone: (202) 244-7555
Fax: (202) 588-1244

Charles O. Hazelrigg
Associate Director
Oral Health Service
Indiana Department of Public Health
2 North Meridian Street, Section 6-E
Indianapolis, IN 46204-3003
Telephone: (317) 233-7428
Fax: (317) 233-7001

Joan Henneberry, M.S.
Maternal and Child Health Director
National Governors' Association
444 North Capitol Street, N.W., Suite 267
Washington, DC 20001
Telephone: (202) 624-3644
Fax: (202) 624-5313
E-mail: jhenneberry@nga.org

William L. Hickman, M.B.A.
Senior Advisor
Center for Medicaid and State Operations
Health Care Financing Administration
7500 Security Boulevard, Room C-4-24-27
Baltimore, MD 21244-1850
Telephone: (410) 786-3235
Fax: (410) 786-0025

Martha Hiett, B.S.E.
Director
Bureau of Public Health Programs
Arkansas Department of Health

4815 West Markham Street, Slot 41
Little Rock, AR 72205-3867
Telephone: (501) 661-2243
Fax: (501) 661-2055
E-mail: mhiett@mail.doh.state.ar.us

Andrea Hight
Manager
Family Dental Plan
Division of Health Care Financing
Utah Department of Health
P.O. Box 143107
Salt Lake City, UT 84114-3101
Telephone: (801) 538-7017
Fax: (801) 538-6952
E-mail: ahight@doh.state.ut.us

Lawrence F. Hill, D.D.S., M.P.H.
President
American Association of Community Dental
Programs
Cincinnati Health Department
c/o Office of Community Dental Programs
3101 Burnet Avenue
Cincinnati, OH 45229
Telephone: (513) 357-7380
Fax: (513) 357-7385
E-mail: larry.hill@cinhlth.rcc.org

Beth Hines, R.D.H., M.P.H.
Oral Health Services Administrator
Division of Community and Family Health
Washington State Department of Health
P.O. Box 47880
Olympia, WA 98504-7880
Telephone: (360) 236-3523
Fax: (360) 586-7868
E-mail: bah1303@hub.doh.wa.gov

Aileen Hiramatsu, M.B.A.
Health Care Management Branch Administrator
Hawaii Department of Human Services
820 Mililani Street, Room 610
Honolulu, HI 96813-2938
Telephone: (808) 586-5400
Fax: (808) 586-5389

Katrina Holt, M.P.H., M.S., R.D.
Project Director
National Center for Education in Maternal and
Child Health
Georgetown University
2000 15th Street, North, Suite 701
Arlington, VA 22201-2617
Telephone: (703) 524-7802
Fax: (703) 524-9335
E-mail: kholt@ncemch.org

Fred L. Horowitz, D.M.D.
President
Affiliated Network Services
333 West Wacker Drive, Suite 700
Chicago, IL 60606
Telephone: (312) 444-2780
Fax: (312) 750-4503
E-mail: flh@affnetserv.com

Nancy Horton, Ph.D.
Deputy Administrator
State of Mississippi Division of Medicaid
239 North Lamar Street
Robert E. Lee Building, Suite 404
Jackson, MS 39201-1399
Telephone: (601) 359-5142
Fax: (601) 359-6147
E-mail: exanh@medicaid.state.ms.us

Dave A. Horvat, M.A.
Executive Director
Tennessee Dental Association
P.O. Box 120188
2104 Sunset Place
Nashville, TN 37212
Telephone: (615) 383-8962
Fax: (615) 383-0214

Patricia House, M.P.H., Ph.D.
Operations Manager
Office of Vermont Health Access
103 South Main Street
Waterbury, VT 05671-1201
Telephone: (802) 241-2765
Fax: (802) 241-2897
E-mail: pathouse@upgate1.ohs.state.vt.us

Robert Isman, D.D.S., M.P.H.
Project Director
Children's Dental Health Initiative
The Dental Health Foundation
2277 Fair Oaks Boulevard, #401
Sacramento, CA 95825
Telephone: (916) 920-1174
Fax: (916) 920-9249
E-mail: risman@pacbell.net

Roger T. Ivey, D.D.S., M.P.H.
Director
Dental Health Services
Vermont Department of Health
108 Cherry Street
Burlington, VT 05401
Telephone: (802) 863-7341
Fax: (802) 651-1634
E-mail: tivey@vdhvax.vdh.state.vt.us

David Johnsen, D.D.S.
Dean and Professor of Pediatric Dentistry
College of Dentistry
University of Iowa
100 Basic Science Building
Iowa City, IA 52242-1012
Telephone: (319) 335-7144
Fax: (319) 335-7155

Greg Johnson
Illinois State Dental Society
P.O. Box 376
Springfield, IL 62705
Telephone: (217) 525-1406
Fax: (217) 525-8872

Kay A. Johnson, M.P.H., M.Ed.
Senior Research Staff Scientist/Consultant
Center for Health Policy Research
George Washington University
Rural Route 2, Box 549
Hinesburg, VT 05461
Telephone: (802) 482-3005
Fax: (802) 482-3008
E-mail: kj813@aol.com

James E. Jollie
Division Director
South Carolina Department of Health and Human
Services
P.O. Box 8206
Columbia, SC 29202-8206
Telephone: (803) 253-6121
Fax: (803) 253-7512

Candace Jones, M.P.H.
Director
Office of Public Health Dental Program
Indian Health Service

5300 Homestead Road, N.E.
Albuquerque, NM 87110
Telephone: (505) 248-4179
Fax: (505) 248-4181
E-mail: candace_jones@mail.ihs.gov

Darlinda K. Jones
Assistant Director
Conferences
National Center for Education in Maternal and
Child Health
Georgetown University
2000 15th Street, North, Suite 701
Arlington, VA 22201-2617
Telephone: (703) 524-7802
Fax: (703) 524-9335
E-mail: djones@ncemch.org

Rhys B. Jones, D.D.S., M.S.
Director
Dental Health Center of East Central Iowa
855 A Avenue, N.E.
St. Luke's Medical Center Plaza, Lower Level
Cedar Rapids, IA 52402
Telephone: (319) 369-7730
Fax: (319) 369-7494
E-mail: rhysbjones@aol.com

John E. Kehoe, D.D.S., J.D., M.P.H.
Acting Branch Chief
Maternal and Child Health
HRSA Regional Office-Atlanta
Atlanta Federal Center
60 Forsyth Street, S.W., Suite 3M60
Atlanta, GA 30323-2711
Telephone: (404) 569-7983
Fax: (404) 562-7995
E-mail: jkehoe@hrsa.dhhs.gov

Sharon M. Kernan
Administrator
Managed Care
Department of Human Services
600 New London Avenue
Cranston, RI 02920
Telephone: (401) 464-3392
Fax: (401) 943-7218

J. Gordon Kinard, D.D.S.
American Dental Association
4121 West Sahara
Las Vegas, NV 89102
Telephone: (702) 876-8129
Fax: (702) 876-3365

Anne E. Koci
Commissioner
Adult Medical Services
Department of Social and Rehabilitation Services
915 S.W. Harrison
Docking State Office Building, Room 628 South
Topeka, KS 66612
Telephone: (913) 296-5217
Fax: (913) 296-4813

Jennifer Kugar, D.D.S.
Indiana Dental Association
6401 Bergeson Way
Indianapolis, IN 46278-2212
Telephone: (317) 633-7360, ext. 125
Fax: (317) 633-7302

Donald S. Kwalick, M.D., M.P.H.
Assistant Health Officer
Clark County Health District
625 Shadow Lane
Las Vegas, NV 89106

Telephone: (702) 383-1201
Fax: (702) 384-5342
E-mail: dskwalick@cchd.org

Robert W. Lauterberg
Acting Director
Virginia Department of Medical Assistance
Services
600 East Broad Street, Suite 1300
Richmond, VA 23219
Telephone: (804) 786-8099
Fax: (804) 371-4981
E-mail: rlauterberg@dmass.state.va.us

Elizabeth S. Lawton
Commissioner
Bureau for Medical Services
Department of Health and Human Resources
Capitol Complex, Building 6
Charleston, WV 25305
Telephone: (304) 926-1700
Fax: (304) 926-1776

Warren R. LeMay, D.D.S., M.P.H.
Chief Dental Officer
Bureau of Public Health
1414 East Washington Avenue, Room 233
Madison, WI 53703-3044
Telephone: (608) 266-5152
Fax: (608) 267-3824
E-mail: lemaywr@dhfs.state.wi.us

Lawrence Lipton, D.M.D.
Immediate Past President
Connecticut Dental Association
1817 Black Rock Turnpike
Fairfield, CT 06432
Telephone: (203) 336-5544
Fax: (203) 336-5544 (call first)
E-mail: kiddmcd@webquill.com

C. Scott Litch, J.D., M.P.P.
Associate Executive Director
Division of Government and Institutional
Relations
American Association of Dental Schools
1625 Massachusetts Avenue, N.W.
Washington, DC 20036
Telephone: (202) 667-9433, ext. 123
Fax: (202) 667-0642
E-mail: litchs@aads.jhu.edu

Susan Lombard
Medicaid Director
Office of Medical Services, Division of Human
Services
Department of Health and Human Services
6 Hazen Drive
Concord, NH 0330-6521
Telephone: (603) 271-4353
Fax: (603) 271-4376

Reginald Louie, D.D.S., M.P.H.
Regional Dental Consultant
DHHS/HRSA/MCHB Region IX
Federal Office Building
50 United Nations Plaza, Room 347
San Francisco, CA 94102
Telephone: (415) 437-8101
Fax: (415) 437-8105
E-mail: rlouie@hrsa.dhhs.gov

Charles M. Ludwig, D.D.S.
Oral Health Program Administrator
Commonwealth of Pennsylvania Department of
Health
P.O. Box 90
Harrisburg, PA 17108
Telephone: (717) 783-1760
Fax: (717) 783-5498
E-mail: ludwdent@redrose.net

Ed J. Lynch, D.D.S.
South Dakota Dental Association
2220 Fifth Street
Rapid City, SD 57701-5428
Telephone: (605) 343-5925
Fax: (605) 399-2555

William Maas, D.D.S., M.P.H.
Chief Dental Officer
Agency for Health Care Policy and Research
Public Health Service
6000 Executive Boulevard, Suite 309
Rockville, MD 20852
Telephone: (301) 594-4087, ext. 1752
Fax: (301) 594-4030
E-mail: wmaas@ahcpr.gov

Patricia MacTaggart
Director of Quality and Performance Management
Center for Medicaid and State Operations
Health Care Financing Administration
7500 Security Boulevard, Mail Stop Cc-18-07
Baltimore, MD 21244-1850
Telephone: (410) 786-1285
Fax: (410) 786-5515
E-mail: pmactaggart@hcfa.gov

Kathleen Mangskau, R.D.H., M.P.A.
Director
Oral Health Program
North Dakota Department of Health
600 East Boulevard Avenue
Bismarck, ND 58505-0200
Telephone: (701) 328-4930
Fax: (701) 328-1412
E-mail: msmail.kathym@ranch.state.nd.us

Jeffrey L. Marsh, M.D.
President
American Cleft Palate-Craniofacial Association
c/o St. Louis Children's Hospital-Pediatric Plastic
Surgery
One Children's Place
St. Louis, MO 63110
Telephone: (314) 454-6020
Fax: (314) 361-4571
E-mail: marsh@mirlink.wustl.edu

James Marshall
Director
Council on Dental Benefit Programs
American Dental Association
211 East Chicago Avenue
Chicago, IL 60611-2678
Telephone: (312) 440-2756
Fax: (312) 440-2520
E-mail: marshallj@ada.org

Ed Martinez, M.P.A., M.P.H.
Executive Director
Community Health Centers of Southern Nevada
916 West Owens Avenue
Las Vegas, NV 89106
Telephone: (702) 631-8808
Fax: (702) 631-7913

William C. Maurer, D.D.S., M.P.H.
Chief
Dental Health Bureau
Iowa Department of Public Health
Lucas State Office Building
Des Moines, IA 50319-0075
Telephone: (515) 281-4916
Fax: (515) 242-6384

Greg McFarland
Executive Director
Arizona Dental Association
4131 North 36th Street
Phoenix, AZ 85018
Telephone: (602) 957-4777
Fax: (602) 957-1342

John W. McFarland, D.D.S.
President
National Network for Oral Health Access
115 East Second Street
Fort Lupton, CO 80621
Telephone: (303) 892-0004
Fax: (303) 892-1511

Kimberly McFarland, D.D.S., M.H.S.A.
Dental Director
Division of Dental Health
Nebraska Department of Health
301 Centennial Mall, South, Box 95007
Lincoln, NE 68509-5007
Telephone: (402) 471-0166
Fax: (402) 471-0383
E-mail: doh5131@vmhost.cdp.state.ne.us

Wayne McMahon
Executive Director
Alabama Dental Association
836 Washington Street
Montgomery, AL 36104
Telephone: (334) 265-1684
Fax: (334) 262-6218

Barbara Means-Cheeley, L.M.S.W.
Program Director
Maternal and Infant Health Unit
Department of Medical Assistance
2 Peachtree Street, N.W., Suite 4043

Atlanta, GA 30303-3159
Telephone: (404) 651-7952
Fax: (404) 657-1460
E-mail: bcheeley@dma.state.ga.us

Peter Milgrom, D.D.S.
Professor, Department of Dental Public Health Sciences
Director, Dental Fears Research Clinic
University of Washington
Box 357475
Seattle, WA 98195-7475
Telephone: (206) 543-2034
Fax: (206) 685-4258
E-mail: dfrc@u.washington.edu

Corinne Miller, D.D.S., Ph.D.
Office of Epidemiologic Services
Kansas Department of Health and Environment
900 S.W. Jackson, Room 1051S
Topeka, KS 66612-1290
Telephone: (913) 296-6215
Fax: (913) 291-3775
E-mail: czm6@cdc.gov

Lynn V. Mitchell, M.D., M.P.H.
Medical Director
Oklahoma Health Care Authority
4545 North Lincoln Boulevard, Suite 124
Oklahoma City, OK 73105
Telephone: (405) 530-3365
Fax: (405) 530-3378

Michael P. Monopoli, D.M.D., M.P.H., M.S.
Oral Consultant
Office of Oral Health
Massachusetts Department of Public Health
250 Washington Street, Fifth Floor
Boston, MA 02108-4619

Telephone: (617) 624-5942
Fax: (617) 624-6062
E-mail: michael.monopoli@state.ma.us

Carree Moore, M.S.
Dental Program Manager
Department of Social and Health Services
Medical Assistance Administration
P.O. Box 45530
Olympia, WA 98504-5530
Telephone: (360) 586-2763
Fax: (360) 664-4371
E-mail: moorecs@dshs.wa.gov

DeeAnne Moore
Administrator
Division of Medicaid
Department of Health and Welfare
Towers Building, Second Floor
P.O. Box 83720
Boise, ID 83720-0036
Telephone: (208) 334-5747
Fax: (208) 332-7342

Judith D. Moore
Deputy Director
Center for Medicaid and State Operations
Health Care Financing Administration
7500 Security Boulevard, Room C4-25-02
Baltimore, MD 21244-1850
Telephone: (410) 786-3230
Fax: (410) 786-0025
E-mail: jmoore1@hcfa.gov

Michael L. Morgan, D.D.S., M.P.A.
Chief
Dental Health Services
Oklahoma State Department of Health
1000 N.E. 10th Street
Oklahoma City, OK 73117-1299

Telephone: (405) 271-5502
Fax: (405) 271-6199
E-mail: mikem@health.state.ok.us

Robert Morrow, D.M.D.
Past President
Colorado Dental Association
P.O. Box 70
Walsh, CO 81090
Telephone: (719) 325-5251
Fax: (719) 324-5621

David Noel, D.D.S., M.P.H.
Chief Dental Program Consultant
California Department of Health Services
7667 Folsom
Sacramento, CA 95826
Telephone: (916) 229-3109
Fax: (916) 933-2698
E-mail: docnoel@aol.com

Kenneth J. Padilla, D.D.S.
Medicaid Dental Director
Medical Assistance Division
New Mexico Human Services Department
P.O. Box 2348
Sante Fe, NM 87504-2348
Telephone: (505) 827-3177
Fax: (505) 827-3185

David Parrella
Director
Department of Social Services
Medical Care Administration
25 Sigourney Street, 11th Floor
Hartford, CT 06106-5033
Telephone: (860) 424-5116
Fax: (860) 424-5206

Janet Pearlman, M.P.A.
Dental Benefit Manager
Massachusetts Division of Medical Assistance
600 Washington Street
Boston, MA 02111
Telephone: (617) 210-5711
Fax: (617) 210-5597
E-mail: jpearlman@nt.dma.state.ma.us

Stanley B. Peck, M.B.A.
Executive Director
American Dental Hygienists Association
444 North Michigan Avenue, Suite 3400
Chicago, IL 60611
Telephone: (312) 440-8911
Fax: (312) 440-8929

Forrest Peebles, D.D.S.
Regional Dental Consultant
DHHS/HRSA/BPHC/DHSD Region X
2201 Sixth Avenue, Mail Stop RX-23
Seattle, WA 98121
Telephone: (206) 615-2493
Fax: (206) 615-2500

Lisa Penny, R.D.H.
Oral Health Program Coordinator
Idaho Department of Health and Welfare
P.O. Box 83720, First Floor
Boise, ID 83720-0036
Telephone: (208) 334-5966
Fax: (208) 334-6573
E-mail: dhwtowers/towers2/pennyl@dhw.state.id.us

M. Dean Perkins, D.D.S., M.P.H.
Chief
Bureau of Dental Health
Missouri Department of Health
930 Wildwood, P.O. Box 570

Jefferson City, MO 65102
Telephone: (573) 751-6247
Fax: (573) 526-2753
E-mail: perkid@mail.health.state.mo.us

Paul R. Perruzzi
Director
Division of Medical Assistance
Department of Human Resources
1985 Umstead Drive, P.O. Box 29529
Raleigh, NC 27626-0529
Telephone: (919) 857-4011
Fax: (919) 733-6608

Martha S. Phillips
Executive Director
Georgia Dental Association
2801 Buford Highway, N.E., Suite T-60
Atlanta, GA 80237-1808
Telephone: (404) 636-7553
Fax: (404) 633-3943
E-mail: mp@mindspring.com

Bob Pierson
Chief
Office of Medi-Cal Dental Services
California Department of Health Services
7667 Folsom
Sacramento, CA 95826
Telephone: (916) 229-3107
Fax: (916) 229-3122
E-mail: bpierion@dental.dhs.cahwh

Marge Hannon Pifer, M.S.W.
Chief
Community Health Services Unit
Bureau of Health Care Financing
P.O. Box 309
1 West Wilson Street, Room 250

Madison, WI 53701-0309
Telephone: (608) 266-1940
Fax: (608) 266-1096
E-mail: pifermh@dhfs.state.wi.us

T. Carroll Player
American Dental Association
614 West Palmetto Street
Florence, SC 29501
Telephone: (803) 669-5687
Fax: (803) 669-0161

Gina Pola-Money
7146 Angel Sea Drive
West Jordan, UT 84084
Telephone: (801) 562-2582
Fax: (801) 565-1695

Charles Poland III, D.D.S.
American Academy of Pediatrics
7526 East 82nd Street, #125
Indianapolis, IN 46256-1410
Telephone: (317) 849-2606
Fax: (317) 579-8769
E-mail: cp3inindy@aol.com

Richard Potter
Deputy Director
Arizona Health Care Cost Containment System
801 East Jefferson Street
P.O. Box 25520
Phoenix, AZ 85034
Telephone: (602) 417-4711
Fax: (602) 252-6536
E-mail: rpotter755@aol.com

Elizabeth Pressman, M.S.
Director
Primary and Specialty Benefit Services
Massachusetts Division of Medical Assistance
22 Locust Avenue
Boston, MA 02111
Telephone: (617) 210-5701
Fax: (617) 210-5597
E-mail: epressman@nt.dma.state.ma.us

Anetere'a Puleasi, M.P.H.
Director
Medicaid Program
Department of Health
LBJ Tropical Medical Center
Pago Pago, AS 96799
Telephone: (684) 633-4590
Fax: (684) 633-1869

Judy Pulice
Director
Department of State Government Affairs
Council on Dental Benefit Programs
American Dental Association
211 East Chicago Avenue
Chicago, IL 60611-2678
Telephone: (312) 440-3520
Fax: (312) 440-3539
E-mail: pulicej@ada.org

Leon Pye, D.D.S.
Co-Chair, Medicaid Task Force
National Dental Association
3517 16th Street, N.W.
Washington, DC 20010
Telephone: (202) 244-7555
Fax: (202) 588-1244

Marsha Rekart
Dental Program Specialist
HHS Finance and Support-Medicaid
301 Centennial Mall, South, Fifth Floor
Lincoln, NE 68509-5026
Telephone: (402) 471-9395
Fax: (402) 471-9092

William Rich, D.M.D.
American Dental Association
P.O. Box 27
111 Humes Ridge Road
Williamstown, KY 41097
Telephone: (606) 824-7133
Fax: (606) 824-7134
E-mail: wkrich@aol.com

George Richardson, D.D.S.
Private Dentist
Timberlane Dental Group
60 Timberlane
South Burlington, VT 05403
Telephone: (802) 864-6881
Fax: (802) 862-8942

Sally Richardson
Director
Center for Medicaid and State Operations
Health Care Financing Administration
7500 Security Boulevard, Room 200
Baltimore, MD 21244-1850
Telephone: (410) 786-3870
Fax: (410) 786-0025

Mildred Hottman Roesch, R.D.H., M.P.H.
Consultant
Dental Health Program
Minnesota Department of Health
717 Delaware Street, S.E., Box 9441
Minneapolis, MN 55440

Telephone: (612) 623-5529
Fax: (612) 623-5442
E-mail: mildred.roesch@health.state.mn.us

John Rossetti, D.D.S., M.P.H.
Chief Dental Officer
Maternal and Child Health Bureau
Health Resources and Services Administration
5600 Fishers Lane
Parklawn Building, Room 18A-39
Rockville, MD 20857
Telephone: (301) 443-6600
Fax: (301) 443-1296
E-mail: jrossetti@hrsa.dhhs.gov

John E. Roussalis, D.D.S., M.S.D.
Wyoming Dental Association
1216 East Second Street
Casper, WY 82601
Telephone: (307) 234-8555
Fax: (307) 234-8555

Cindy Ruff
Health Insurance Specialist
Center for Medicaid and State Operations
Health Care Financing Administration
7500 Security Boulevard, Room C-4-01-22
Baltimore, MD 21244-1850
Telephone: (410) 786-5916
Fax: (410) 786-3252
E-mail: cruff@hcfa.gov

Jane Salchli, C.S.W., A.C.S.W.
Maternal and Child Health Coordinator
Health Care Financing Administration
26 Federal Plaza, DMSO, Room 3800
New York, NY 10278
Telephone: (212) 264-3125
Fax: (212) 264-6814
E-mail: jsalchli@hcfa.gov

Matthew Salo
Health Policy Analyst
American Public Welfare Association
810 First Street, N.E., Suite 500
Washington, DC 20002
Telephone: (202) 682-0100
Fax: (202) 289-6555
E-mail: msalo@apwa.org

Donal Scheidel, D.D.S.
Dental Consultant
School of Dental Hygiene
University of South Dakota
414 East Clark Street
Vermillion, SD 57069
Telephone: (605) 677-5379
Fax: (605) 677-5638
E-mail: dscheide@sundance.usd.edu

Donald A. Schneider, D.D.S., M.P.H.
Chief Dental Officer
Center for Medicaid and State Operations
Health Care Financing Administration
7500 Security Boulevard, Mail Stop C4-25-02
Baltimore, MD 21244-1850
Telephone: (410) 786-5133
Fax: (410) 786-3252
E-mail: dschneider@hcfa.gov

Thomas A. Schripsema
President
New Mexico Dental Association
3111 Eubank Boulevard, Suite B
Albuquerque, NM 87111-4850
Telephone: (505) 296-5458
Fax: (505) 275-5928

Karen S. Sealander, J.D.
Washington Counsel, ADHA
McDermott, Will and Emery
600 13th Street, N.W.
Washington, DC 20005-3096
Telephone: (202) 756-8024
Fax: (202) 756-8087
E-mail: ksealander@mwe.com

John Searcy, M.D.
Medical Director
State of Alabama Medicaid Agency
P.O. Box 5624
Montgomery, AL 36103
Telephone: (334) 242-5609
Fax: (334) 242-5097
E-mail: jsearcy@mem.po.com

Amy Seif
Senior Project Associate
National Center for Education in Maternal and
Child Health
Georgetown University
2000 15th Street, North, Suite 701
Arlington, VA 22201-2617
Telephone: (703) 524-7802
Fax: (703) 524-9335
E-mail: aseif@ncemch.org

Carol E. Sherman, D.M.D., M.P.H.
Clinical Consultant
Bureau of Primary Health Care
1301 Young Street, 10th Floor
Dallas, TX 75202
Telephone: (214) 767-3942
Fax: (214) 767-3902
E-mail: csherman@hrsa.dhhs.gov

Judith L. Shub, Ph.D.
Assistant Executive Director
Dental Society of the State of New York
7 Elk Street
Albany, NY 12207
Telephone: (518) 465-0044
Fax: (518) 465-3219
E-mail: jshub@dssny.org

Mark D. Siegal, D.D.S., M.P.H.
Chief
Bureau of Oral Health Services
Ohio Department of Health
246 North High Street
Columbus, OH 43266-0588
Telephone: (614) 466-4180
Fax: (614) 728-3616
E-mail: msiegel@gw.odh.state.oh.us

John Simkovich, D.D.S., M.H.A.
Dental Coordinator
SC Department of Health and Environmental
Control
4050 Bridgeview Drive, Suite 600
North Charleston, SC 29405
Telephone: (803) 740-0815
Fax: (803) 740-0881
E-mail: simkovch@nochas20.dhec.state.sc.us

Christa-Marie Singleton, M.D., M.P.H.
Senior Project Coordinator, MCH
Association of State and Territorial Health Officials
1275 K Street, N.W., Suite 800
Washington, DC 20005
Telephone: (202) 371-9090
Fax: (202) 371-9797
E-mail: csingleton@astho.org

Richard S. Sobel, D.D.S.
Past Trustee
American Academy of Pediatric Dentistry
2901 Lone Tree Way
Antioch, CA 94509
Telephone: (510) 757-4220
Fax: (510) 757-5457
E-mail: sobelrl@aol.com

Adoracion Solidum
Adminstrator
Department of Public Health and Social Services
Bureau of Health Care Financing
P.O. Box 2816
Agana, GU 96910
Telephone: (671) 734-7269
Fax: (671) 734-5910

Philip P. Soule' Sr.
Medicaid Director
Department of Health and Social Services
1901 North DuPont Highway, Lewis Building
P.O. Box 906
New Castle, DE 19720
Telephone: (302) 577-4901
Fax: (302) 577-4405

Tom Spangler, J.D., M.L.I.R.
Director
Legislative and Regulatory Policy
American Dental Association
111 14th Street, N.W., Suite 1100
Washington, DC 20005
Telephone: (202) 789-5179
Fax: (202) 789-2258
E-mail: spanglert@ada.org

Shelley Spisak, M.H.S.
Consultant
National Center for Education in Maternal and
Child Health
Georgetown University
285 Gladys Drive
Pleasant Hill, CA 94523
Telephone: (510) 691-8998
E-mail: sspisak@earthlink.net

Elisabeth Springer
Director
Conference Management
National Center for Education in Maternal and
Child Health
Georgetown University
2000 15th Street, North, Suite 701
Arlington, VA 22201-2617
Telephone: (703) 524-7802
Fax: (703) 524-9335
E-mail: espringer@ncemch.org

Karen I. Squarrell
Acting Director
Division of Medical Assistance and Health Services
New Jersey Department of Human Services
7 Quakerbridge Plaza, CN-712
Trenton, NJ 08625-0712
Telephone: (609) 588-2600
Fax: (609) 588-3583

Sharon Steadman
Director
Managed Care Program
Medicaid Policy and Planning
Family and Social Services Administration
402 West Washington Street, Room W382
Indianapolis, IN 46204-2739

Telephone: (317) 233-4697
Fax: (317) 232-7382

Ray E. Stewart, D.D.S.
Member
American Academy of Pediatric Dentistry
1117 Los Palos Drive
Salinas, CA 93901
Telephone: (408) 424-0641
Fax: (408) 424-0888

James N. Sutherland, D.D.S., M.P.H.
Director
Office of Public Health
325 Loyola Avenue
State Office Building, MCH-Room 612
New Orleans, LA 70112
Telephone: (504) 568-7706
Fax: (504) 568-8162
E-mail: jsutherland@dhhmail.dhh.state.la.us

Betty King Sutton, D.M.D., M.P.H.
Chief
Individual Practitioner Services Section
Division of Medical Assistance
1985 Umstead Drive, P.O. Box 29529
Raleigh, NC 27626-0529
Telephone: (919) 857-4048
Fax: (919) 733-2796

Yvonne Sylva, M.P.A.
State Health Administrator
Nevada State Health Division
505 East King Street, Room 201
Carson City, NV 89710
Telephone: (702) 687-3786
Fax: (702) 687-3859
E-mail: ysylva@govmail.state.nv.us

Roger Taillefer, M.Ed.
Director
Special Projects
New Hampshire Office of Health Management
6 Hazen Drive, H and W Building
Concord, NH 03301-6527
Telephone: (603) 271-4726
Fax: (603) 271-4779
E-mail: rtaillef@dhhs.state.nh.us

Jaqueline Tallman, R.D.H., M.P.A.
Oral Health Program Coordinator
Michigan Department of Community Health
3423 North Martin Luther King Jr. Boulevard
Lansing, MI 48909
Telephone: (517) 335-8909
Fax: (517) 335-8294
E-mail: tallmanjac@state.mi.us

David T. Tayloe Jr., M.D.
Golds Peds PA
2706 Medical Office Place
Goldsboro, NC 27534-9462
Telephone: (919) 580-7207
Fax: (919) 580-1017
E-mail: peds@esn.net

H. Duane Taylor, M.P.P., M.C.P.H., J.D.
Health Policy Analyst
Association of Maternal and Child Health
Programs
1220 19th Street, N.W., Suite 801
Washington, DC 20036
Telephone: (202) 775-0436
Fax: (202) 775-0061
E-mail: dtaylor@amchp.org

Don Theophilus, D.D.S.
President
Nebraska Dental Association
1105 South 13th Street, Suite 200
Norfolk, NE 68701
Telephone: (402) 379-0810
Fax: (402) 379-2361

Christopher Thompson
Administrator
Division of Health Care Finance and Policy
Department of Human Services
1100 East William Street, Suite 116
Carson City, NV 89710
Telephone: (702) 687-4176, ext. 247
Fax: (702) 684-8792

R. Wayne Thompson, D.D.S., M.S.
President Elect
Kansas Dental Association
11005 West 60th Street
Shawnee, KS 66203
Telephone: (913) 631-0110
Fax: (913) 631-5656

Galo Torres, D.D.S.
Regional Migrant Dental Consultant
HRSA Southeast Field Office
Atlanta Federal Center
60 Forsyth Street, S.W., Suite 3M60
Atlanta, GA 30303-8909
Telephone: (404) 562-4121
Fax: (404) 562-4108
E-mail: gtorres@hrsa.dhhs.gov

Barbara Ueligitone
Medicaid Program
American Samoa Department of Health
LBJ Tropical Medical Center
Pago Pago, AS 96799
Telephone: (684) 633-4590
Fax: (684) 633-7795

Michael D. Vaclav, D.D.S.
American Dental Association
7201 West 34th
Amarillo, TX 79109
Telephone: (806) 355-7463
Fax: (806) 355-6014
E-mail: vaclav1@aol.com

Gregory A. Vadner
Medicaid Director
Department of Social Services
Division of Medical Services
615 Howerton Court
P.O. Box 6500
Jefferson City, MO 65102-6500
Telephone: (573) 751-6922
Fax: (573) 751-6564

Sandra VandenHoek, R.N.
Assistant Director of Nursing
Pleasant View Good Samaritan Center
38563 271st Street
Corsica, SD 57328
Telephone: (605) 946-5467
Fax: (605) 946-5346

Jo vonBieberstein, M.A.
Assistant Director
Office of Medicaid Management
Bureau of Medical Review and Evaluation

New York State Department of Health
One Commerce Plaza, Suite 800
Albany, NY 12210
Telephone: (518) 474-8161
Fax: (518) 473-6708
E-mail: jovonbieberstein/omm/doh@nysdoh

Lawrence W. Walker, D.D.S., M.P.H.
Regional Dental Consultant
DHHS/HRSA/BPHC/DHSD Region VII
601 East 12th Street, Suite 501
Kansas City, MO 64106
Telephone: (816) 426-5226
Fax: (816) 426-3633
E-mail: lwalker@hrsa.dhhs.gov

Stephanie A. Wall, M.S.
Health Insurance Specialist
Division of Medicaid
Health Care Financing Administration
75 Hawthorne Street, Fifth Floor
San Francisco, CA 94105
Telephone: (415) 744-3565
Fax: (415) 744-2933
E-mail: swall@hcfa.gov

Vida Wehren
Health Program Administrator
Office of Managed Care
Bureau of Program Planning
New York State Department of Health
ESP Corning Tower Building, Room 1927
Albany, NY 12237
Telephone: (518) 473-0122
Fax: (518) 474-5886
E-mail: vlw02@health.state.ny.us

Ross M. Wezmar, D.D.S.
Chairman
Medicaid Subcommittee
American Academy of Pediatric Dentistry
201 Jefferson Avenue
Scranton, PA 18503
Telephone: (717) 346-7760
Fax: (717) 346-9002
E-mail: pedormw@aol.com

Brad Whistler, D.M.D.
Director
Division of Public Health
Alaska Department of Health and Social Services
350 Main Street, Room 508, P.O. Box 110611
Juneau, AK 99811-0611
Telephone: (907) 465-2845
Fax: (907) 465-2898
E-mail: bwhistle@health.state.ak.us

David A. Whiston, D.D.S.
President
American Dental Association
211 East Chicago Avenue, Room 922
Chicago, IL 60611-2678
Telephone: (312) 440-2525
Fax: (312) 440-3539

B. Alex White, D.D.S., Dr.P.H.
Center for Health Research
Kaiser Permanente
3800 North Kaiser Center Drive
Portland, OR 97227-1098
Telephone: (503) 335-6765
Fax: (503) 335-2424
E-mail: whiteal@chr.mts.kpnw.org

Carlton V. Winter, D.D.S., M.S.
North Carolina Dental Society
1700 Abbey Place
Charlotte, NC 28209
Telephone: (704) 523-7851
Fax: (704) 523-6080

Stanton Wolfe, D.D.S., M.P.H.
Oral Health Director
Bureau of Community Health
Department of Public Health
410 Capitol Avenue, Mail Stop 11 DNT
P.O. Box 340308
Hartford, CT 06134-0308
Telephone: (860) 509-7807
Fax: (860) 509-7854

E. Walter Wolford, D.D.S., M.P.H.
Dental Director
Public Health Division, Family Health Bureau
New Mexico Department of Health
1190 St. Francis Drive
Santa Fe, NM 87505
Telephone: (505) 827-7513
Fax: (505) 827-7525

Kelly A. Woods
Creative Director
Colgate Bright Smiles, Bright Futures
c/o JMH Communications
1133 Broadway, Suite 1123
New York, NY 10010
Telephone: (212) 924-2944
Fax: (212) 924-3052
E-mail: kwoods@jmhcomm.com

John S. Zapp, D.D.S.
Executive Director
American Dental Association
211 East Chicago Avenue
Chicago, IL 60611-2678
Telephone: (312) 440-2525
Fax: (312) 440-3539

David J. Zentner
Director
Division of Medical Assistance
Medicaid Department of Human Services
600 East Boulevard Avenue
Bismarck, ND 58505-0250
Telephone: (701) 328-2321
Fax: (701) 328-1544

William Zepp, C.A.E.
Executive Director
Virginia Dental Association
P.O. Box 6906
Richmond, VA 23230
Telephone: (804) 358-4927
Fax: (804) 353-7342
E-mail: zepp@vadental.org

Beverly A. Zinser, D.D.S.
Texas Dental Association
3737 Williams Drive
Georgetown, TX 78628
Telephone: (512) 930-1233
Fax: (512) 868-2102

Health Care Financing Administration Regional Medicaid Dental Coordinators

Region I (Connecticut, Maine,
Massachusetts, New Hampshire,
Rhode Island, Vermont)

George Ghiloni
Health Insurance Specialist
Program Systems Branch
HCFA, DMSO
JFK Federal Building, Room 2350
Boston, MA 02203
Telephone: (617) 565-3627
Fax: (617) 565-1083
E-mail: gghiloni@hcfa.gov

Richard Pecorella
Health Insurance Specialist
Division of Medicaid and State Operations
Health Care Financing Administration
JFK Federal Building, Room 2350
Boston, MA 02203
Telephone: (617) 565-1244
Fax: (617) 565-1083
E-mail: rpecorella@hcfa.gov

Region II (New Jersey, New York,
Puerto Rico, Virgin Islands)

Nicole McKnight
Division of Medicaid and State Operations
Health Care Financing Administration
26 Federal Plaza, Room 3800
New York, NY 10278
Telephone: (212) 264-2590
E-mail: nmcknight@hcfa.gov

Jane M. Salchli
Maternal and Child Health Coordinator
Division of Medicaid and State Operations
Health Care Financing Administration
26 Federal Plaza, Room 3800
New York, NY 10278
Telephone: (212) 264-3125
Fax: (212) 264-6814
E-mail: jsalchli@hcfa.gov

**Region III (Delaware, District of Columbia,
Maryland, Pennsylvania, Virginia,
West Virginia)**

Elizabeth Wheeler
Health Insurance Specialist
Family and Children's Health Branch
Division of Medicaid and State Operations Branch
Health Care Financing Administration
150 South Independence Mall, West
The Public Ledger Building, Second Floor
Philadelphia, PA 19106-33499
Telephone: (215) 861-4190
Fax: (215) 861-4280
E-mail: ewheeler@hcfa.gov

**Region IV (Alabama, Florida, Georgia,
Kentucky, Mississippi, North Carolina,
South Carolina, Tennessee)**

Andriette Johnson
Health Insurance Specialist
Health Care Financing Administration
61 Forsyth Street, S.W., Suite 4T-20
Atlanta, GA, 30303-8909
Telephone: (404) 562-7410
Fax: (404) 562-7482
E-mail: ajohnson3@hcfa.gov

Dianne Thornton
Health Insurance Specialist
Health Care Financing Administration
61 Forsyth Street, S.W., Suite 4T-20
Atlanta, GA, 30303-8909
Telephone: (404) 562-7464
Fax: (404) 562-7482
E-mail: dthorton@hcfa.gov

**Region V (Illinois, Indiana, Michigan,
Minnesota, Ohio, Wisconsin)**

Steven Fradin
Health Insurance Specialist
Health Care Financing Administration
105 West Adams, 15th Floor
Chicago, IL 60603-6201
Telephone: (312) 353-1582
Fax: (312) 353-5927
E-mail: sfradin@hcfa.gov

**Region VI (Arkansas, Louisiana,
New Mexico, Oklahoma, Texas)**

Tina Cheatham
Maternal and Child Health Coordinator
Health Care Financing Administration
1301 Young Street, Suite 833
Dallas, TX 75202
Telephone: (214) 767-6497
Fax: (214) 767-0322
E-mail: tcheatham@hcfa.gov

**Region VII (Iowa, Kansas, Missouri,
Nebraska)**

Gail Brown
Health Insurance Specialist
Health Care Financing Administration
601 East 12th Street
Federal Building, Room 227
Kansas City, MO 64106
Telephone: (816) 426-3406

Fax: (816) 426-3851
E-mail: gbrown2@hcfa.gov

Region VIII (Colorado, Montana, North Dakota, South Dakota, Utah, Wyoming)

Dee Raisl
Health Insurance Specialist
Division of Medicaid and State Operations
Health Care Financing Administration
1961 Stout Street
Federal Office Building, Fifth Floor
Denver, CO 80294
Telephone: (303) 844-2121, ext. 454
Fax: (303) 844-3753
E-mail: draisl@hcfa.gov

Cindy Smith
Division of Medicaid and State Operations
Health Care Financing Administration
1961 Stout Street
Federal Office Building, Fifth Floor
Denver, CO 80294
Telephone: (303) 844-2121 x445
E-mail: csmith5@hcfa.gov

Region IX (American Samoa, Arizona, California, Commonwealth of the Northern Mariana Islands, Federated States of Micronesia, Guam, Hawaii, Nevada, Republic of the Marshall Islands, Republic of Palau)

Stephanie Wall
Health Insurance Specialist
Medicaid Division
Health Care Financing Administration
75 Hawthorne Street, Fourth Floor
San Francisco, CA 94105
Telephone: (415) 744-3565
E-mail: swall@hcfa.gov

Region X (Alaska, Idaho, Oregon, Washington)

Linda Miles
Health Insurance Specialist
Health Care Financing Administration
2201 Sixth Avenue
Seattle, WA 98121
Telephone: (206) 615-2343
Fax: (206) 615-2472
E-mail: lmiles@hcfa.gov

Health Resources and Services Administration Field Office Dental Consultants

Region I (Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont)

Barbara Tausey, M.D., M.H.A.
Regional Consultant for Oral Health
JFK Federal Building, Room 1826
Boston, MA 02203
Telephone: (617) 565-1426
Fax: (617) 565-4027

Region II (New Jersey, New York, Puerto Rico, Virgin Islands)

Jan Richard Goldsmith, D.M.D., M.P.H.
Regional Dental Consultant
DHHS/HRSA/BPHC/DHSD, Region II
26 Federal Plaza, Suite 3337
New York, NY 10278
Telephone: (212) 264-2768
Fax: (212) 264-4497
E-mail: jgoldsmi@hrsa.dhhs.gov

Region III (Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, West Virginia)

Victor Alos, D.D.S.

Regional MCH Dental Consultant

DHHS/HRSA/BPHC/MCH, Region III

Public Lender Building

150 South Independence Mall, West, Suite 1172

Philadelphia, PA 19106-3499

Telephone: (215) 596-6686

Fax: (215) 596-4137

E-mail: valos@hrsa.dhhs.gov

Melvin Lerner, D.D.S.

Acting Director

OPMD

DHHS/HRSA/BPHC, Region III

Public Lender Building

150 South Independence Mall, West, Suite 1172

Philadelphia, PA 19106-3499

Telephone: (215) 596-6124

Fax: (215) 596-6660

E-mail: mlerner@hrsa.dhhs.gov

Region IV (Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, Tennessee)

Jim Friday, D.M.D.

RPC, NHSC

HRSA Southeast Field Office

Atlanta Federal Center

60 Forsyth Street, S.W., Suite 3M60

Atlanta, GA 30303-8909

Telephone (404) 562-4170

Fax: (404) 562-4108

E-mail: jfriday@hrsa.dhhs.gov

Galo Torres, D.D.S.

Regional Migrant Dental Consultant

HRSA Southeast Field Office

Atlanta Federal Center

60 Forsyth Street, S.W., Suite 3M60

Atlanta, GA 30303-8909

Telephone: (404) 562-4121

Fax: (404) 562-4108

E-mail: gtorres@hrsa.dhhs.gov

Region V (Illinois, Indiana, Michigan, Minnesota, Ohio, Wisconsin)

Robert S. Enders, D.D.S.

Regional Clinical Coordinator

Chicago Field Office

105 West Adams Street, 17th Floor

Chicago, IL 60603

Telephone: (312) 353-1658

Fax: (312) 353-3173

E-mail: renders@hrsa.dhhs.gov

Region VI (Arkansas, Louisiana, New Mexico, Oklahoma, Texas)

Robert A. Sappington, D.M.D., M.P.H.

Regional Dental Clinical Coordinator

DHHS/HRSA 4, 10th Floor

West Central Field Office

1301 Young Street

Dallas, TX 75202

Telephone: (214) 767-3719

Fax: (214) 767-8049

E-mail: rsappington@hrsa.dhhs.gov

Carol Sherman, D.D.S., M.P.H.

Regional Clinical Consultant

DHHS/HRSA 4, 10th Floor

West Central Field Office

1301 Young Street

Dallas, TX 75202

Telephone: (214) 767-3719
Fax: (214) 767-8049
E-mail: csherman@hrsa.dhhs.gov

Region VII (Iowa, Kansas, Missouri, Nebraska)

Steven P. Geiermann, D.D.S.
Program Management Officer/NHSC
DHHS/HRSA/BPHC/NHSC, Region VII
601 East 12th Street, Room 501
Kansas City, MO 64106
Telephone: (816) 426-2916
Fax: (816) 426-3633
E-mail: sgeiermann@hrsa.dhhs.gov

Lawrence W. Walker, D.D.S., M.P.H.
Regional Dental Consultant
DHHS/HRSA/BPHC/DHSD, Region VII
601 East 12th Street, Room 501
Kansas City, MO 64106
Telephone: (816) 426-5226
Fax: (816) 426-3633
E-mail: lwalker@hrsa.dhhs.gov

Region VIII (Colorado, Montana, North Dakota, South Dakota, Utah, Wyoming)

James Sutherland, D.D.S., M.P.H.
Regional Dental Consultant
DHHS/HRSA/BPHC/DHSD, Region VIII
1961 Stout Street, Fourth Floor
Denver, CO 80294
Telephone: (303) 844-3206
Fax: (303) 844-0002

Region IX (American Samoa, Arizona, California, Commonwealth of the Northern Mariana Islands, Federated States of Micronesia, Guam, Hawaii, Nevada, Republic of the Marshall Islands, Republic of Palau)

Reginald Louie, D.D.S., M.P.H.
Regional Dental Consultant
DHHS/HRSA/MCHB, Region IX
50 United Nations Plaza, Room 317
San Francisco, CA 94102
Telephone: (415) 437-8101
Fax: (415) 437-8105
E-mail: rlouie@hrsa.dhhs.gov

Region X (Alaska, Idaho, Oregon, Washington)

Forrest Peebles, D.D.S.
Regional Dental Consultant
DHHS/HRSA/BPHC/DHSD, Region X
2201 Sixth Avenue, Mail Stop RX-23
Seattle, WA 98121
Telephone: (206) 615-2493
Fax: (206) 615-2500
E-mail: fpeebles@hrsa.dhhs.gov

State and Territorial Dental Directors

Alabama

A. Conan Davis, D.M.D., M.P.H.
Director
Division of Oral Health
Alabama Department of Public Health
201 Monroe Street
Montgomery, AL 36130
Telephone: (334) 206-5673

Fax: (334) 206-2914
E-mail: cdavis@adph.state.al.us

Alaska

Brad Whistler, D.M.D.
Director
Division of Public Health
Alaska Department of Health and Social Services
350 Main Street, Room 508
P.O. Box 110611
Juneau, AK 99811-0611
Telephone: (907) 465-8645
Fax: (907) 465-2898
E-mail: bwistle@health.state.ak.us

American Samoa

Salamo Laumoli
Chief
Dental Services
Government of American Samoa
LBJ Tropical Medical Center
Pago Pago, AS 96799
Telephone: (684) 633-1195
Fax: (684) 633-1869

Arizona

Donald Altman, D.D.S., M.P.H.
Chief
Office of Oral Health
Arizona Department of Health
1740 Adams, West #10
Phoenix, AZ 85007-2670
Telephone: (602) 542-1866
Fax: (602) 542-2936
E-mail: daltman@hs.state.az.us

Arkansas

[Vacant]
Office of Dental Health
Arkansas Department of Health
4815 West Markham Street, Slot 22
Little Rock, AR 72205-3867
Telephone: (501) 661-2483
Fax: (501) 280-4706

California

Kathleen Acree, M.D., M.P.H., J.D.
Liaison
Chief, Chronic Disease Control Branch
California Department of Health Services
North Seventh Street, Box 942732
Mail Stop 725-601
Sacramento, CA 95234-7320
Telephone: (916) 327-6985
Fax: (916) 324-7764
E-mail: kacree@hw1.cahwnet.gov

Colorado

Diane Covington, R.D.H., M.P.H.
Director
Oral Health Program
Colorado Department of Public Health and
Environment
4300 Cherry Creek Drive, South
Denver, CO 80246-1530
Telephone: (303) 692-2428
Fax: (303) 782-5576
E-mail: diane.covington@state.co.us

Commonwealth of the Northern Mariana Islands

Luis Manibusan
Acting Chief
Dental Services
Commonwealth Health Center

P.O. Box 409
Saipan, MP 96950
Telephone: (670) 234-8950/8956
Fax: (670) 234-8930

Connecticut

Stanton Wolfe, D.D.S., M.P.H.
Oral Health Director
Bureau of Community Health
Department of Public Health
410 Capitol Avenue, Mail Stop 11 DNT
P.O. Box 340308
Hartford, CT 06134-0308
Telephone: (860) 509-7850
Fax: (860) 509-7854

Delaware

Frank Luxl, D.D.S.
Director of Dentistry
Division of Public Health
100 Sunnyside Road
Smyrna, DE 19977
Telephone: (302) 653-8556
Fax: (302) 653-8560

District of Columbia

[Vacant]
Bureau of Dental Health Services
800 North Ninth Street, S.W., Third Floor
Washington, DC 20024-2480
Telephone: (202) 645-5653
Fax: (202) 645-0528

Florida

Harry W. Davis, D.D.S., M.P.H.
Dental Executive Director
Public Health Dental Program
1317 Winewood Boulevard, Building 5, Suite 121

Tallahassee, FL 32399-0700
Telephone: (850) 487-1845
Fax: (850) 414-7552
E-mail: harry_davis@doh.state.fl.us

Georgia

E. Joseph Alderman, D.D.S., M.P.H.
Director
Oral Health Section
Georgia Department of Human Resources
2 Peachtree Street, N.W., Suite 6214
Atlanta, GA 30303-3142
Telephone: (404) 657-2575
Fax: (404) 657-6905
E-mail: EJA@dhr.state.ga.us

Guam

Suzanne A. Sison, D.D.S.
Chief
Dental Section
Department of Public Health and Social Services
P.O. Box 2816
Agana, GU 96932
Telephone: (671) 735-7364
Fax: (671) 735-7155
E-mail: angmum@ns.gu

Hawaii

Mark H. K. Greer, D.M.D., M.P.H.
Chief
Dental Health Division
Hawaii Department of Health
1700 Lanakila Avenue, Room 203
Honolulu, HI 96817
Telephone: (808) 832-5700
Fax: (808) 832-5722
E-mail: mhkgreer@mail.health.state.hi.us

Idaho

Lisa Penny, R.D.H.
Coordinator
Oral Health Program
Idaho Department of Health and Welfare
450 West State Street, First Floor
P.O. Box 83720
Boise, ID 83720-0036
Telephone: (208) 334-5966
Fax: (208) 334-6573
E-mail: penny@dhw.state.id.us

Illinois

Lewis Lampris, D.D.S., M.P.H.
Chief
Division of Oral Health
Illinois Department of Public Health
535 West Jefferson Street
Springfield, IL 62704
Telephone: (217) 785-4899
Fax: (217) 524-2491
E-mail: llampiri@idph.state.il.us

Indiana

Charles O. Hazelrigg
Associate Director
Oral Health Service
Indiana Department of Health
2 North Meridian Street, Section 6-E
Indianapolis, IN 46204-3003
Telephone: (317) 233-7428
Fax: (317) 233-7001
E-mail: chazelri@isdh.state.in.us

Iowa

William C. Maurer, D.D.S., M.P.H.
Chief
Dental Health Bureau
Iowa Department of Public Health

East 12th and Grand
Des Moines, IA 50319-0075
Telephone: (515) 281-4916
Fax: (515) 242-6384
E-mail: wmaurer@idph.state.ia.us

Kansas

Corinne Miller, D.D.S., Ph.D.
Bureau of Disease Control
Kansas Department of Health and Environment
109 S.W. Ninth Street, Room 1051S
Topeka, KS 66612-1290
Telephone: (913) 296-6215
Fax: (913) 291-3775
E-mail: cmiller@kdhe.state.ks.us

Kentucky

Steve Wyatt
Dental Program
Department for Health Services
275 East Main Street
Frankfort, KY 40621
Telephone: (502) 564-3246
Fax: (502) 564-8389
E-mail: steven.wyatt@mail.state.ku.us

Louisiana

[Vacant]
Oral Health Program
Maternal and Child Health
Office of Public Health
325 Loyola Avenue, Room 612
New Orleans, LA 70112
Telephone: (504) 568-7706/5073
Fax: (504) 568-8162/5854

Maine

Judith A. Feinstein, M.S.P.H.
Manager
Oral Health Program
Bureau of Health, Department of Human Services
11 State House Station
Augusta, ME 04333-0011
Telephone: (207) 287-3267
Fax: (207) 287-4631
E-mail: judith.a.feinstein@state.me.us

Maryland

Harry S. Goodman, D.M.D., M.P.H.
Director
Office of Oral Health
Maryland Department of Health and Mental Hygiene
201 West Preston Street, Third Floor
Baltimore, MD 21201
Telephone: (410) 767-5688
Fax: (410) 333-5995
E-mail: goodmanh@dhmh.state.md.us

Massachusetts

Michael P. Monopoli
Oral Consultant
Office of Oral Health
Massachusetts Department of Public Health
250 Washington Street, Fifth Floor
Boston, MA 02108-4619
Telephone: (617) 624-5942
Fax: (617) 624-5060
E-mail: michael.monopoli@state.ma.us

Michigan

Jacqueline Tallman, R.D.H., M.P.A.
Coordinator
Oral Health Program
Michigan Department of Community Health

3423 North Martin Luther King Jr. Boulevard
P.O. Box 30195
Lansing, MI 48909
Telephone: (517) 335-8909
Fax: (517) 335-8294
E-mail: tallmanjac@state.mi.us

Minnesota

Mildred H. Roesch, R.D.H., M.P.H.
Consultant
Dental Health Program
Minnesota Department of Health
717 Delaware Street, S.E.
Minneapolis, MN 55440
Telephone: (612) 676-5529
Fax: (612) 623-5442
E-mail: mildred.roesch@health.state.mn.us

Mississippi

Joseph S. Young D.D.S.
Dental Consultant
Mississippi State Department of Health
2423 North State Street, P.O. Box 1700
Jackson, MS 39215-1700
Telephone: (601) 960-7479
Fax: (601) 354-6032
E-mail: jyoung@meta3.net

Missouri

M. Dean Perkins, D.D.S., M.P.H.
Chief
Bureau of Dental Health
Missouri Department of Health
2728 Plaza Drive, P.O. Box 570
Jefferson City, MO 65102
Telephone: (573) 751-6247
Fax: (573) 526-2753
E-mail: perkid@mail.health.state.mo.us

Montana

Mary Lou Abbott, R.D.H., M.A.
Program Director
Dental Health
Department of Health and Human Services
1400 Broadway
Helena, MT 59620-0901
Telephone: (406) 444-0276
Fax: (406) 444-2606
E-mail: mabbott@mt.gov

Nebraska

Kimberly McFarland, D.D.S., M.H.S.A.
Dental Director
Division of Dental Health
Nebraska Department of Health
301 Centennial Mall, South
P.O. Box 95007
Lincoln, NE 68509-5007
Telephone: (402) 471-0166
Fax: (402) 471-0383
E-mail: doh5131@vmhost.cdp.state.ne.us

Nevada

Judith Wright
Bureau Chief
Nevada State Health Division
505 East King Street, Room 200
Carson City, NV 89701-4792
Telephone: (702) 687-4885
Fax: (702) 687-1383
E-mail: jwright@govmail.state.nv.us

New Hampshire

Nancy Martin, R.D.H., M.S.
Dental Consultant
Family and Community Health
New Hampshire Health and Human Services
6 Hazen Drive

Concord, NH 03301
Telephone: (603) 271-4535
Fax: (603) 271-3827
E-mail: nmartin@dhhs.state.nh.us

New Jersey

Mary Ann Reiter
Department of Health
State of New Jersey
CN 364
Trenton, NJ 08625-0364
Telephone: (609) 984-0792
Fax: (609) 292-3580
E-mail: mr4@doh.state.nj.us

New Mexico

E. Walt Wolford
Dental Director
Family Health Bureau
New Mexico Department of Health
1190 St. Francis Drive
Santa Fe, NM 87505
Telephone: (505) 827-7513
Fax: (505) 827-7525
E-mail: waltw@doh.state.nm.us

New York

Elmer L. Green, D.D.S., M.P.H.
Director
Bureau of Dental Health
New York State Department of Health
ESP-194 Washington Avenue, Fifth Floor
Albany, NY 12237-0619
Telephone: (518) 474-1961
Fax: (518) 474-8985
E-mail: elg01@health.state.ny.us

North Carolina

J. Steven Cline, D.D.S., M.P.H.
Director
Dental Health Section
North Carolina Department of Health and Human
Services
2728 Capital Boulevard, P.O. Box 29598
Raleigh, NC 27626-0598
Telephone: (919) 733-3853/715-6471
Fax: (919) 733-4688
E-mail: steve_cline@ddhmail.ehnr.state.nc.us

North Dakota

Kathleen Mangskau, R.D.H., M.P.A.
Director
Oral Health Program
North Dakota Department of Health
600 East Boulevard Avenue
Bismark, ND 58505-0200
Telephone: (701) 328-4930
Fax: (701) 328-1412
E-mail: kmangska@state.nd.us

Ohio

Mark D. Siegal, D.D.S., M.P.H.
Chief
Bureau of Oral Health Services
Ohio Department of Health
246 North High Street, Second Floor
Columbus, OH 43266-0588
Telephone: (614) 466-4180
Fax: (614) 728-3616
E-mail: msiegal@gw.odh.state.oh.us

Oklahoma

Michael L. Morgan, D.D.S., M.P.A.
Chief
Dental Health Services
Oklahoma State Department of Health

1000 N.E. 10th Street
Oklahoma City, OK 73117-1299
Telephone: (405) 271-5502
Fax: (405) 271-6199
E-mail: mikem@health.state.ok.us

Oregon

Rosa Sanchez Dieter, R.D.H., M.S.
Dental Health Coordinator
Child and Adolescent Health
Oregon Health Division
800 N.E. Oregon Street, Suite 825
Portland, OR 97232
Telephone: (503) 731-4098
Fax: (503) 731-4083
E-mail: rosa_c_sanchez_dieter@
ohdmail.hr.state.or.us

Pennsylvania

Charles M. Ludwig
Dental Consultant
Department of Health
Commonwealth of Pennsylvania
P.O. Box 90
Harrisburg, PA 17108
Telephone: (717) 783-1760
Fax: (717) 783-5498
E-mail: ludwdent@redrose.net

Puerto Rico

Semiramis Gonzalez, D.M.D., M.P.H., M.S.D.
Assistant Secretary for Oral Health
Commonwealth of Puerto Rico
Call Box 70184
San Juan, PR 00936
Telephone: (787) 274-7872/7871
Fax: (787) 274-7780

Republic of Palau

[Vacant]

Regional Dental Consultant

P.O. Box 1317

Koror Palau, PW 96940

Telephone: (680) 488-2440/2309

Fax: (680) 488-1725/1211

Rhode Island

[Vacant]

Chief

Division of Dental Health

Rhode Island Department of Health

Three Capitol Hill

Providence, RI 02908

South Carolina

John Simkovich

Dental Coordinator

South Carolina Department of Health and
Environmental Control

4050 Bridge View Drive, Suite 600

North Charleston, SC 29405

Telephone: (803) 740-0815

Fax: (803) 740-0881

E-mail: simkovch@nochas20.dhec.state.sc.us

South Dakota

Donal Scheidel, D.D.S.

Dental Consultant

c/o USD School of Dental Hygiene, 120 East Hall

414 East Clark Street

Vermillion, SD 57069

Telephone: (677) 667-5379

Fax: (677) 667-5638

E-mail: dscheide@sundance.usd.edu

Tennessee

James A. Gillcrist

Director

Oral Health Services

Tennessee Department of Health

426 Fifth Avenue, North

Cordell Hull Building, Fifth Floor

Nashville, TN 37247

Telephone: (615) 741-8618

Fax: (615) 741-1063

E-mail: gilcrist@aol.com

Texas

Jerry Felkner, D.D.S., M.P.H.

Texas Department of Health

1100 West 49th Street

Austin, TX 78756

Telephone: (512) 458-7323

Fax: (512) 458-7249

E-mail: jerry.felkner@tdh.state.tx.us

Utah

C. Michael Fitzgerald, D.D.S., M.P.H.

Director

Bureau of Division Resources

Community and Family Health Service

Utah Department of Health

P.O. Box 142501

Salt Lake City, UT 84114-2501

Telephone: (801) 538-6160

Fax: (801) 538-6510

E-mail: hlcfhscb.mfitzger@state.ut.us

Vermont

Tommy Ivey, D.D.S., M.P.H.

Director

Dental Health Services

Vermont Department of Health

108 Cherry Street

Burlington, VT 05401
Telephone: (802) 863-7341
Fax: (802) 651-1634
E-mail: TIVEY@vdh.state.vt.us

Virgin Islands

Oswaldene E. Walker
Dental Health Services
Department of Health
Government of the Virgin Islands
St. Thomas Hospital
P.O. Box 21
St. Thomas, VI 00801
Telephone: (340) 776-8311
Fax: (340) 776-9600
E-mail: eguerra@virginislands.net

Virginia

Karen C. Day
Director
Division of Dental Health
Virginia Department of Health
1500 East Main Street, Room 239
Richmond, VA 23219
Telephone: (804) 786-3556
Fax: (804) 371-4004
E-mail: Kday@vdh.state.va.us

Washington

Beth Hines, R.D.H., M.P.H.
Oral Health Services Administrator
Division of Community and Family Health
Washington State Department of Health
P.O. Box 47880
Olympia, WA 98504-7880
Telephone: (360) 236-3523
Fax: (360) 586-7868
E-mail: bah1303@hub.doh.wa.gov

West Virginia

[Vacant]
Dental Director
Division of Dental Health
MCH/West Virginia State Health
1411 Virginia Street, East
Charleston, WV 25301
Telephone: (304) 558-5388(F); 293-4692(T-TH)
Fax: (304) 558-2183

Wisconsin

Warren R. LeMay, D.D.S., M.P.H.
Chief Dental Officer
Bureau of Public Health
1414 East Washington Avenue, Room 233
Madison, WI 53703-3044
Telephone: (608) 266-5152
Fax: (608) 264-6078
E-mail: lemaywr@dhfs.state.wi.us

Wyoming

Charles Meyer
Dental Director
Dental Services
Public Health, Wyoming Department of Health
459 Hathaway Building, Fourth Floor
Cheyenne, WY 82002
Telephone: (307) 777-7945, ext. 6038
Fax: (307) 777-5402
E-mail: cmeyer@missc.state.wy.us

State and Territorial Maternal and Child Health Directors

Alabama

Thomas M. Miller, M.D., M.P.H.
Director
Bureau of Family Health Services
Alabama Department of Public Health
201 Monroe Street, The RSA Tower, Suite 1368
Montgomery, AL 36130-3017
Telephone: (334) 206-5675
Fax: (334) 206-2950

Alaska

Pamela Muth, B.S., M.P.H.
Chief
Section of Maternal, Child and Family Health
Alaska Department of Health and Social Services
1231 Gambell Street, Suite 311
Anchorage, AK 99501-4627
Telephone: (907) 269-3410
Fax: (907) 269-3414

American Samoa

Diana Pilitati Tuinei, R.N., M.P.H.
MCH/CSHN Coordinator
American Samoa Government
American Samoa Department of Health
LBJ Tropical Medical Center
P.O. Box 4895
Pago Pago, AS 96799
Telephone: (684) 633-4606
Fax: (684) 633-5379

Arizona

Marianna Bridge, R.N.C., M.S.
Chief
Office of Women's and Children's Health
Arizona Department of Health Services

411 North 24th Street, Birch Hall
Phoenix, AZ 85008
Telephone: (602) 220-6550
Fax: (602) 220-6551

Elsie E. Eyer, M.S.
Bureau Chief
Community and Family Health
Arizona Department of Health Services
1740 West Adams Street, Room 307
Phoenix, AZ 85007
Telephone: (602) 542-1223
Fax: (602) 542-1265

Arkansas

Richard Nugent, M.D., M.P.H.
Medical Director
Section of Maternal and Child Health
Arkansas Department of Health
4815 West Markham, Slot #41
Little Rock, AR 72205-3867
Telephone: (501) 661-2086
Fax: (501) 661-2055

California

Rugmini Shah, M.D.
Branch Chief
Maternal and Child Health
California State Department of Health Services
714 P Street, Room 750
Sacramento, CA 95814
Telephone: (916) 657-1347
Fax: (916) 657-3069

Colorado

Merril Stern, M.A.
Director
Family and Community Health Services Division
Colorado Department of Public Health and
Environment

4300 Cherry Creek Drive, South, OH-A5
Denver, CO 80246-1530
Telephone: (303) 692-2302
Fax: (303) 782-0095

Commonwealth of the Northern Mariana Islands

Margarita Aldan
MCH/CSHN Coordinator
Commonwealth Health Center
Department of Public Health
P.O. Box 409 CK
Saipan, MP 96950
Telephone: (670) 234-8950
Fax: (670) 234-0214

Connecticut

Jadwiga Gocłowski, Ph.D., R.N.
Director
Family Health Services Division
Bureau of Community Health
Connecticut Department of Public Health
410 Capitol Avenue, Mail Stop 11 FHS
P.O. Box 340308
Hartford, CT 06134-0308
Telephone: (860) 509-8066
Fax: (860) 509-7720

Delaware

Joan Powell
Director
Family Health Services
Delaware Health and Social Services
Jesse Cooper Building, P.O. Box 637
Dover, DE 19903
Telephone: (302) 739-4785
Fax: (302) 739-6653

District of Columbia

Michelle Davis
Acting Chief
Office of Maternal and Child Health
Department of Health
800 Ninth Street, S.W., Third Floor
Washington, DC 20024-2480
Telephone: (202) 645-5620
Fax: (202) 645-0525

Federated States of Micronesia

Sizue Gyoma, R.N., B.S.N.
MCH/FP Program Specialist
Department of Health, Education, and Social Affairs
Division of Health Services
P.O. Box PS 70
Pohnpei, FM 96941

Florida

Donna Barber, R.N., M.P.H.
Division Director
Family Health Services
Florida Department of Health and Rehabilitative Services
HSF BIN #A13
2020 Capitol Circle, S.E.
Tallahassee, FL 32399-1721
Telephone: (904) 487-1321
Fax: (904) 488-2341

Georgia

Rosalyn Bacon, M.P.A.
Interim Director
Division of Public Health/Family Health Branch
Georgia Department of Human Resources
2 Peachtree Street, N.W., Suite 8-113
Atlanta, GA 30303
Telephone: (404) 657-2852
Fax: (404) 657-7307

Guam

Jeanette Stanos
Administrator
Bureau of Family Health and Nursing Services
Department of Public Health and Social Services
P.O. Box 2816
Agana, GU 96932

Hawaii

Loretta Fuddy, A.C.S.W., M.P.H.
Chief
Maternal and Child Health Branch
Hawaii Department of Health
741-A Sunset Avenue, #203
Honolulu, HI 96816
Telephone: (808) 733-9022
Fax: (808) 733-9032

Idaho

Roger Perotto
Chief
Clinical and Preventive Services
Idaho Department of Health and Welfare
450 West State Street, P.O. Box 83720
Boise, ID 83720-0036
Telephone: (208) 334-0670
Fax: (208) 334-6581

Illinois

Stephen E. Saunders, M.D., M.P.H.
Associate Director
Office of Health Services
Illinois Department of Public Health
535 West Jefferson Street
Springfield, IL 62761
Telephone: (217) 782-2736
Fax: (217) 782-4890

Indiana

Judith Ganser, M.D., M.P.H.
Director
Maternal and Child Health Services
Indiana State Department of Health
2 North Meridian Street, Suite 700
Indianapolis, IN 46204
Telephone: (317) 233-1240
Fax: (317) 233-1299

Iowa

M. Jane Borst, R.N., M.A.
Bureau Chief
Family Services Bureau
Iowa Department of Public Health
321 East 12th Street
Lucas State Office Building, Third Floor
Des Moines, IA 50319-0075
Telephone: (515) 281-4911
Fax: (515) 242-6384

Kansas

Cassie Lauver, A.C.S.W.
Director
Bureau for Children, Youth and Families
Kansas Department of Health and Environment
900 S.W. Jackson, 10th Floor, Suite 1052
Topeka, KS 66612-1220
Telephone: (785) 296-1310
Fax: (785) 296-8626

Kentucky

James S. Davis, M.D.
Division of Maternal and Child Health
Department for Health Services
275 East Main Street, Health Services Building 2R
Frankfort, KY 40621
Telephone: (502) 464-4830
Fax: (502) 564-8389

Louisiana

Joan Wightkin, M.P.H.
Director
Maternal and Child Health Section
Office of Public Health
Louisiana Department of Health and Hospitals
325 Loyola Avenue, Room 612
New Orleans, LA 70112
Telephone: (504) 568-5073
Fax: (504) 568-8162

Maine

Valerie Ricker
Director
Division of Community and Family Health
Bureau of Health
Maine Department of Human Services
151 Capitol Street
State House Station #11
Augusta, ME 04333-0011
Telephone: (207) 287-3311
Fax: (207) 287-4631

Maryland

Russell Moy, M.D., M.P.H.
Director
Maternal and Child Health
Maryland Department of Health and Mental
Hygiene
201 West Preston Street, Third Floor, Room 318
Baltimore, MD 21201
Telephone: (410) 767-6721
Fax: (410) 333-5233

Massachusetts

Deborah Klein Walker, Ed.D.
Assistant Commissioner
Bureau of Family and Community Health

Massachusetts Department of Public Health
250 Washington Street, Fifth Floor
Boston, MA 02108-4619
Telephone: (617) 624-6090
Fax: (617) 624-6062

Michigan

Virginia Harmon
Deputy Director
Community Living, Children and Families
Michigan Department of Community Health
3423 North Martin Luther King Jr. Boulevard,
Room 218
P.O. Box 30195
Lansing, MI 48909
Telephone: (517) 335-9371
Fax: (517) 335-8560

Minnesota

Jan Jernell, M.P.H.
Director
Division of Family Health
Minnesota Department of Health
717 S.E. Delaware Street
Minneapolis, MN 55440-9441
Telephone: (612) 623-5156
Fax: (612) 623-5442

Mississippi

Sam Valentine
Bureau Director
Children and Adolescent Health
Mississippi State Department of Health
2433 North State Street, P.O. Box 1700
Jackson, MS 39215-1700
Telephone: (601) 987-3965
Fax: (601) 354-6104

Missouri

Gretchen Wartman

Director

Division of Maternal, Child and Family Health

Missouri Department of Health

930 Wildwood, P.O. Box 570

Jefferson City, MO 65102

Telephone: (573) 751-6174

Fax: (573) 526-5348

Montana

Joann Walsh Dotson, R.N., M.S.N.

MCH Director

Family and Community Health Branch

Montana Department of Public Health and

Human Services

1400 Broadway, P.O. Box 202951

Helena, MT 59620

Telephone: (406) 444-4743

Fax: (406) 444-2606

Nebraska

Paula Eurek, R.D.

Administrator

Division of Family Health

Nebraska Department of Health and Human
Services

301 Centennial Mall, South, P.O. Box 95044

Lincoln, NE 68509-5044

Telephone: (402) 471-2781

Fax: (402) 471-7049

Nevada

Judith Wright, B.A.

Bureau Chief

Bureau of Family Health Services

Nevada State Health Division

505 East King Street, Room 200

Carson City, NV 89701-4792

Telephone: (702) 687-4885

Fax: (702) 687-1383

New Hampshire

Charles Albano

Chief

Bureau of Maternal and Child Health

New Hampshire Division of Public Health Services

6 Hazen Drive

Concord, NH 03301-6527

Telephone: (603) 271-4517

Fax: (603) 271-3745

New Jersey

Lakota Kruse, M.D.

Medical Director

Division of Family Health Services

New Jersey Department of Health and Senior
Services

50 East State Street, Sixth Floor

P.O. Box 364

Trenton, NJ 08625-0364

Telephone: (609) 292-5656

Fax: (609) 292-3580

Henry Spring, M.D., E.S.Q.

Assistant Commissioner

Division of Family Health Services

New Jersey Department of Health and Senior
Services

50 East State Street, Fifth Floor

P.O. Box 364

Trenton, NJ 08625-0364

Telephone: (609) 292-5656

Fax: (609) 292-3580

Celeste Andriot Wood, M.A.

Director

Maternal, Child and Community Health Services

New Jersey Department of Health and Senior Services
50 East State Street, Sixth Floor
P.O. Box 364
Trenton, NJ 08625-0364
Telephone: (609) 292-5656
Fax: (609) 292-3580

New Mexico

Marilyn Sakara, M.S.W., A.C.S.W.
Program Manager
Children's Medical Services
Public Health Division
New Mexico Department of Health
1190 St. Francis Drive, S-1250
Santa Fe, NM 87502
Telephone: (505) 827-2548
Fax: (505) 827-1697

New York

Christopher Kus, M.D., M.P.H.
Director
Bureau of Child and Adolescent Health
New York State Department of Health
Empire State Plaza
Corning Tower, Room 208
Albany, NY 12237-0618
Telephone: (518) 474-2084
Fax: (518) 473-8673

North Carolina

Ann F. Wolfe, M.D., M.P.H.
Director
Division of Women's and Children's Health
North Carolina Department of Environment,
Health and Natural Resources
P.O. Box 27687
Raleigh, NC 27626-0597

Telephone: (919) 715-3663
Fax: (919) 715-3807

North Dakota

Sandra Anseth, R.N., B.S.N.
Director
Division of Maternal and Child Health
North Dakota State Health Department
600 East Boulevard Avenue, Department 301
Bismarck, ND 58505-0200
Telephone: (701) 328-2493
Fax: (701) 328-4727

Ohio

Karen Hughes, R.D., M.P.H.
Chief
Bureau of Child and Family Health Services
Ohio Department of Health
246 North High Street, Sixth Floor
P.O. Box 118
Columbus, OH 43266-0118
Telephone: (614) 644-7848
Fax: (614) 644-9850

Kathryn K. Peppe, R.N., M.S.N.
Chief
Division of Family and Community Health Services
Ohio Department of Health
246 North High Street, Second Floor
P.O. Box 118
Columbus, OH 43266-0118
Telephone: (614) 466-3263
Fax: (614) 728-3616

Oklahoma

Edd D. Rhoades, M.D., M.P.H.

Chief

Maternal and Child Health Service
Oklahoma State Department of Health
1000 N.E. 10th Street, Room 506
Oklahoma City, OK 73117-1299
Telephone: (405) 271-4477
Fax: (405) 271-1011

Oregon

Mike Skeels, Ph.D.

Acting Assistant Administrator

Center for Child and Family Health
Oregon State Health Division
800 N.E. Oregon Street, #21, Suite 850
Portland, OR 97232-2162
Telephone: (503) 731-4398
Fax: (503) 731-4083

Pennsylvania

Daniel Brant, M.S.W.

Director

Bureau of Family Health
Division of Maternal and Child Health
Pennsylvania Department of Health
Health and Welfare Building, Room 725
P.O. Box 90
Harrisburg, PA 17108
Telephone: (717) 787-7440
Fax: (717) 772-0323

Mary D. Little

Bureau Director

Bureau of Family Health
Pennsylvania Department of Health
Health and Welfare Building, Room 733
P.O. Box 90
Harrisburg, PA 17108

Telephone: (717) 787-7192

Fax: (717) 772-0323

Puerto Rico

Roberto Varela-Flores, M.D., M.P.H.

Maternal and Child Health Services Director

Commonwealth of Puerto Rico Department of Health
Call Box 70184
San Juan, PR 00936-8184
Telephone: (787) 274-5678
Fax: (787) 274-5523

Republic of the Marshall Islands

Hellen Jetnil, C.N.M.

Director

Maternal and Child Health Services/CSHCN Program
Marshall Islands Ministry of Health Services
P.O. Box 16, Republic of the Marshall Islands
Majuro, MH 96960
Telephone: (692) 625-3399
Fax: (692) 625-3432

Republic of Palau

Johana Ngiruchelbad, R.N.

Public Health Administrator

Ministry of Health
P.O. Box 6027
Koror Palau, PW 96940
Telephone: (680) 488-3116
Fax: (680) 488-3115

Caleb Totto, M.B.B.S., M.H.A.

Director

Bureau of Public Health
P.O. Box 6027
Koror Palau, PW 96940

Rhode Island

William Hollinshead, M.D., M.P.H.

Medical Director

Division of Family Health
Rhode Island Department of Health
Three Capitol Hill, Room 302
Providence, RI 02908-5097
Telephone: (401) 222-2312
Fax: (401) 222-1442

South Carolina

Marie C. Meglen, M.S., C.N.M.

Director

Maternal and Child Health Bureau
South Carolina Department of Health and
Environmental Control
175 Calhoun Street
Mills/Jarrett Complex, Box 101106
Columbia, SC 29211
Telephone: (803) 737-4191
Fax: (803) 734-4442

South Dakota

Colleen Winter, B.S.N, R.N.

Administrator

Health and Medical Services
Office of Family Health
South Dakota Department of Health
615 East Fourth Street, c/o 500 East Capitol
Pierre, SD 57501-3185
Telephone: (605) 773-3737
Fax: (605) 773-5509

Tennessee

Mary J. Dewey, M.A., M.P.A.

Director

Maternal and Child Health
Tennessee Department of Health
426 Fifth Avenue, North

Cordell Hull Building, Fifth Floor

Nashville, TN 37247-4701

Telephone: (615) 741-0322

Fax: (615) 741-1063

Texas

Jack Baum, D.D.S., M.B.A.

Bureau of Children's Health

Texas Department of Health

1100 West 49th Street

Austin, TX 78756-3199

Telephone: (512) 458-7700

Fax: (512) 458-7203

Utah

George W. Delavan, M.D.

Director

Division of Community and Family Health
Services

Utah Department of Health

P.O. Box 144460

Salt Lake City, UT 84114-4100

Telephone: (801) 538-6901

Fax: (801) 538-6510

Kathleen Glasheen, R.N., M.S., C.P.N.P.

Director

Utah Department of Health

P.O. Box 144410

Salt Lake City, UT 84114-4100

Telephone: (801) 538-6869

Fax: (801) 538-9409

Vermont

Patricia Berry, M.P.H.

Interim Director

Maternal and Child Health

Vermont Department of Health

108 Cherry Street, P.O. Box 70

Burlington, VT 05402-0070
Telephone: (802) 863-7347
Fax: (802) 863-7229

Virgin Islands

Mavis L. Matthew, M.D., M.P.H.
MCH and CSHN Director
U.S. Virgin Islands Department of Health
3500 Estate Richmond, C'sted
St. Croix, VI 00820-4370
Telephone: (809) 773-1311, ext. 3189
Fax: (809) 773-5884

Virginia

Donald R. Stern, M.P.H.
MCH Director
Virginia Department of Health
1500 East Main Street, Suite 104
Richmond, VA 23219
Telephone: (804) 371-0478
Fax: (804) 692-0184

Washington

Maxine Hayes, M.D., M.P.H.
Assistant Secretary
Community and Family Health
Washington State Department of Health
Airdustrial Center, Building 8
P.O. Box 47830
Olympia, WA 98504-7830
Telephone: (360) 236-3721
Fax: (360) 664-4500

West Virginia

Patricia Moss, M.S.W., L.C.S.W.
Director
Office of Maternal and Child Health
Bureau of Public Health

West Virginia Department of Health
1411 Virginia Street, East
Charleston, WV 25301-3013
Telephone: (304) 558-5388
Fax: (304) 558-2183

Wisconsin

Richard A. Aronson, M.D., M.P.H.
Chief Medical Officer for MCH
Division of Health
Bureau of Public Health
Wisconsin Division of Health
1414 East Washington Avenue, Room 199
Madison, WI 53703-3044
Telephone: (608) 266-5818
Fax: (608) 267-3824

Millie Jones, M.P.H.
Bureau Director
Family and Community Health
Wisconsin Department of Health and Family
Services
1414 East Washington Avenue, Room 167
Madison, WI 53703-3044
Telephone: (608) 266-2684
Fax: (608) 267-3824

Wyoming

John Harper
Deputy Administrator
Maternal and Child Health Branch
Wyoming Department of Health
465 Hathaway Building, Room 462
Cheyenne, WY 82002-0480
Telephone: (307) 777-7942
Fax: (307) 777-5402

Phyllis Sherard, M.P.H.
Manager
Maternal and Child Health Branch
Wyoming Department of Health
465 Hathaway Building, Room 462
Cheyenne, WY 82002-0480
Telephone: (307) 777-7942
Fax: (307) 777-5402

State and Territorial Medicaid Directors

Alabama

Gwendolyn Williams
Commissioner
Medicaid Agency
501 Dexter Avenue
P.O. Box 5624
Montgomery, AL 36103-5624
Telephone: (334) 242-5600
Fax: (334) 242-5097

Alaska

Bob Labbe
Director
Division of Medical Assistance
Department of Health and Human Services
P.O. Box 110660
Juneau, AK 99811
Telephone: (907) 465-3355
Fax: (907) 465-2204

American Samoa

Aneteréa Puletasi
Medicaid Program Director
Department of Health
LBJ Tropical Medical Center
Pago Pago, AS 96799

Arizona

Jack Kelly
Director
Arizona Health Care Cost Containment System
701 East Jefferson, P.O. Box 25520
Phoenix, AZ 85002-5520
Telephone: (602) 417-4680
Fax: (602) 252-6536

Arkansas

Ray Hanley
Director
Division of Medical Services
Department of Human Services
P.O. Box 1437, Slot 1100
Little Rock, AR 72203
Telephone: (501) 682-8292
Fax: (501) 682-1197

California

Doug Porter
Deputy Director of Medical Programs
Department of Health Services
714 P Street, Room 1253
Sacramento, CA 95814
Telephone: (916) 654-0391
Fax: (916) 657-1156

Commonwealth of the Northern Mariana Islands

Maria A. V. Leon Guerrero
Medical Administrator
Department of Public Health and Environmental Services
Commonwealth of the Northern Mariana Islands
Saipan, MP 96950
Telephone: (670) 234-8950, ext. 2905

Connecticut

David Parella
Deputy Commissioner
Department of Social Services
25 Sigourney Street
Hartford, CT 06106
Telephone: (860) 424-5116
Fax: (860) 424-5114

Colorado

Richard Allen
Medicaid Director
Department of Health Care Financing
1575 Sherman, 10th Floor
Denver, CO 80203-1714
Telephone: (303) 866-2859
Fax: (303) 866-2803

Delaware

Philip P. Soulé Sr.
Deputy Director
Medical Services
Department of Health and Social Services
P.O. Box 906, Lewis Building
New Castle, DE 19720
Telephone: (302) 577-4901
Fax: (302) 577-4405

District of Columbia

Paul Offner
Commissioner
Commission on Health Care Finance
Department of Human Services
2100 Martin Luther King Jr. Avenue, Room 302
Washington, DC 20020
Telephone: (202) 727-0735
Fax: (202) 610-3209

Florida

Rick Lutz
Director of Medicaid
Agency for Health Care Administration
2727 Mahan Drive, Building 3
Tallahassee, FL 32308
Telephone: (850) 488-2520
Fax: (850) 488-3560

Georgia

William R. Taylor
Director
Department of Medical Assistance
Two Peachtree Street, 40th Floor
Atlanta, GA 30303-3159
Telephone: (404) 656-4479
Fax: (404) 657-5238

Guam

Adoracion Solidum
Administrator
Bureau of Health Care Financing
Department of Public Health and Social Services
P.O. Box 2816
Agana, GU 96910
Telephone: (671) 734-7269/7264
Fax: (671) 734-5910

Hawaii

Chuck Duarte
Administrator
Med-Quest Division
Department of Social Services
820 Mililani Street, Suite 606
Honolulu, HI 96813-2938
Telephone: (808) 586-5391
Fax: (808) 586-5389

Idaho

DeeAnne Moore
Administrator
Division of Medicaid
Department of Health and Welfare
450 West State Street, Second Floor
P.O. Box 83720
Boise, ID 83720-0036
Telephone: (208) 334-5795
Fax: (208) 364-1811

Illinois

A. George Hovanec
Administrator
Medical Programs
Department of Public Aid
201 South Grand Avenue, East
Springfield, IL 62763-0001
Telephone: (217) 782-2570
Fax: (217) 782-5672

Indiana

Kathleen D. Gifford
Assistant Secretary
Medicaid Policy and Planning
Family and Social Services Administration
402 West Washington Street, Room W382
Indianapolis, IN 46204-2739
Telephone: (317) 233-4455
Fax: (317) 232-7382

Iowa

Donald W. Herman
Administrator
Division of Medical Services
Department of Human Services
Hoover State Office Building, Fifth Floor
Des Moines, IA 50319-0114
Telephone: (515) 281-8794
Fax: (515) 281-7791

Kansas

Ann Koci
Commissioner of Adult and Medical Services
Department of Social and Rehabilitation Services
915 S.W. Harrison, Room 628-S
Topeka, KS 66612
Telephone: (913) 296-5217
Fax: (913) 296-4813

Kentucky

Larry McCarthy
Deputy Commissioner
Department for Medicaid Services
275 East Main Street, 6 West
Frankfort, KY 40621
Telephone: (502) 564-4321
Fax: (502) 564-3866

Louisiana

Thomas D. Collins
Director
Bureau of Health Services Financing
Department of Health and Hospitals
1201 Capitol Access Road, P.O. Box 91030
Baton Rouge, LA 70821-9030
Telephone: (504) 342-3891
Fax: (504) 342-9508

Maine

Francis T. Finnegan Jr.
Director
Bureau of Medical Services
Department of Human Services
State House Station #11
249 Western Avenue
Augusta, ME 04333
Telephone: (207) 287-2093
Fax: (207) 287-2675

Maryland

Barbara Shipnuck
Deputy Secretary for Health Care Policy, Finance, and Regulation
Department of Health and Mental Hygiene
201 West Preston Street, Room 525
Baltimore, MD 21201
Telephone: (410) 767-4664
Fax: (410) 333-7687

Martin Wasserman
Secretary
Department of Health and Mental Hygiene
201 West Preston Street
Baltimore, MD 21201
Telephone: (410) 767-6505
Fax: (410) 767-6489

Massachusetts

Bruce Bullen
Commissioner
Division of Medical Assistance
600 Washington Street
Boston, MA 02111
Telephone: (617) 210-5690
Fax: (617) 210-5697

Michigan

Robert Smedes
Chief Executive Officer
Medical Services Administration
Department of Community Health
400 South Pine, P.O. Box 30037
Lansing, MI 48909
Telephone: (517) 335-5001
Fax: (517) 335-5007

Minnesota

Mary Kennedy
Medicaid Director
Department of Human Services
444 Lafayette Road, Human Services Building
St. Paul, MN 55155-3852
Telephone: (612) 282-9921
Fax: (612) 297-3230

Mississippi

Helen Wetherbee
Executive Director
Division of Medicaid
Office of the Governor
239 North Lamar Street
Robert E. Lee Building, Suite 801
Jackson, MS 39201-1399
Telephone: (601) 359-6056
Fax: (601) 359-6048

Missouri

Greg Vadner
Director
Division of Medical Services
Department of Social Services
615 Howerton Court, P.O. Box 6500
Jefferson City, MO 65102
Telephone: (573) 751-6922
Fax: (573) 751-6564

Montana

Nancy Ellery
Administrator
Health Policy Services
Department of Public Health and Human Services
1400 Broadway
Helena, MT 59601
Telephone: (406) 444-4141
Fax: (406) 444-1861

Nebraska

Ric Compton
Administrator
Medicaid Division, Finance and Support
Department of Health and Human Services
P.O. Box 95026
301 Centennial Mall, South, Fifth Floor
Lincoln, NE 68509-5026
Telephone: (402) 471-8241
Fax: (402) 471-9092

Nevada

Christopher Thompson
Administrator
Division of Health Care Financing
505 East King Street, Room 604
Carson City, NV 89701-3710
Telephone: (702) 687-4176
Fax: (702) 687-5080

New Hampshire

Susan Lombard
Medicaid Administrator
Office of Medical Management
Medicaid Administration Bureau
Department of Health and Human Services
6 Hazen Drive
Concord, NH 03301-6521
Telephone: (603) 271-4353
Fax: (603) 271-4376

New Jersey

Margaret Murray
Director
Department of Human Services
Division of Medical Assistance and Health Services
CN712
Trenton, NJ 08625-0712
Telephone: (609) 588-2600
Fax: (609) 588-3583

Len Fishman
Commissioner
Department of Health and Senior Services
CN 360
Trenton, NJ 08625-0360
Telephone: (609) 292-7837
Fax: (609) 292-0053

New Mexico

Charles Milligan
Director
Medical Assistance Division
Department of Human Services
P.O. Box 2348
Santa Fe, NM 87504-2348
Telephone: (505) 827-3106
Fax: (505) 827-3185

New York

Ann Clemency Kohler
Director
Office of Medicaid Management
Department of Health
40 North Pearl Street
Corning Tower Building, Room 1441
Albany, NY 12237
Telephone: (518) 474-3018
Fax: (518) 486-6852

North Carolina

Dick Perruzzi
Director
Division of Medical Assistance
Department of Human Resources
1985 Umstead Drive, P.O. Box 29529
Raleigh, NC 27626-0529
Telephone: (919) 733-2060
Fax: (919) 733-6608

North Dakota

David Zentner
Director
Medical Services
Department of Human Services
600 East Boulevard Avenue
Bismarck, ND 58505-0261
Telephone: (701) 328-3194
Fax: (701) 328-1544

Ohio

Barbara Edwards
Acting Deputy Director
Office of Medicaid
Department of Human Services
30 East Broad Street, 31st Floor
Columbus, OH 43266-0423
Telephone: (614) 644-0140
Fax: (614) 752-3986

Oklahoma

Mike Fogarty
State Medicaid Director
Oklahoma Health Care Authority
4545 North Lincoln Boulevard, Suite 124
Oklahoma City, OK 73105
Telephone: (405) 530-3439
Fax: (405) 530-3470

Garth Splinter

CEO
Oklahoma Health Care Authority
4545 North Lincoln Boulevard, Suite 124
Oklahoma City, OK 73105
Telephone: (405) 530-3439
Fax: (405) 530-3471

Oregon

Hersh Crawford
Director
Office of Medical Assistance Programs
Department of Human Resources
500 Summer Street
Salem, OR 97310-1014
Telephone: (503) 945-5772
Fax: (503) 373-7689

Roger Auerbach
Administrator
Senior and Disabled Services Division
Department of Human Resources
500 Summer Street
Salem, OR 97310-1015
Telephone: (503) 945-5811
Fax: (503) 373-7823

Pennsylvania

Robert S. Zimmerman
Deputy Secretary
Department of Public Welfare
Health and Welfare Building, Room 515
Harrisburg, PA 17120
Telephone: (717) 787-1870
Fax: (717) 787-4639

Puerto Rico

Margarita Latorre
Medicaid Director
Office of Economic Assistance to the Medically
Indigent
Department of Health
Call Box 70184
San Juan, PR 00936
Telephone: (809) 765-1230
Fax: (809) 250-0990

Rhode Island

John Young
Associate Director
Division of Medical Services
Department of Human Services
600 New London Avenue
Cranston, RI 02920
Telephone: (401) 464-5274
Fax: (401) 464-2140

South Carolina

Gwen Power
Interim Director
Department of Health and Human Services
P.O. Box 8206
Columbia, SC 29202-8206
Telephone: (803) 253-6100
Fax: (803) 253-4137

South Dakota

Dave Christensen
Program Administrator
Medical Services
Department of Social Services
700 Governors Drive, Kniep Building
Pierre, SD 57501-2291
Telephone: (605) 773-3495
Fax: (605) 773-4855

Tennessee

Wendy J. Long, M.D.
Acting TennCare Director
Department of Health
729 Church Street
Nashville, TN 37247-6501
Telephone: (615) 741-0213
Fax: (615) 741-0882

Texas

Linda Wertz
Deputy Commissioner
Health and Human Services Commission
P.O. Box 13247
Austin, TX 78711
Telephone: (512) 424-6517
Fax: (512) 424-6585

Utah

Rod Betit
Executive Director
Department of Health
P.O. Box 142835
Salt Lake City, UT 84114-2835
Telephone: (801) 538-6111
Fax: (801) 538-6306

Mike Deily
Director
Department of Health
P.O. Box 16700
Salt Lake City, UT 84116-0700
Telephone: (801) 538-6406
Fax: (801) 538-6099

Vermont

Paul Wallace-Brodeur
Director
Office of Health Access
Department of Social Welfare
Agency of Human Services
103 South Main Street
Waterbury, VT 05676
Telephone: (802) 241-2880
Fax: (802) 241-2974 or 2897

Virgin Islands

Priscilla Berry-Quetel

Director

Bureau of Health Insurance and Medical Assistance

Department of Health

Government of the Virgin Islands

Knud Hansen Complex 2

Charlotte Amalie, VI 00801

Telephone: (809) 774-4624 or 773-2150

Fax: (809) 774-4918

Virginia

Dennis Smith

Director

Department of Medical Assistance Services

600 East Broad Street, Suite 1300

Richmond, VA 23219

Telephone: (804) 786-8099

Fax: (804) 371-4981

Washington

Jane Beyer

Assistant Secretary

Medical Assistance Administration

Department of Social and Health Services

P.O. Box 45080

Olympia, WA 98504-5080

Telephone: (360) 753-1777

Fax: (360) 902-7855

West Virginia

Elizabeth Lawton

Commissioner

Bureau for Medical Services

7012 MacCorkle Avenue, S.E.

Charleston, WV 25304

Telephone: (304) 926-1700

Fax: (304) 926-1776

Wisconsin

Peggy Bartels

Bureau Director

Division of Health

Department of Health and Human Services

1 West Wilson Street, Room 250

Madison, WI 53701

Telephone: (608) 266-2522

Fax: (608) 266-1096

Wyoming

James Shepard

Administrator

Division of Health Care Financing

6101 Yellowstone Road

Cheyenne, WY 82002

Telephone: (307) 777-7531

Fax: (307) 777-6964



Maternal and Child Health Bureau



National Center for Education
in Maternal and Child Health

ISBN 1-57285-056-6